ORACLE®

USER MANAGEMENT FOR DATABASES (UM4DB)

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Senior Sales Consulting Manager - Security

The Problems DBAs have to deal with

- User Management
- Password Management
- Compliance

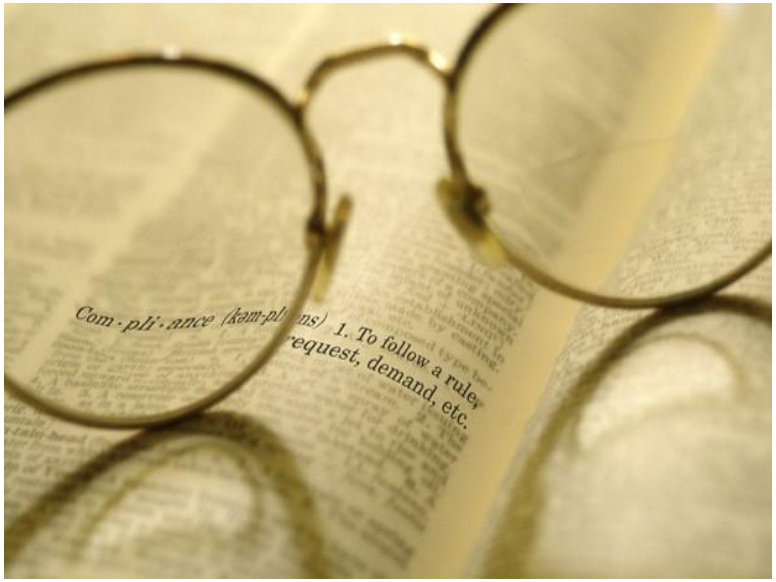
Database User Management

- Granting access
  - Requesting Access
  - Manager approval
  - Access creep
  - Application users
  - Privileged users
  - Shared accounts
  - Non-production databases
- Manual Processes
  - Costly
  - Non-standard
  - Error-prone

Password Management

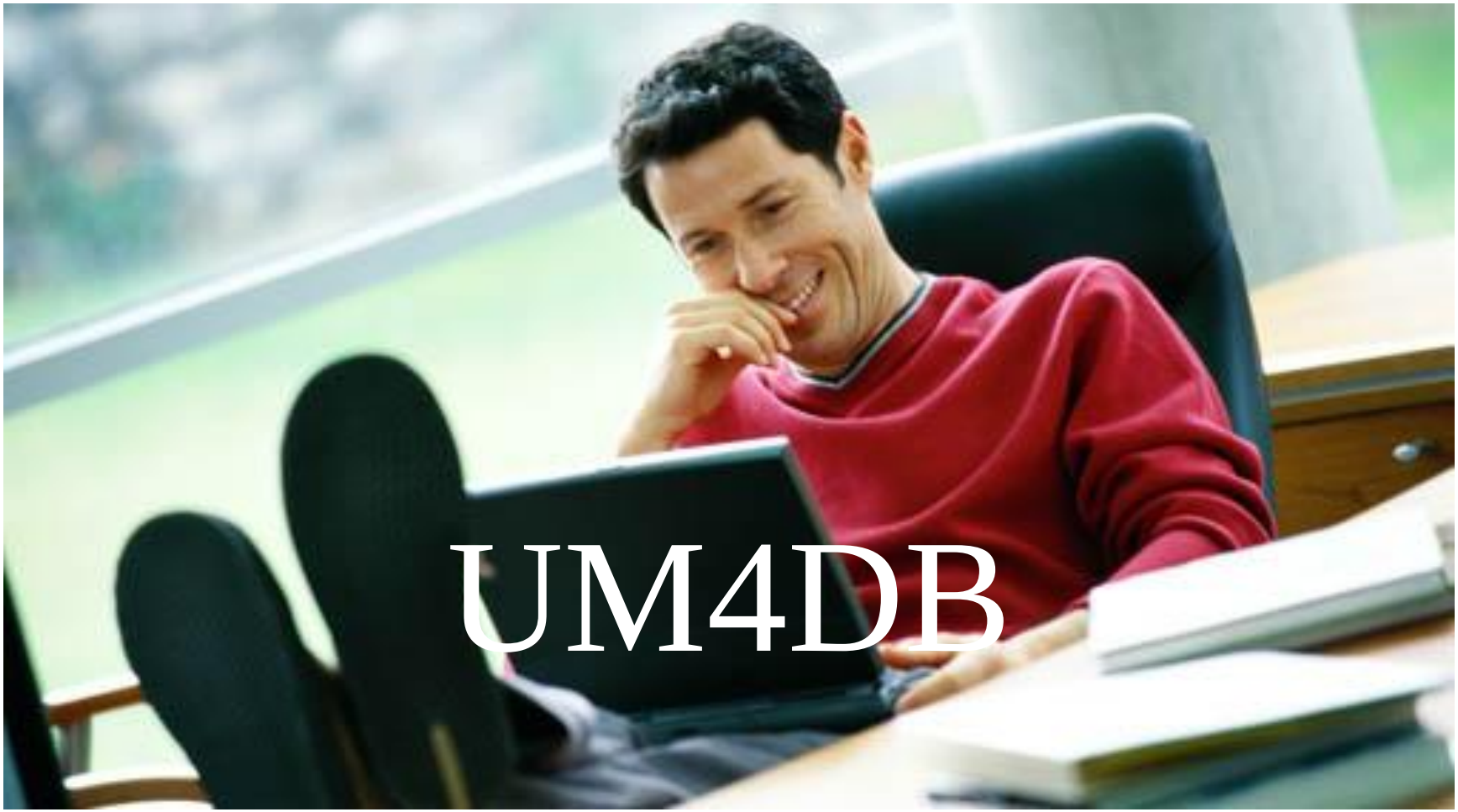
- Help desk tickets
- Password Policies

Compliance



- Regulations
  - Sarbanes-Oxley
  - PCI DSS
  - HIPAA
  - 21 CFR Part 11
  - Massachusetts 201 CMR 17
- Auditors issuing warnings on “uncontrolled” database access
- Separation of duties

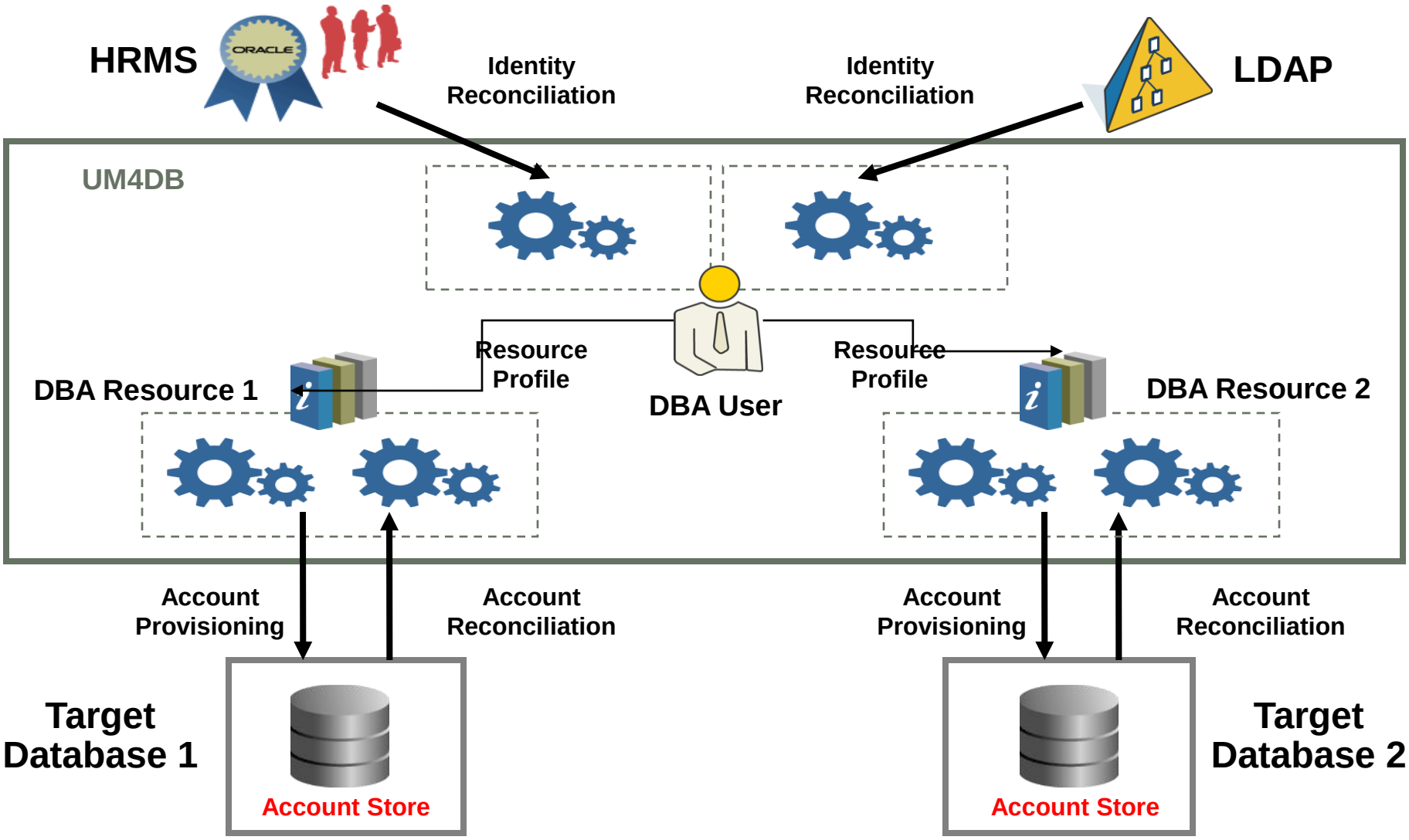
The Answer



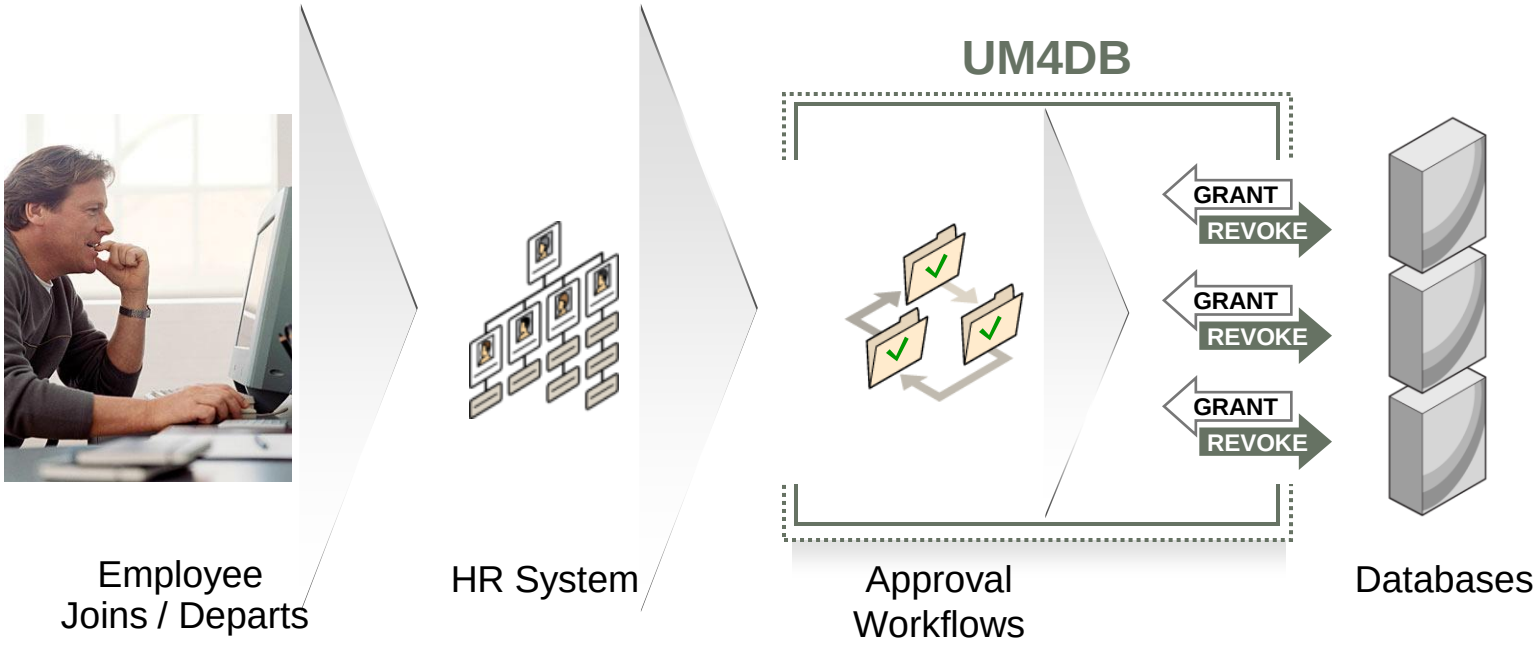
Oracle User Management for Databases

UM4DB

Identity Reconciliation and Account Management

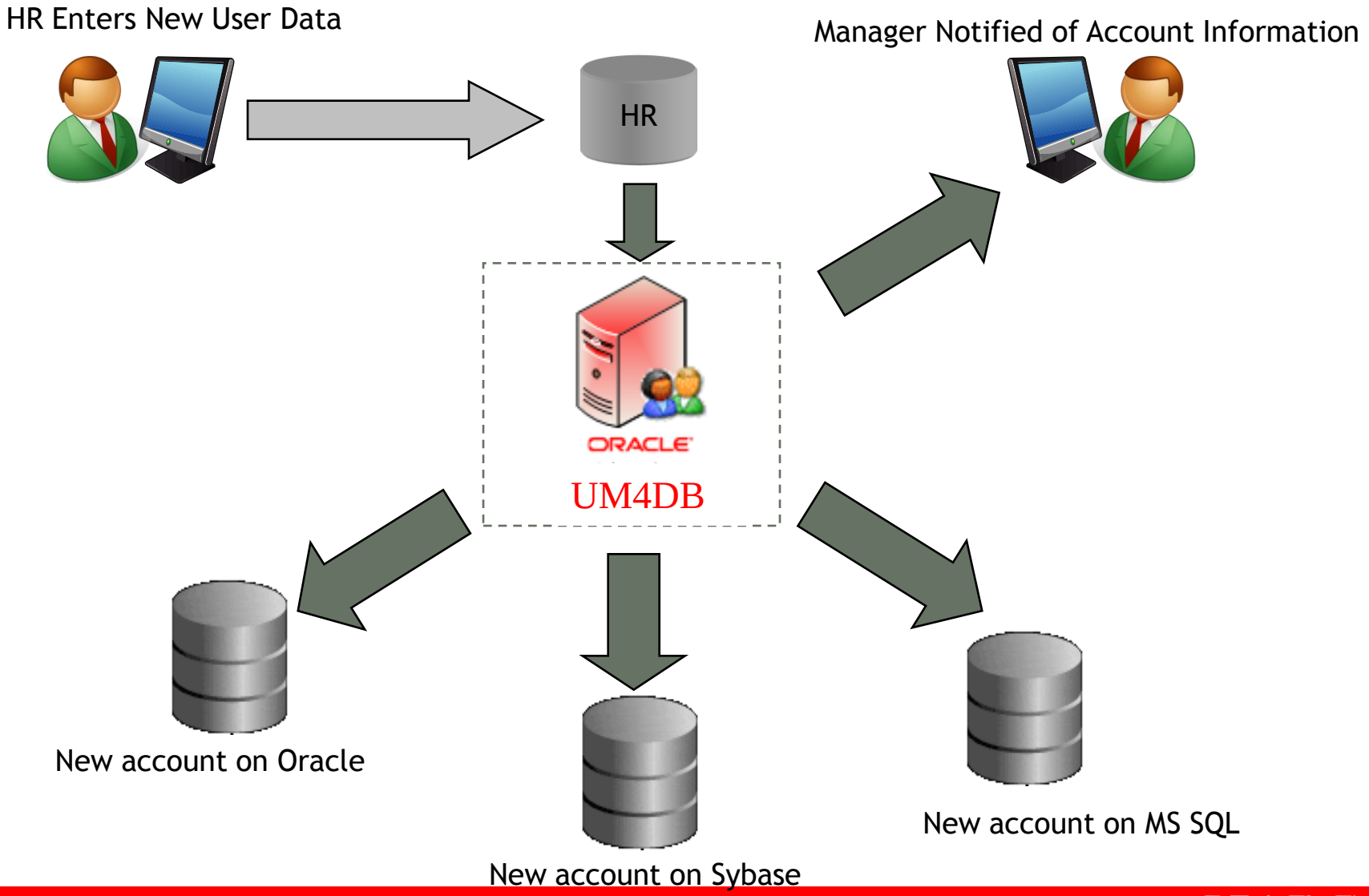


Automated Database Administration

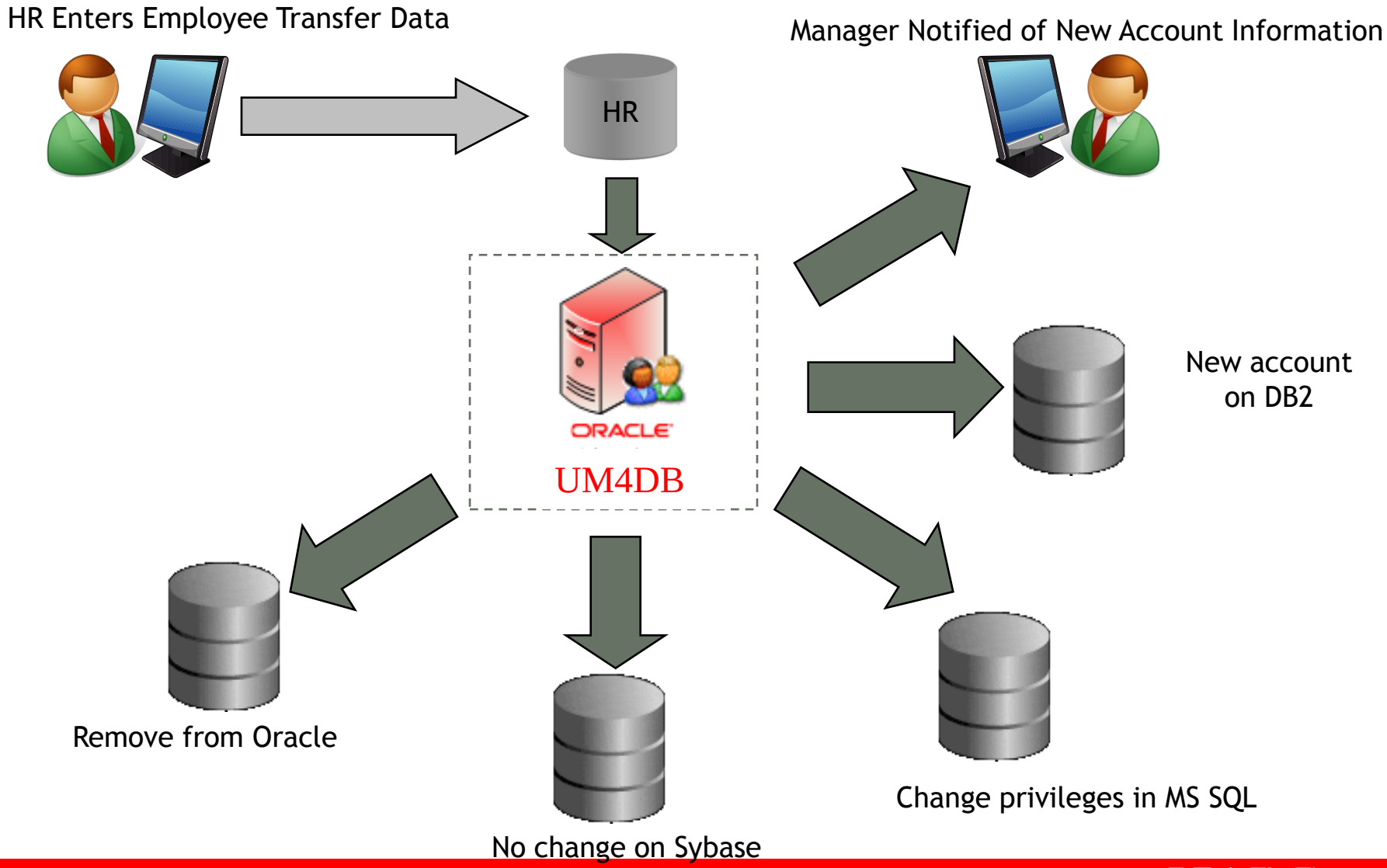


- Automate Account Create/Modify/Delete
- Identify orphaned/rogue accounts
- Certify and Report on “Who has access to what”
- Self-service requests
- Auditing/Attestation

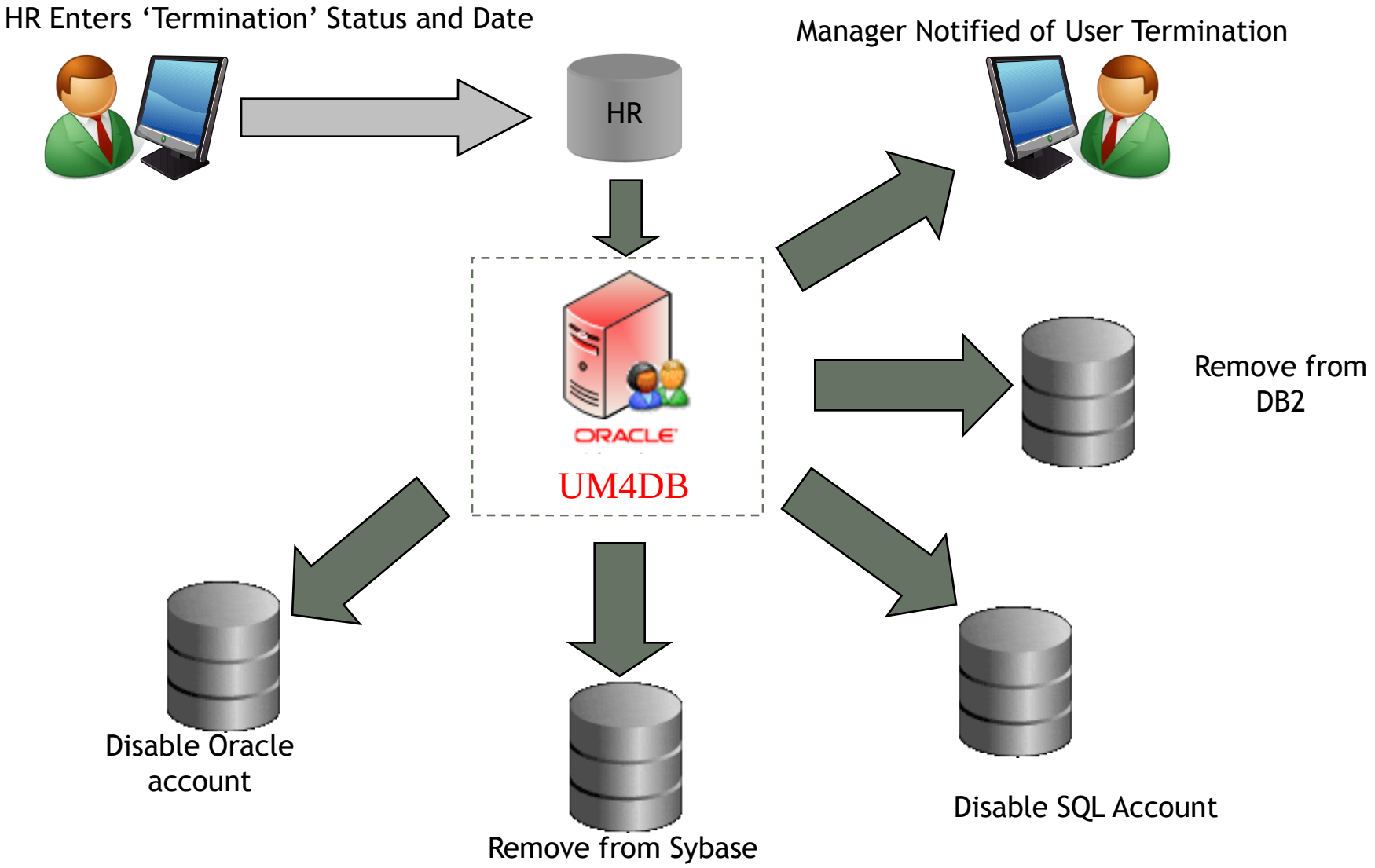
New DBA Example



DBA Transfers

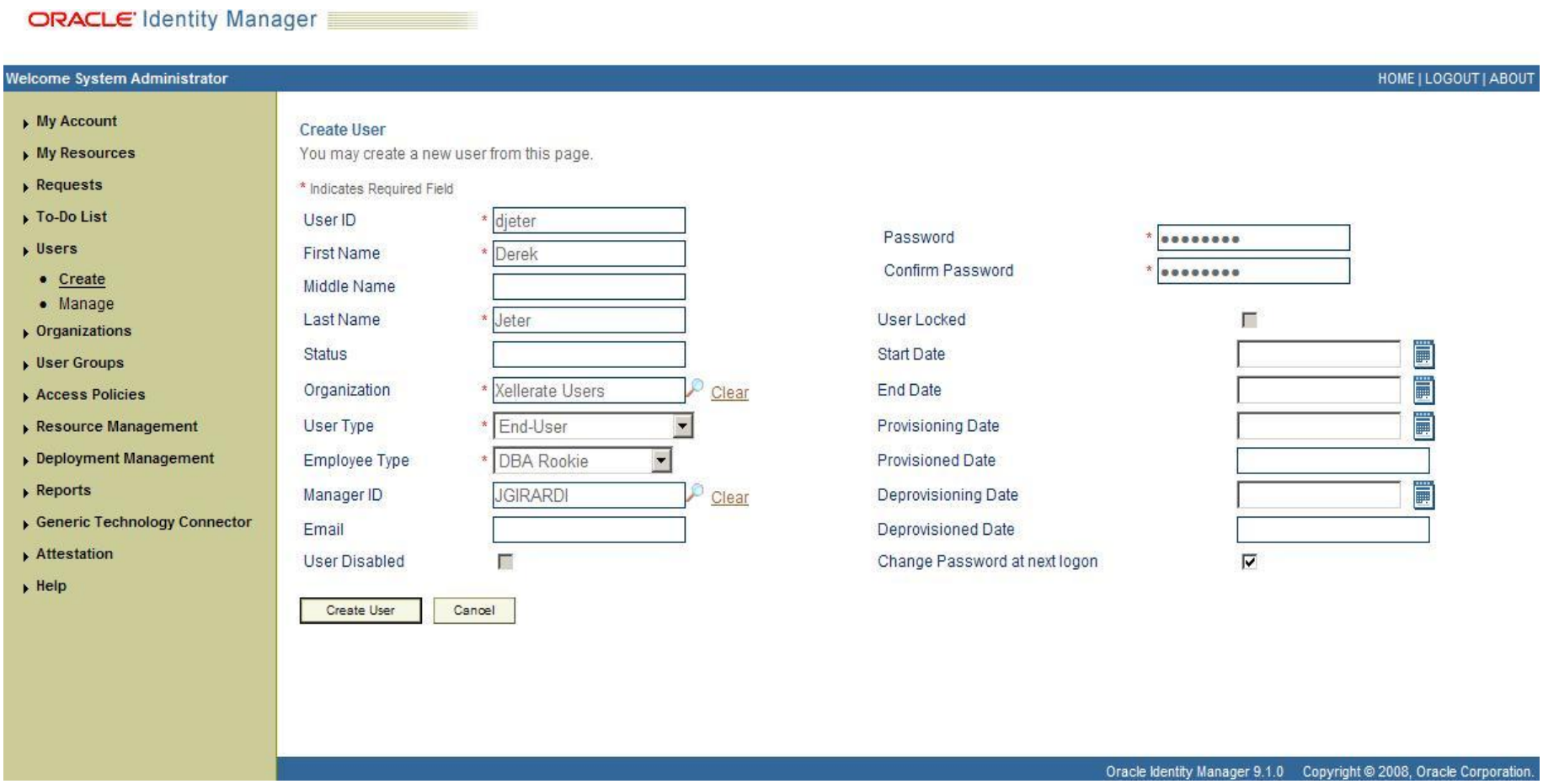


DBA leaves the organization

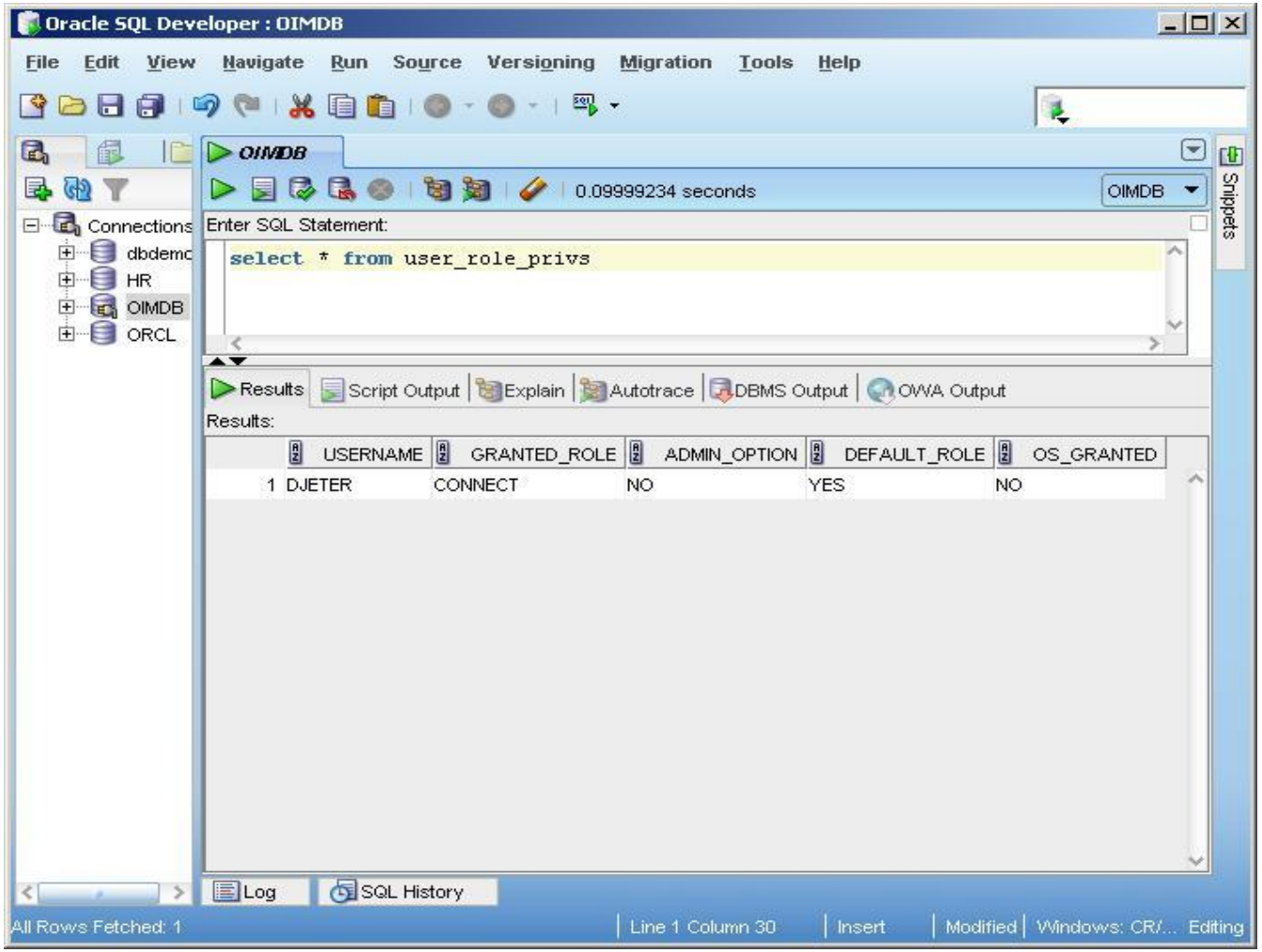


How does it work?

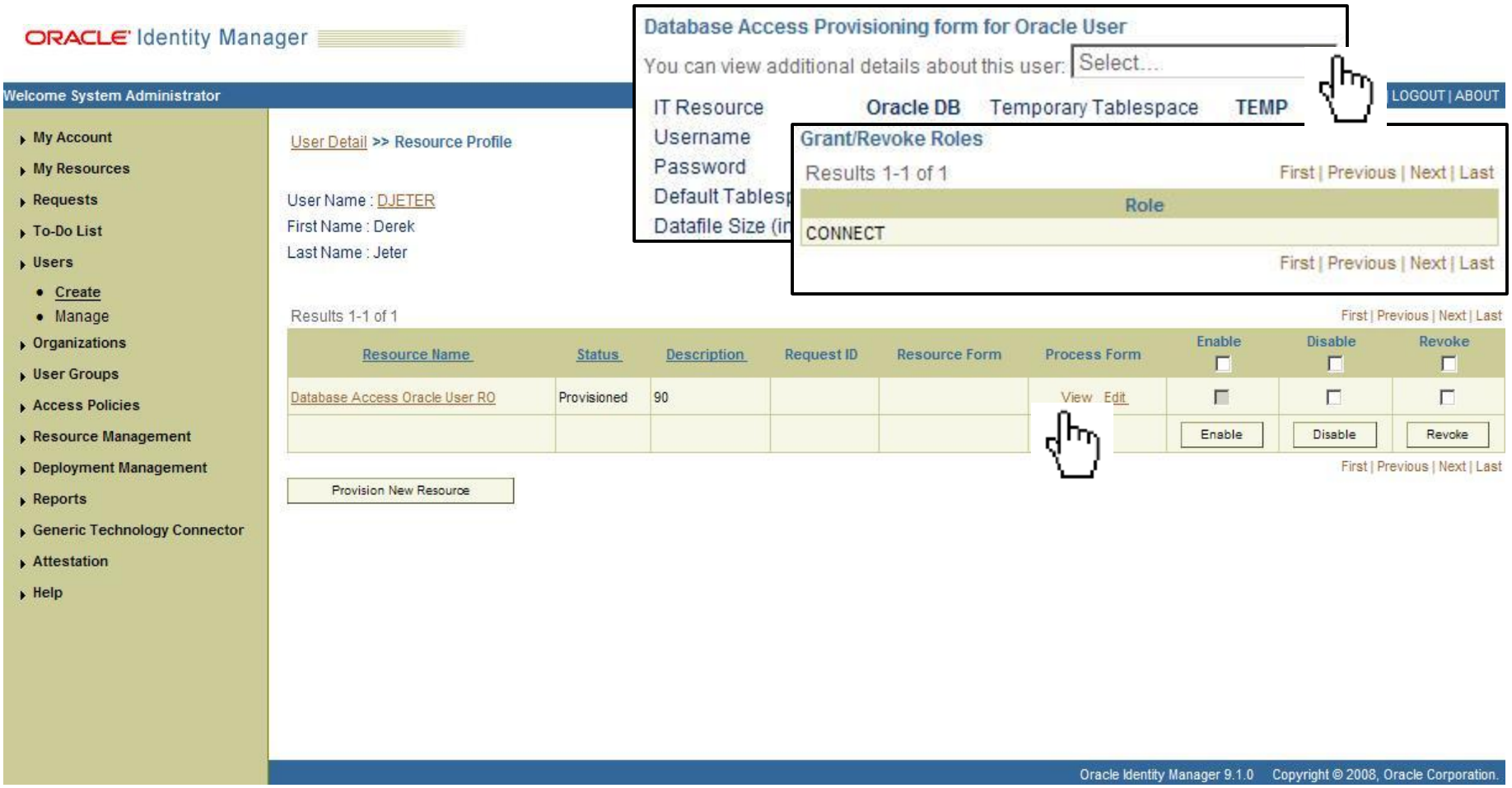
A new employee is hired...



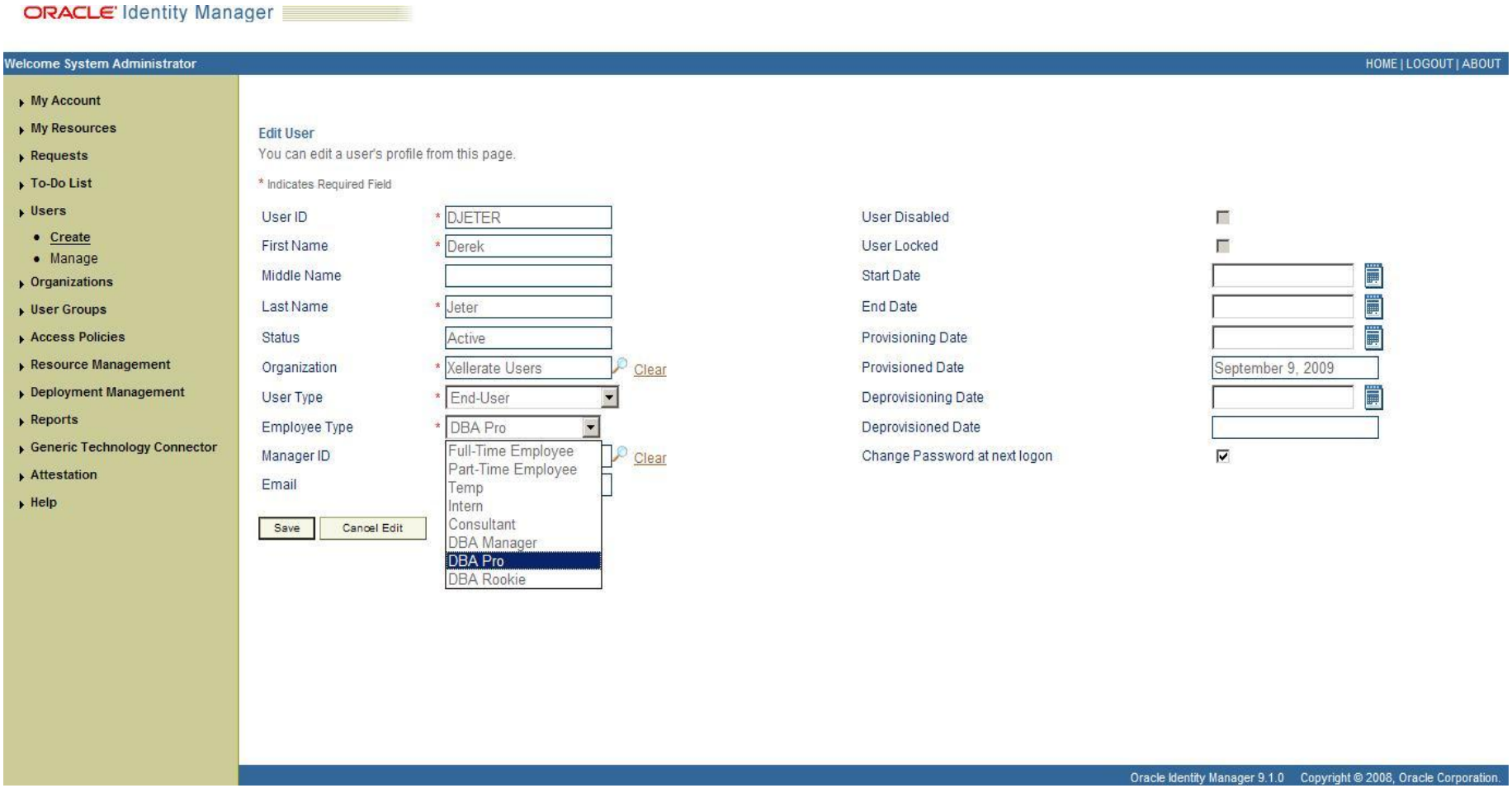
The new employee has the access he needs!



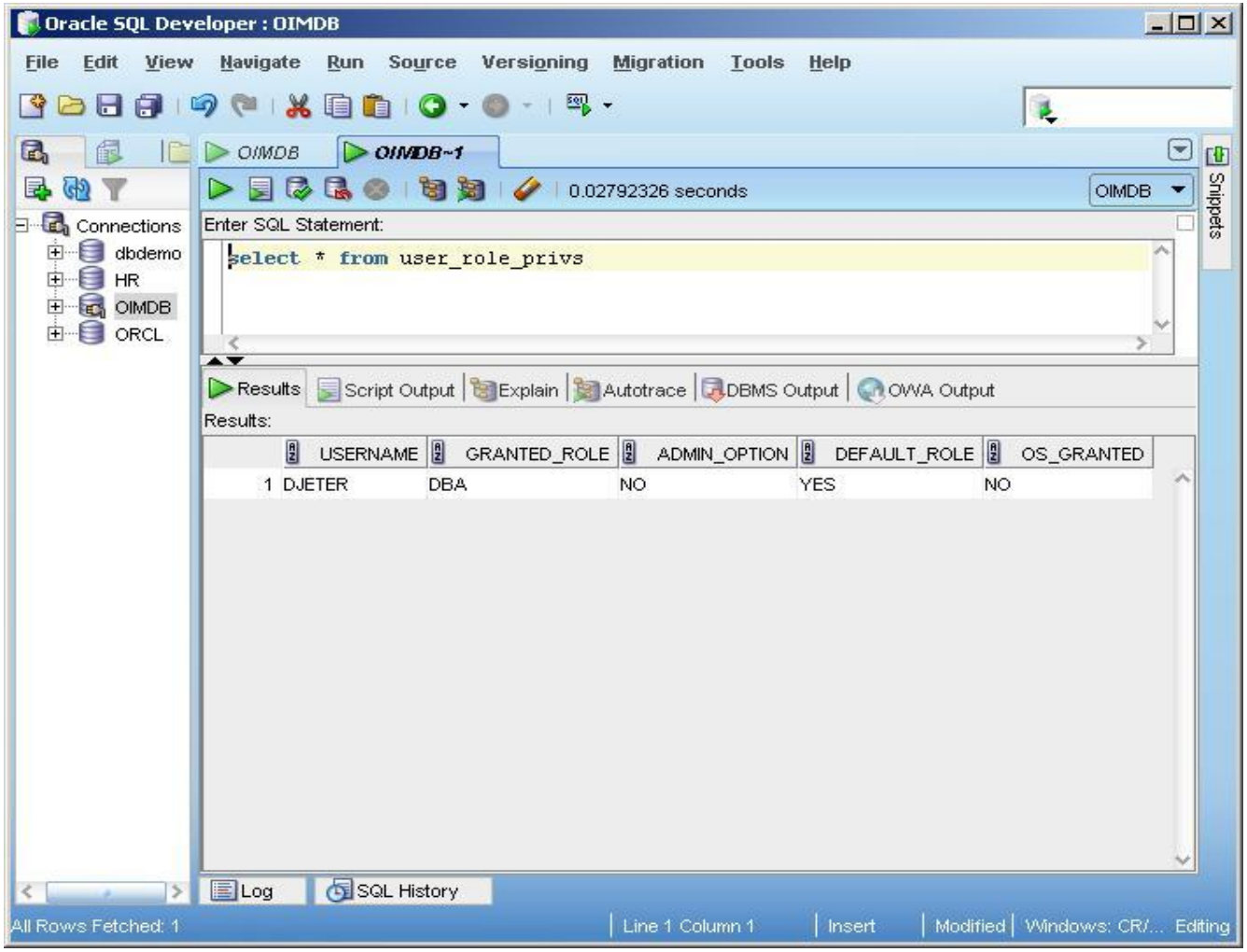
Viewing database access

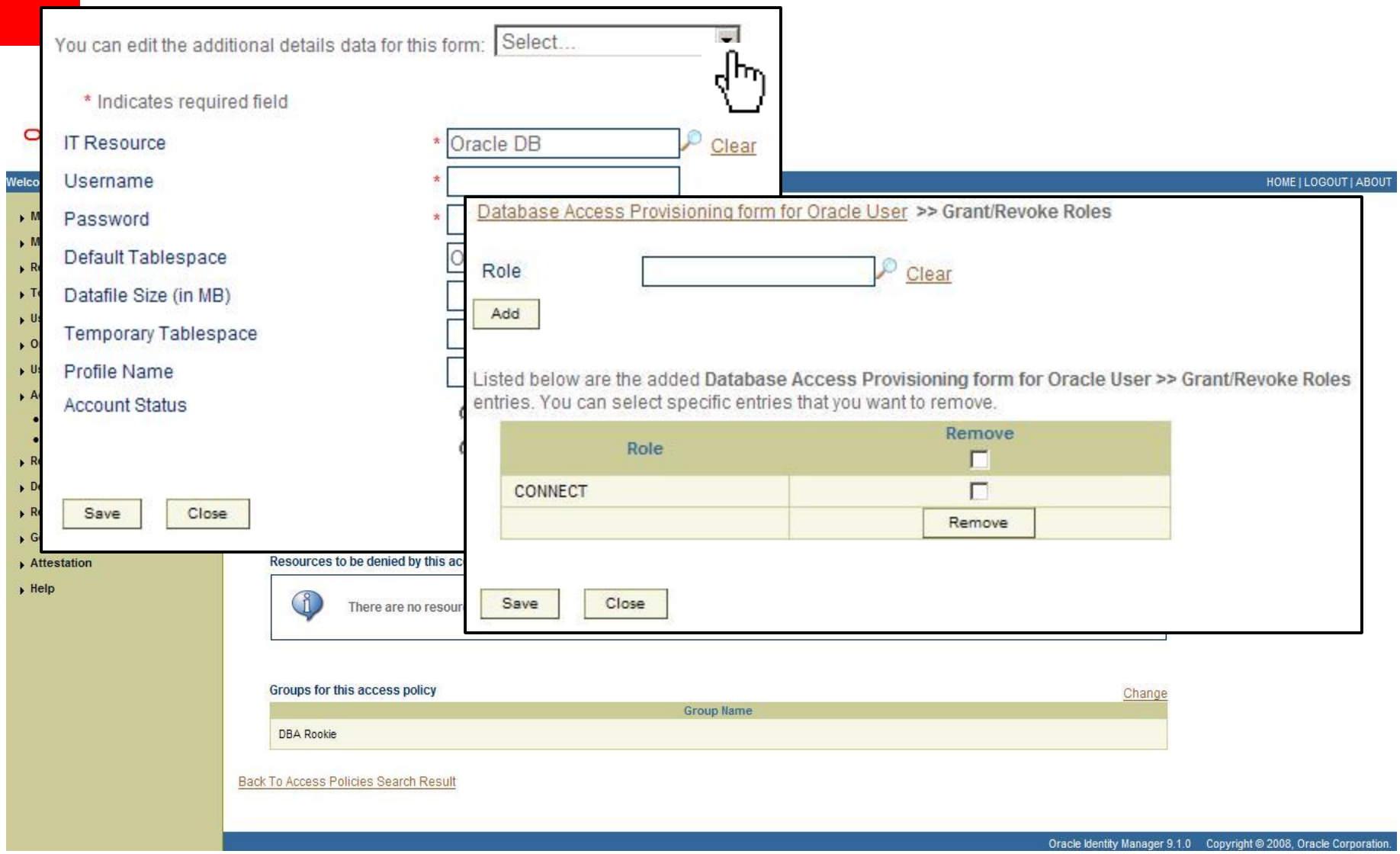


DBA is granted additional privileges

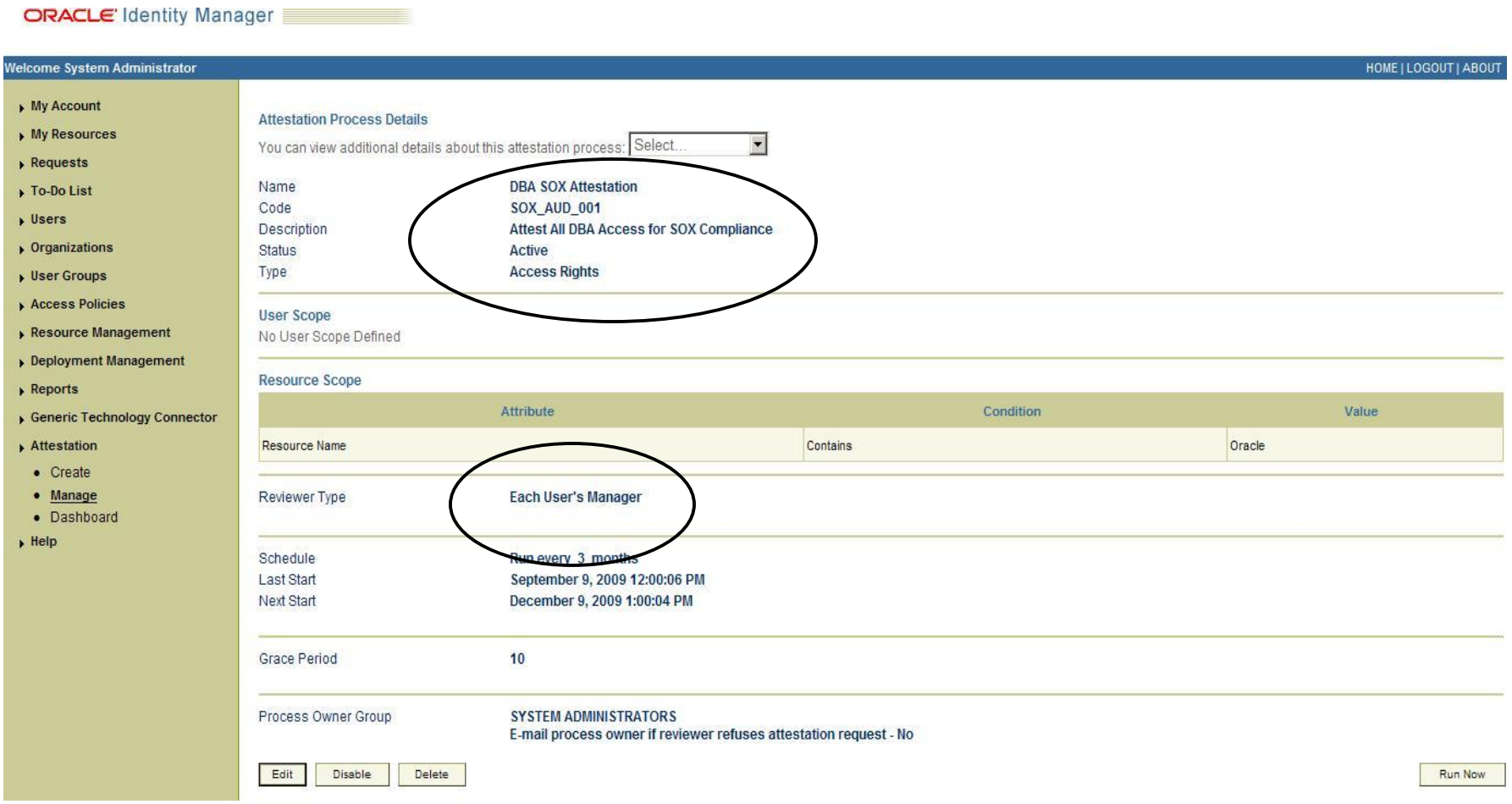


DBA connects with new privileges!



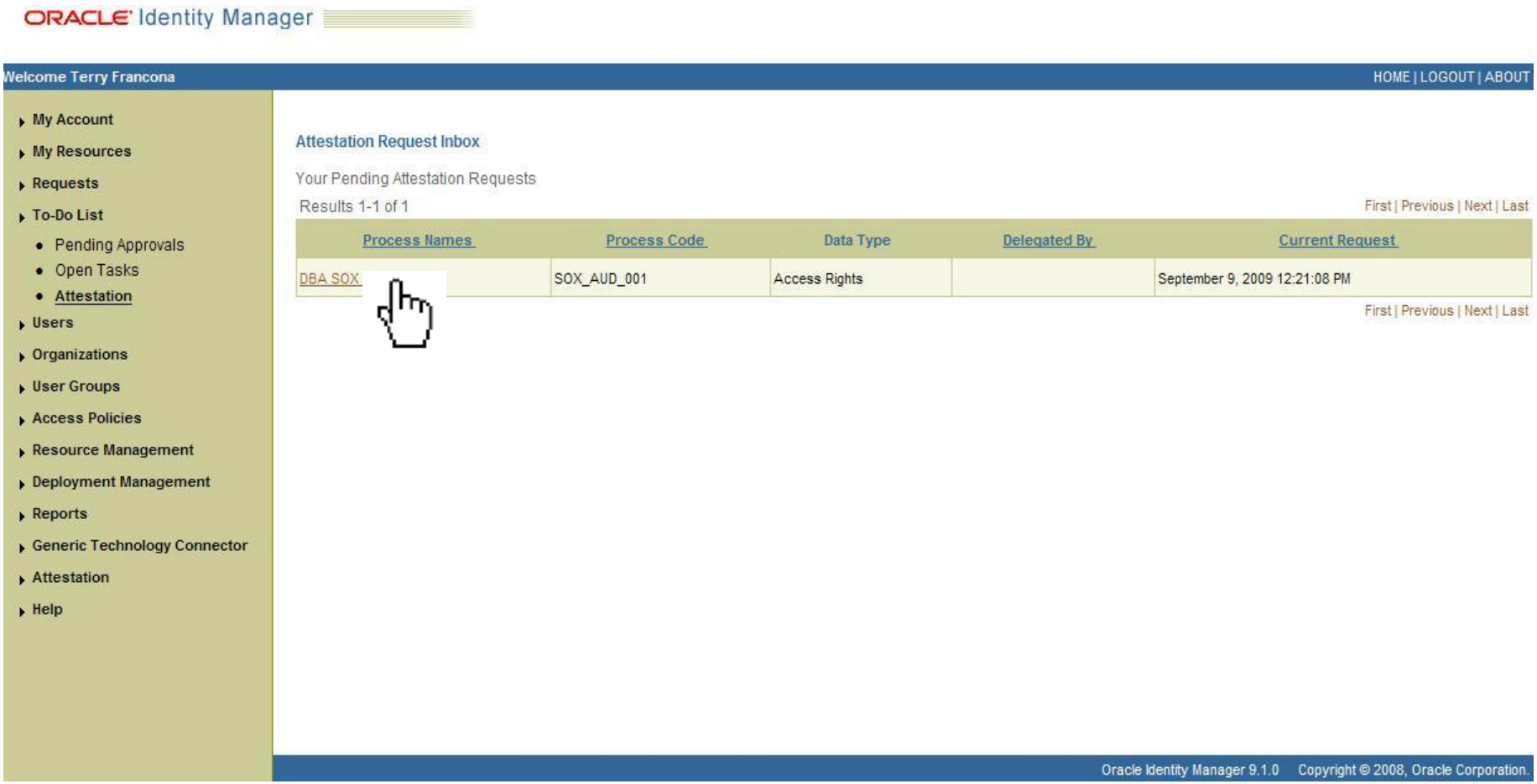

You can edit the additional details data for this form: Select...
* Indicates required field
IT Resource * Oracle DB Clear
Username *
Password *
Default Tablespace
Datafile Size (in MB)
Temporary Tablespace
Profile Name
Account Status
Save
Close
HOME | LOGOUT | ABOUT
Database Access Provisioning form for Oracle User >> Grant/Revoke Roles
Role Clear
Add
Listed below are the added Database Access Provisioning form for Oracle User >> Grant/Revoke Roles entries. You can select specific entries that you want to remove.
Role
Remove
CONNECT
Remove
Save
Close
Attestation
Help
Resources to be denied by this ac
There are no resour
Groups for this access policy
Change
Group Name
DBA Rookie
Back To Access Policies Search Result
Oracle Identity Manager 9.1.0 Copyright © 2008, Oracle Corporation.

Attestation/Recertification

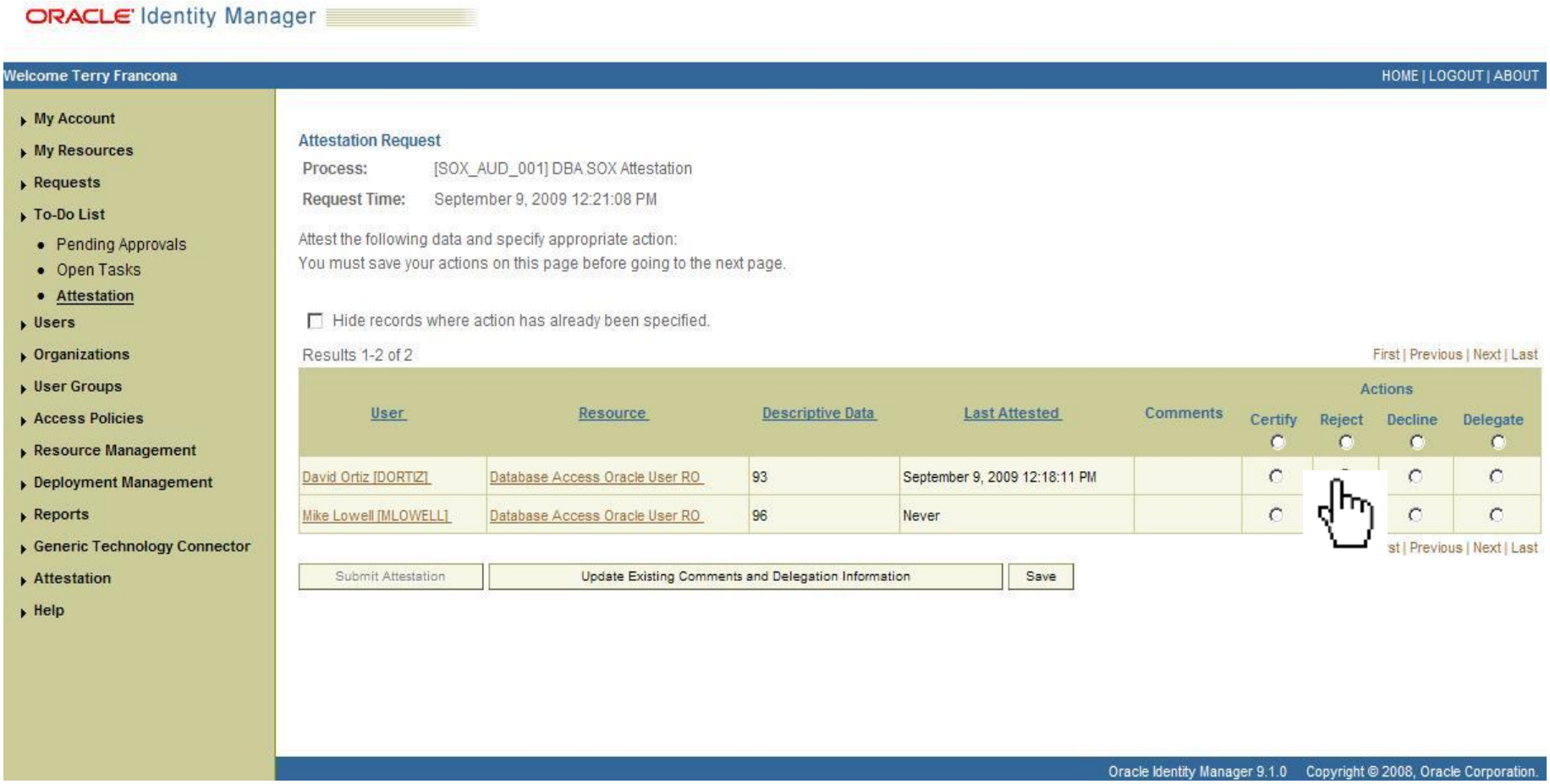


Manager attests to privileges

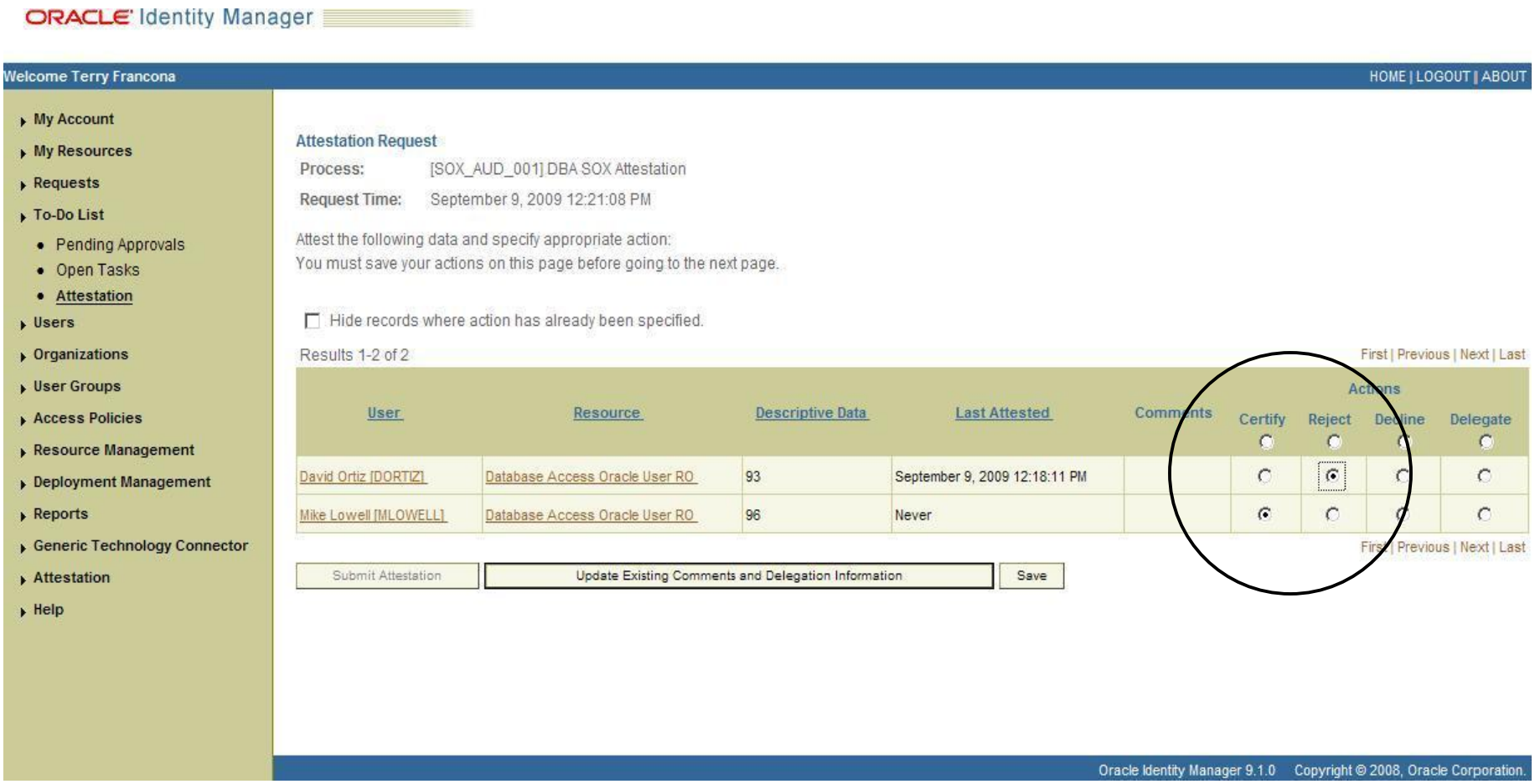
Selecting an Attestation Job from To-Do List



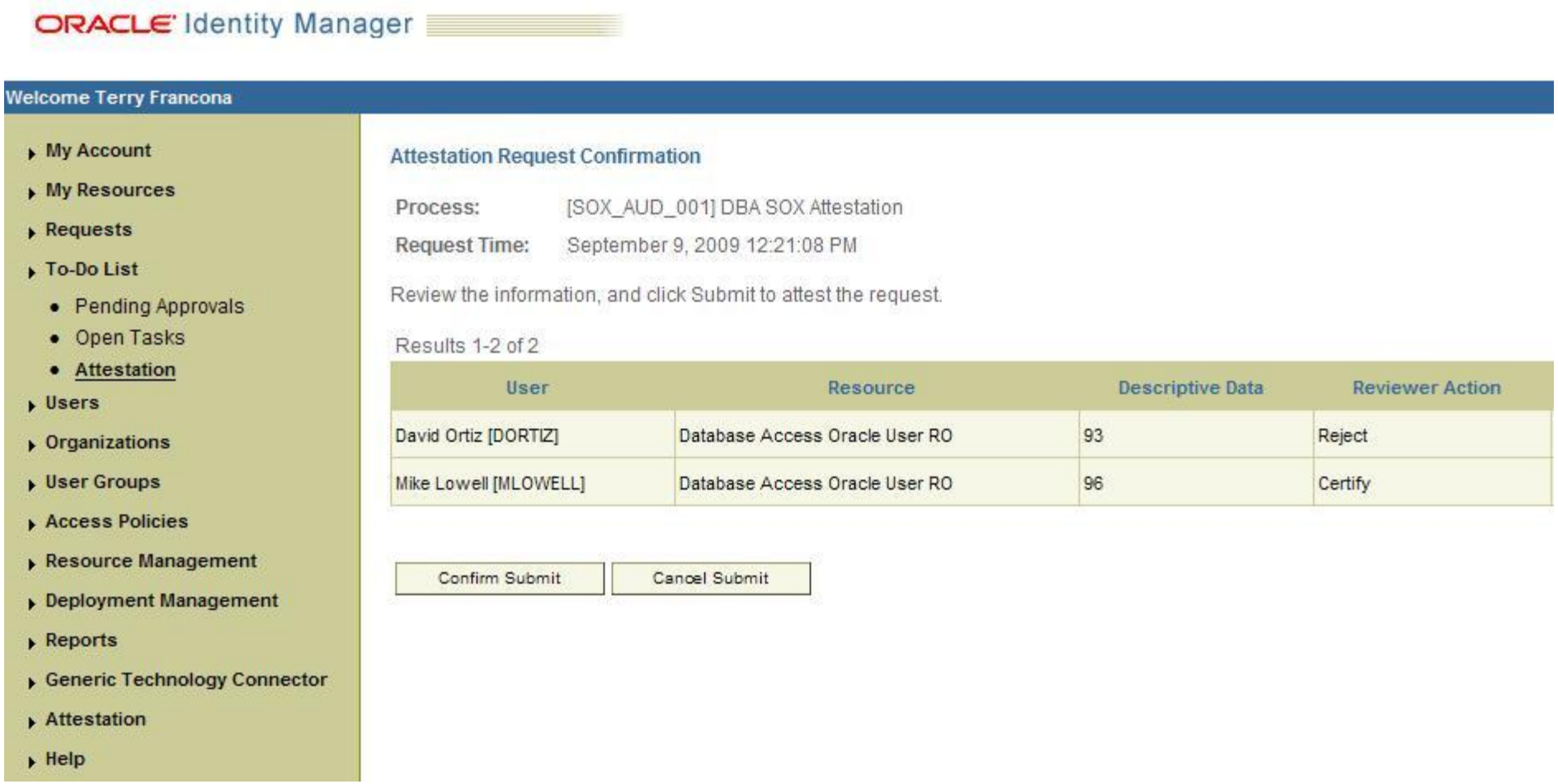
Reviewing Employee Privileges



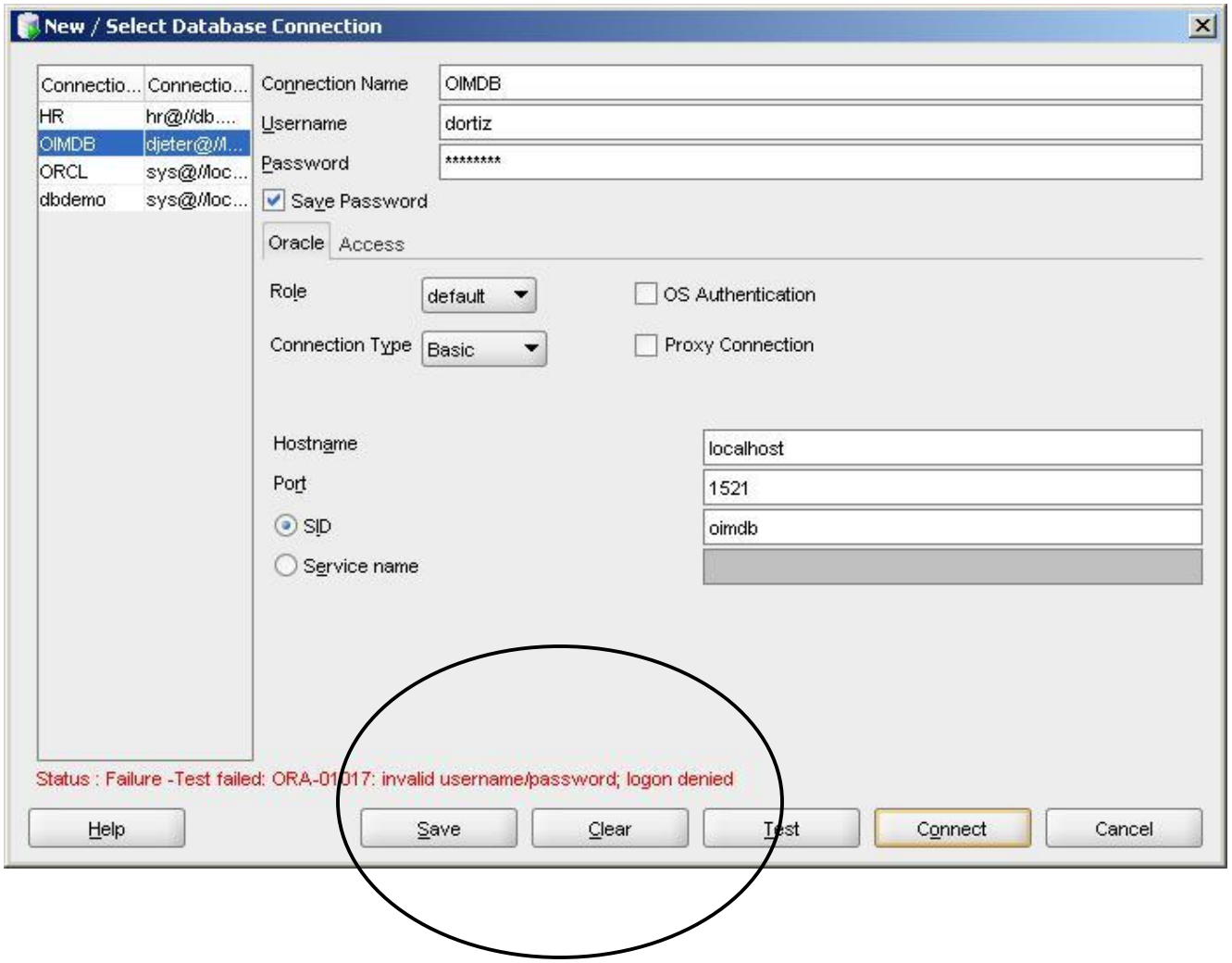
Manager attests to privileges



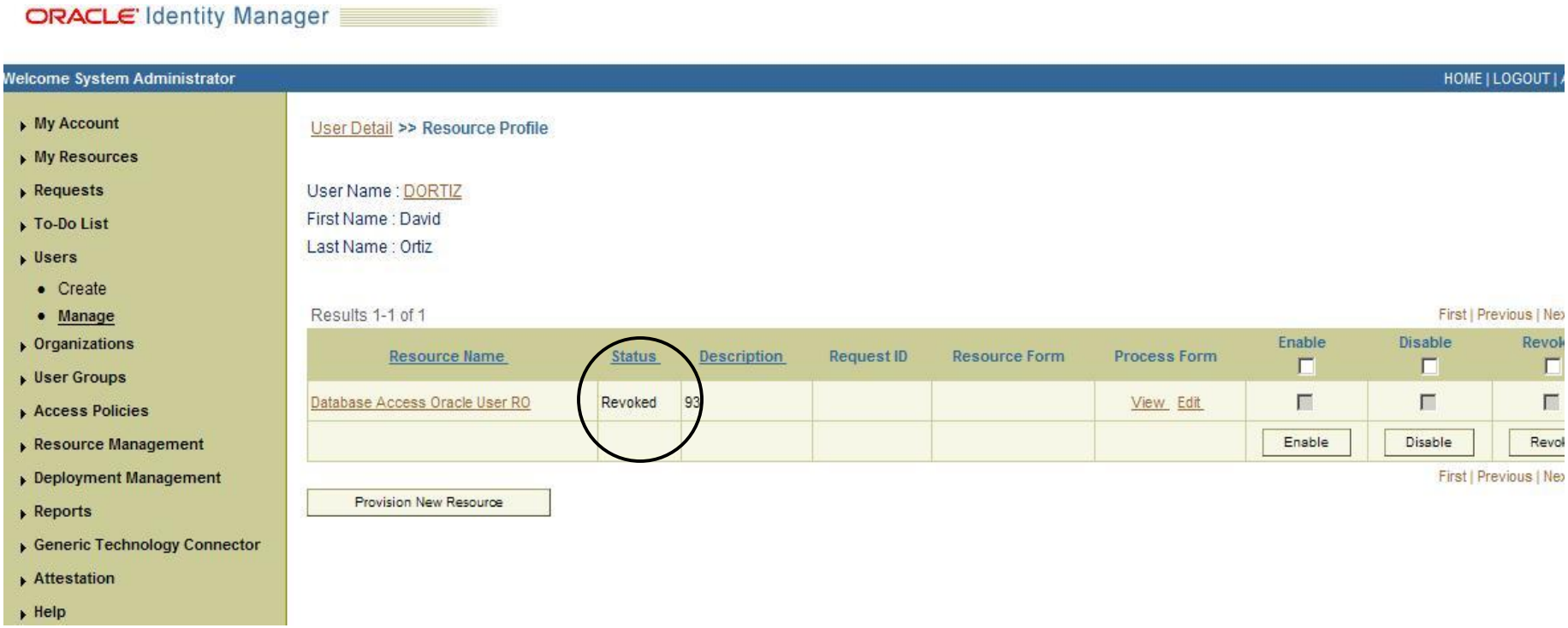
Attestation is submitted



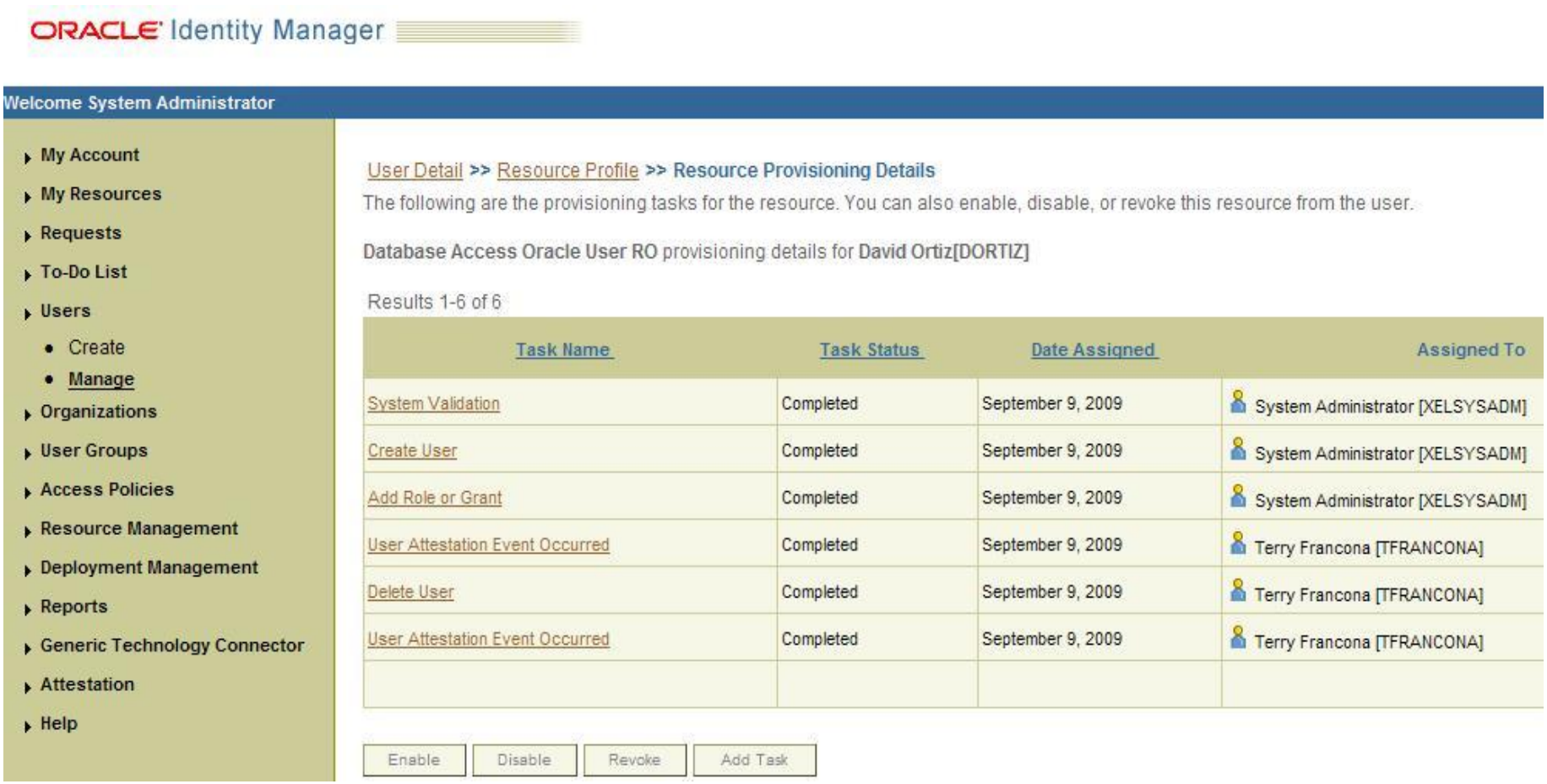
Rejected!


New / Select Database Connection
Connectio...
Connectio...
HR
hr@//db....
OIMDB
djeter@//l...
ORCL
sys@//loc...
dbdemo
sys@//loc...
Connection Name
OIMDB
Username
dortiz
Password
****
Save Password
Oracle
Access
Role
default
OS Authentication
Connection Type
Basic
Proxy Connection
Hostname
localhost
Port
1521
SID
oimdb
Service name
Status : Failure -Test failed: ORA-01017: invalid username/password; logon denied
Help
Save
Clear
Test
Connect
Cancel

DBA resource profile reflects change in access



Audit Trail


ORACLE Identity Manager
Welcome System Administrator
My Account
My Resources
Requests
To-Do List
Users
Create
Manage
Organizations
User Groups
Access Policies
Resource Management
Deployment Management
Reports
Generic Technology Connector
Attestation
Help
User Detail >> Resource Profile >> Resource Provisioning Details
The following are the provisioning tasks for the resource. You can also enable, disable, or revoke this resource from the user.
Database Access Oracle User RO provisioning details for David Ortiz[DORTIZ]
Results 1-6 of 6
Task Name
Task Status
Date Assigned
Assigned To
System Validation
Completed
September 9, 2009
System Administrator [XELSYSADM]
Create User
Completed
September 9, 2009
System Administrator [XELSYSADM]
Add Role or Grant
Completed
September 9, 2009
System Administrator [XELSYSADM]
User Attestation Event Occurred
Completed
September 9, 2009
Terry Francona [TFRANCONA]
Delete User
Completed
September 9, 2009
Terry Francona [TFRANCONA]
User Attestation Event Occurred
Completed
September 9, 2009
Terry Francona [TFRANCONA]
Enable
Disable
Revoke
Add Task

Account History

Resource Name : Database Access Oracle User RO

Resource Administrator User Group(s) : SYSTEM ADMINISTRATORS

Resource Authorizer User Group(s) : SYSTEM ADMINISTRATORS

Activity Type : Created

Results 1-12 of 12

First Name	Last Name	User ID	Organization	Status	Employee Type	Manager's User ID	Manager Name
arnold	armdstrong	AARMSTRONG	Xellerate Users	Active	Full-Time Employee		
Barry	Armstrong	BARMSTRONG	Xellerate Users	Active	Full-Time Employee		
Charles	Armstrong	CARMSTRONG	Xellerate Users	Active	DBA Rookie	XARMSTRONG	Xavier Armstrong
David	Armstrong	DARMSTRONG	Xellerate Users	Active	DBA Pro		
Eric	Armstrong	EARMSTRONG	Xellerate Users	Active	DBA Rookie		
Frank	Armstrong	FARMSTRONG	Xellerate Users	Active	DBA Pro	XARMSTRONG	Xavier Armstrong
Garry	Armstrong	GARMSTRONG	Xellerate Users	Active	DBA Rookie	XARMSTRONG	Xavier Armstrong
Harry	Armstrong	HARMSTRONG	Xellerate Users	Active	DBA Rookie	XARMSTRONG	Xavier Armstrong
Robert	Armstrong	RARMSTRONG	Xellerate Users	Active	DBA Pro	XARMSTRONG	Xavier Armstrong
Derek	Jeter	DJETER	Xellerate Users	Active	DBA Pro	JGIRARDI	Joe Girardi
David	Ortiz	DORTIZ	Xellerate Users	Active	DBA Pro	TFRANCONA	Terry Francona
Mike	Lowell	MLOWELL	Xellerate Users	Active	DBA Pro	TFRANCONA	Terry Francona

Resource Name : Database Access Oracle User RO

Resource Administrator User Group(s) : SYSTEM ADMINISTRATORS

Resource Authorizer User Group(s) : SYSTEM ADMINISTRATORS

Activity Type : Deleted

Results 1-3 of 3

First Name	Last Name	User ID	Organization	Status	Employee Type	Manager's User ID	Manager Name
Frank	Armstrong	FARMSTRONG	Xellerate Users	Active	DBA Pro	XARMSTRONG	Xavier Armstrong
Robert	Armstrong	RARMSTRONG	Xellerate Users	Active	DBA Pro	XARMSTRONG	Xavier Armstrong
David	Ortiz	DORTIZ	Xellerate Users	Active	DBA Pro	TFRANCONA	Terry Francona

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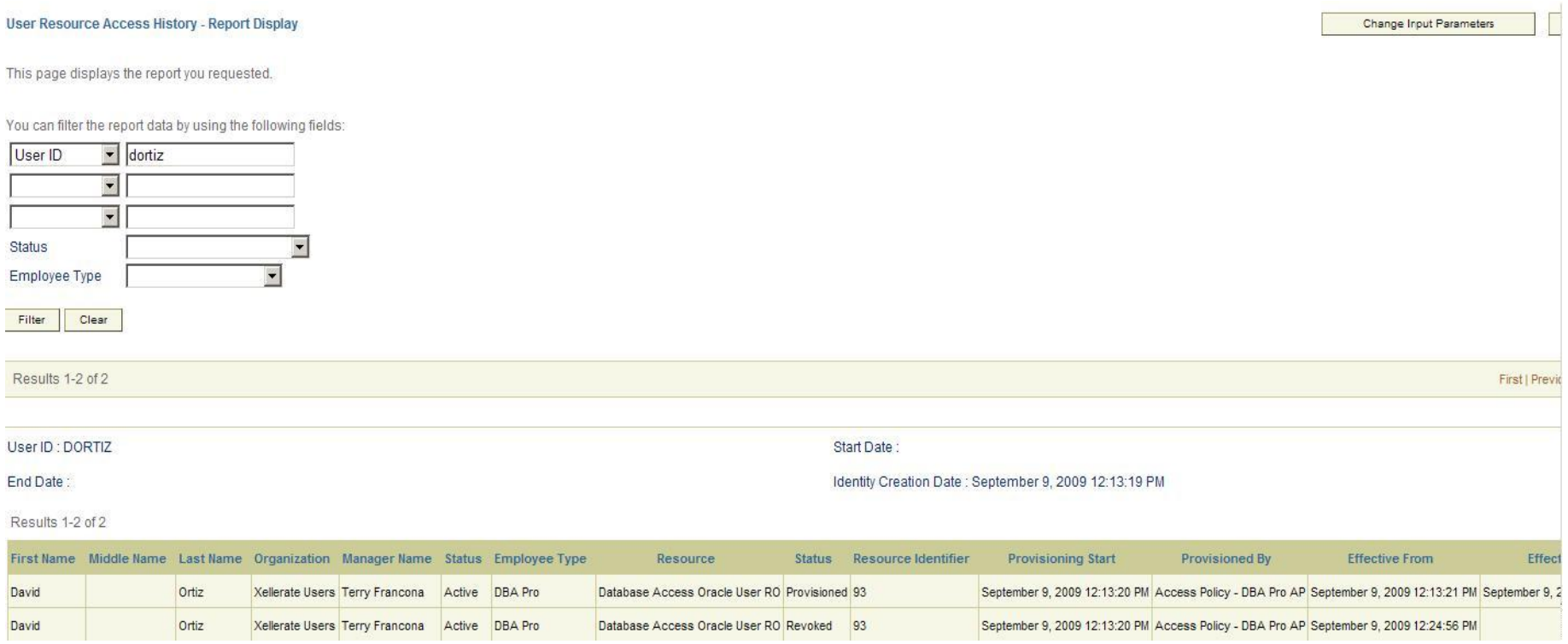
Database User Management History



User Resource Access History - Report Display

Change Input Parameters

This page displays the report you requested.

You can filter the report data by using the following fields:

User ID: dortiz

Status:

Employee Type:

Filter | Clear

Results 1-2 of 2

User ID : DORTIZ

Start Date :

End Date :

Identity Creation Date : September 9, 2009 12:13:19 PM

Results 1-2 of 2

First Name	Middle Name	Last Name	Organization	Manager Name	Status	Employee Type	Resource	Status	Resource Identifier	Provisioning Start	Provisioned By	Effective From	Effect
David		Ortiz	Xellerate Users	Terry Francona	Active	DBA Pro	Database Access Oracle User RO	Provisioned	93	September 9, 2009 12:13:20 PM	Access Policy - DBA Pro AP	September 9, 2009 12:13:21 PM	September 9, 2
David		Ortiz	Xellerate Users	Terry Francona	Active	DBA Pro	Database Access Oracle User RO	Revoked	93	September 9, 2009 12:13:20 PM	Access Policy - DBA Pro AP	September 9, 2009 12:24:56 PM	

Database Account History

Resource Access List History - Report Display

Change Input Parameters | CSV Export

This page displays the report you requested.

You can filter the report data by using the following fields:

Employee Type

Status

Filter | Clear

Results 1-15 of 15

First | Previous | Next | Last

Last Name	First Name	User ID	Account ID	Organization	Employee Type	Status	Resource Status	Effective From Date	Effective To Date
armdstrong	arnold	AARMSTRONG	21	Xellerate Users	Full-Time Employee	Active	Provisioned	June 26, 2009 5:13:24 PM	
Armstrong	Barry	BARMSTRONG	22	Xellerate Users	Full-Time Employee	Active	Provisioned	June 26, 2009 5:48:24 PM	
Armstrong	Charles	CARMSTRONG	42	Xellerate Users	DBA Rookie	Active	Provisioned	June 27, 2009 5:03:04 PM	
Armstrong	David	DARMSTRONG	43	Xellerate Users	DBA Pro	Active	Provisioned	June 27, 2009 5:24:06 PM	
Armstrong	Eric	EARMSTRONG	61	Xellerate Users	DBA Rookie	Active	Provisioned	June 27, 2009 6:46:11 PM	
Armstrong	Frank	FARMSTRONG	62	Xellerate Users	DBA Pro	Active	Provisioned	June 27, 2009 7:02:56 PM	June 27, 2009 8:18:04 PM
Armstrong	Frank	FARMSTRONG	62	Xellerate Users	DBA Pro	Active	Revoked	June 27, 2009 8:18:04 PM	
Armstrong	Garry	GARMSTRONG	63	Xellerate Users	DBA Rookie	Active	Provisioned	June 27, 2009 7:13:58 PM	
Armstrong	Harry	HARMSTRONG	64	Xellerate Users	DBA Rookie	Active	Provisioned	June 27, 2009 7:22:19 PM	
Armstrong	Robert	RARMSTRONG	81	Xellerate Users	DBA Pro	Active	Provisioned	June 29, 2009 12:55:07 PM	June 29, 2009 1:15:26 PM
Armstrong	Robert	RARMSTRONG	81	Xellerate Users	DBA Pro	Active	Revoked	June 29, 2009 1:16:54 PM	
Jeter	Derek	DJETER	84	Xellerate Users	DBA Pro	Active	Provisioned	September 9, 2009 12:03:24 PM	

Attestation Report

You can filter the report data by using the following fields:

Filter | Clear

Results 1-6 of 6 — First | Previous | Next | Last

Attestation Request ID : 24

Attestation Process Name : DBA SOX Attestation

Request Initiated : September 9, 2009 12:21:08 PM

Request Completed :

Number of Items in Request : 6

Certified : 1

Rejected : 1

Open : 4

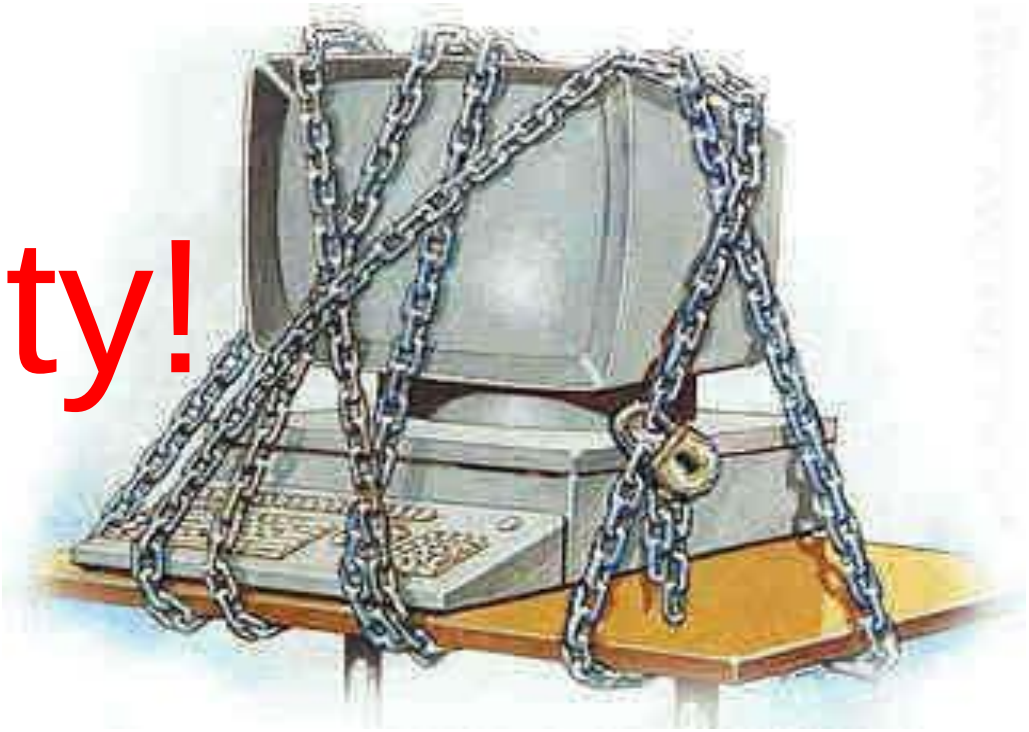
Results 1-6 of 6

User ID	First Name	Last Name	Resource	Descriptive Data	Reviewer First Name	Reviewer Last Name	Action Taken
CARMSTRONG	Charles	Armstrong	Database Access Oracle User RO	45	Xavier	Armstrong	None
GARMSTRONG	Garry	Armstrong	Database Access Oracle User RO	69	Xavier	Armstrong	None
HARMSTRONG	Harry	Armstrong	Database Access Oracle User RO	73	Xavier	Armstrong	None
DJETER	Derek	Jeter	Database Access Oracle User RO	90	Joe	Girardi	None
DORTIZ	David	Ortiz	Database Access Oracle User RO	93	Terry	Francona	Reject
MLOWELL	Mike	Lowell	Database Access Oracle User RO	96	Terry	Francona	Certify

Oracle UM4DB

- User Management
- Password Management
- Compliance

Security!



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