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Oracle Database 11g: Unbreakable Meets Best Practices

Tim Chien

Senior Product Manager, Database High Availability

Timothy.Chien@oracle.com

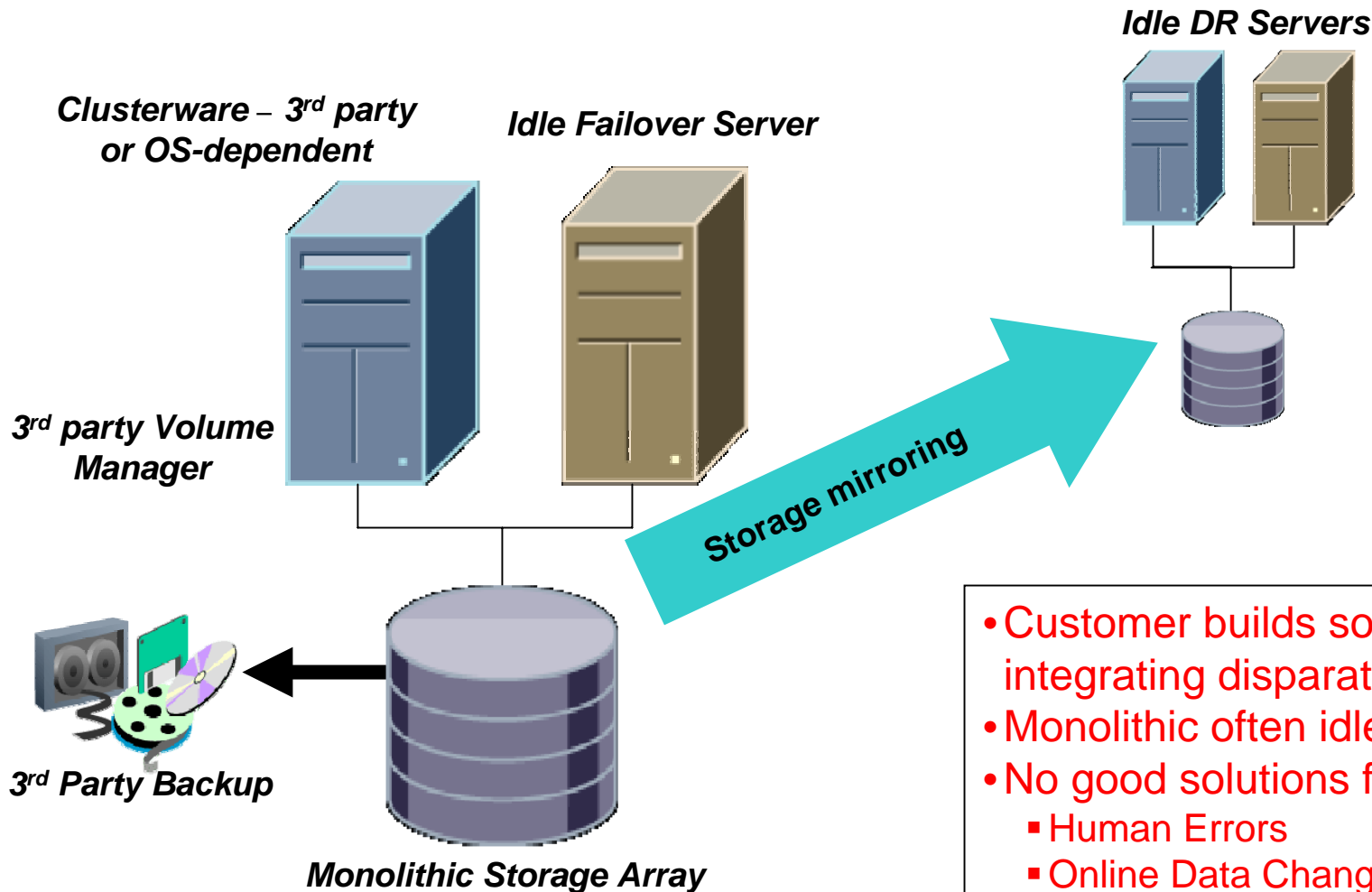


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Agenda

- Oracle Database High Availability (HA)
- HA Enhancements in Oracle Database 11g
- Maximum Availability Architecture (MAA)

Traditional Database HA



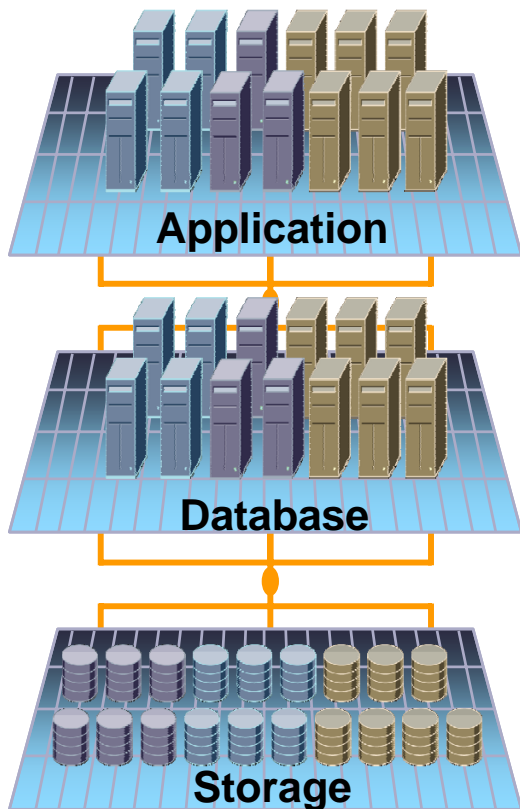
- Customer builds solution by integrating disparate components
- Monolithic often idle hardware
- No good solutions for:
 - Human Errors
 - Online Data Changes
 - Software Upgrades

Oracle's Innovative Approach Breaks Tradeoff Between Availability and Cost

Best Availability AND Lowest Cost

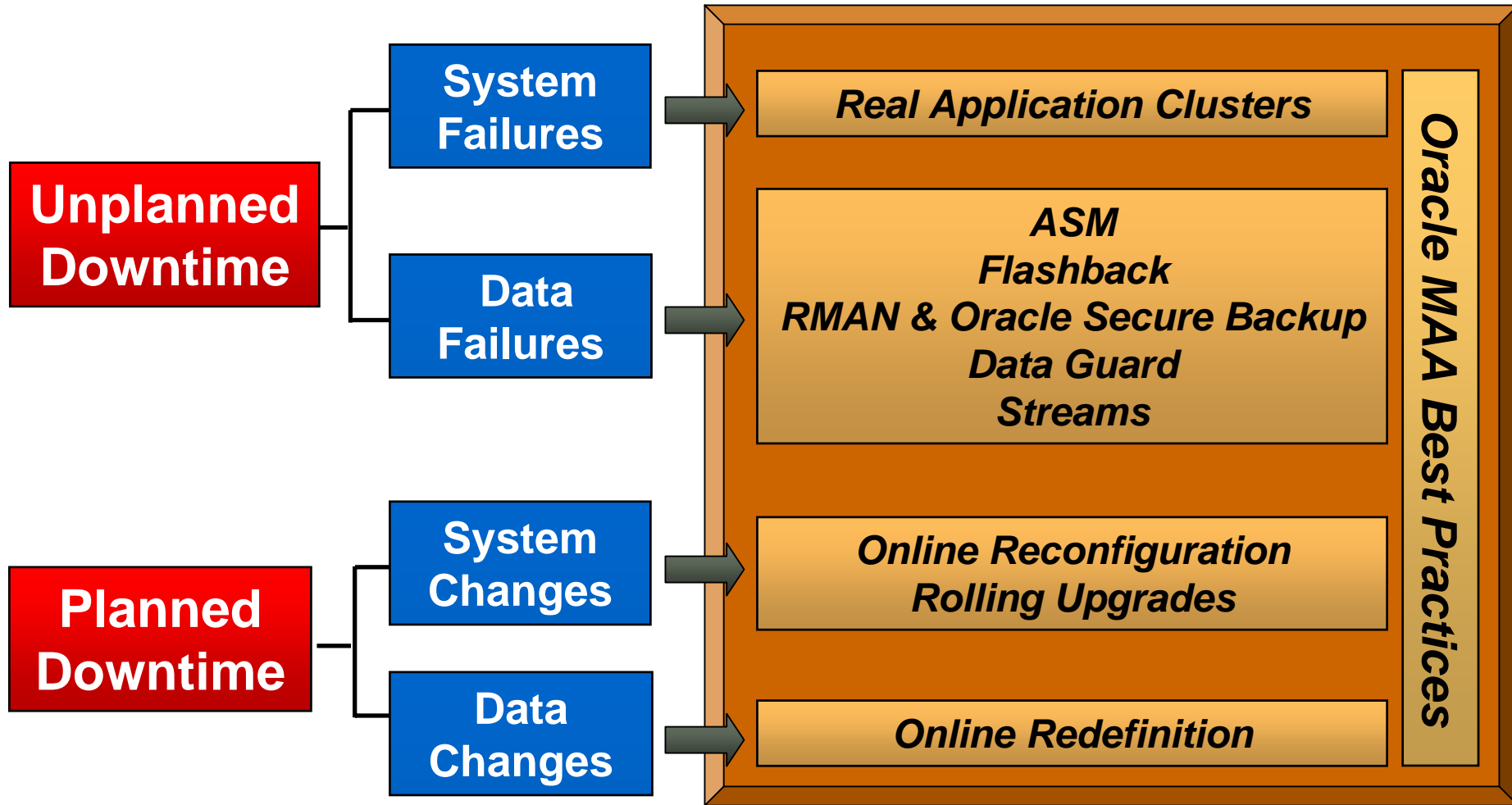
- Better than Mainframe Availability
- PC Economics
- Seamless and Simple to Use

Oracle: Great Fit for a Scale-Out Architecture



- **Scale-Out architecture**
 - Commodity hardware building blocks
 - Inherently highly scalable & redundant
- **Scalability & Availability responsibility moves out of hardware/OS to scale-out savvy software**
 - First Web & Application server tiers
 - Application servers
 - Then DB tier
 - Shared disk and shared nothing databases
 - Then storage tier
 - Scale-out savvy storage software

Oracle's Integrated HA Solution Set



Oracle HA: Customer Success Stories

- **ADT Security Services** - Using Data Guard SQL Apply Across a Wide Area Network
- **Amadeus** - Using Data Guard for Disaster Recovery & Rolling Database Upgrades
- **Amazon.com** - Automatic Failover using Data Guard Fast-Start Failover
- **Banknorth Group, Inc.** - Using the Snapshot Capabilities of Flashback Technologies
- **CGI** - Helps Major North American Oil & Gas Company Save \$500K with RMAN
- **ChevronTexaco** - RMAN DUPLICATE – DBA Time Saver to the Rescue
- **Chicago Stock Exchange** - Expects 171% ROI in Five Years from Oracle Enterprise Grid Computing
- **Colgate-Palmolive** - Increased Performance with RMAN
- **CSX** - Online RMAN Backups Protect over 16TB of Data
- **Dell** - Dell Consolidates European Support System with Oracle Enterprise Grid on Dell
- **Fannie Mae** - Supporting 835 transactions per second & Zero Data Loss Protection in Oracle Database 10g
- **First American Real Estate** - Using Data Guard
- **Hartford** - Incrementally Updating Transportable Tablespaces using RMAN
- **Kemira GrowHow Ltd, UK** - Replacing Outsourced Disaster Recovery Services with Oracle Data Guard
- **KLM** - KLM Royal Dutch Airlines Eliminates Costly Downtime with Grid Solution
- **NeuStar** - Synchronous Zero Data Loss Protection with Production and Standby Databases Separated by 300 Miles
- **Ohio Savings Bank** - Oracle Database 10g - Maximum Availability Architecture & Zero Data Loss
- **Oracle Global IT** - Oracle E-Business Suite with Data Guard over a WAN
- **Purdue Pharma L.P.** - Surviving Media Disaster with RMAN
- **ReserveAmerica** - Capitalizing on Oracle 10g Flashback Technologies
- **Starwood Hotels** - RMAN in Oracle Database 10g Best Practices for Maximum Benefit
- **Swedish Post** - Extending the DR system using reporting capabilities of Data Guard SQL Apply
- **TALX Corporation** - Increased Performance with RMAN and Oracle Database 10g
- **Trilegiant** - Online RMAN Backups Protect over 8TB of Data
- **VP Bank** - Using Data Guard SQL Apply to deploy content outside the corporate firewall

and many more* ...

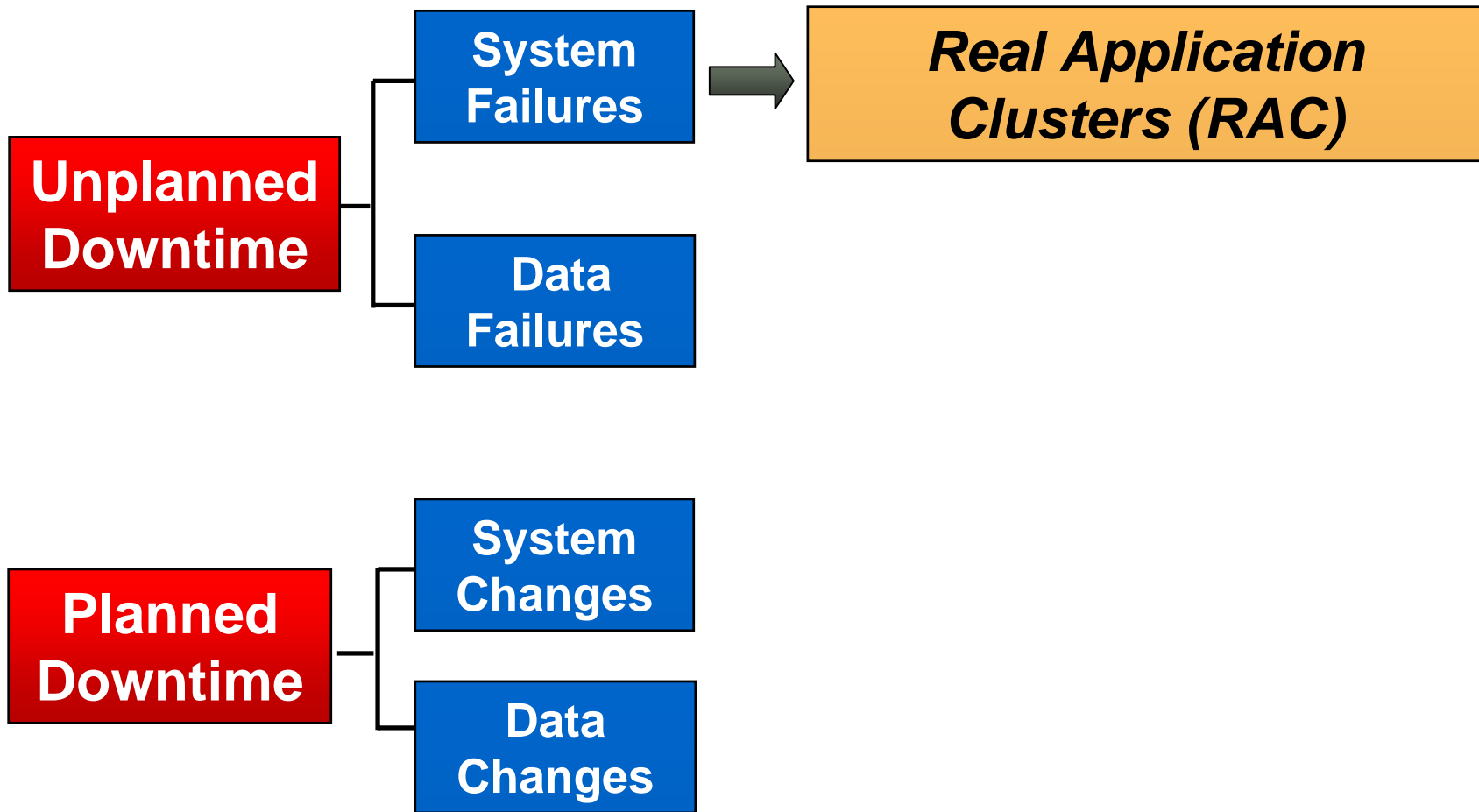
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Oracle Database HA in 11g

- Goals:
 - ✓ Minimize downtime
 - ✓ Utilize all resources
 - ✓ Scale for growth
- Achieve these with an integrated, best-of-breed HA architecture

Best-of-Breed Server Protection

At Lowest Cost



Server Scale-Out with RAC



- RAC pools standard low cost servers
- Great Scalability & Availability
 - No Idle Resources
- Runs commercial applications
 - Oracle Applications, SAP, etc.
- Thousands of production customers

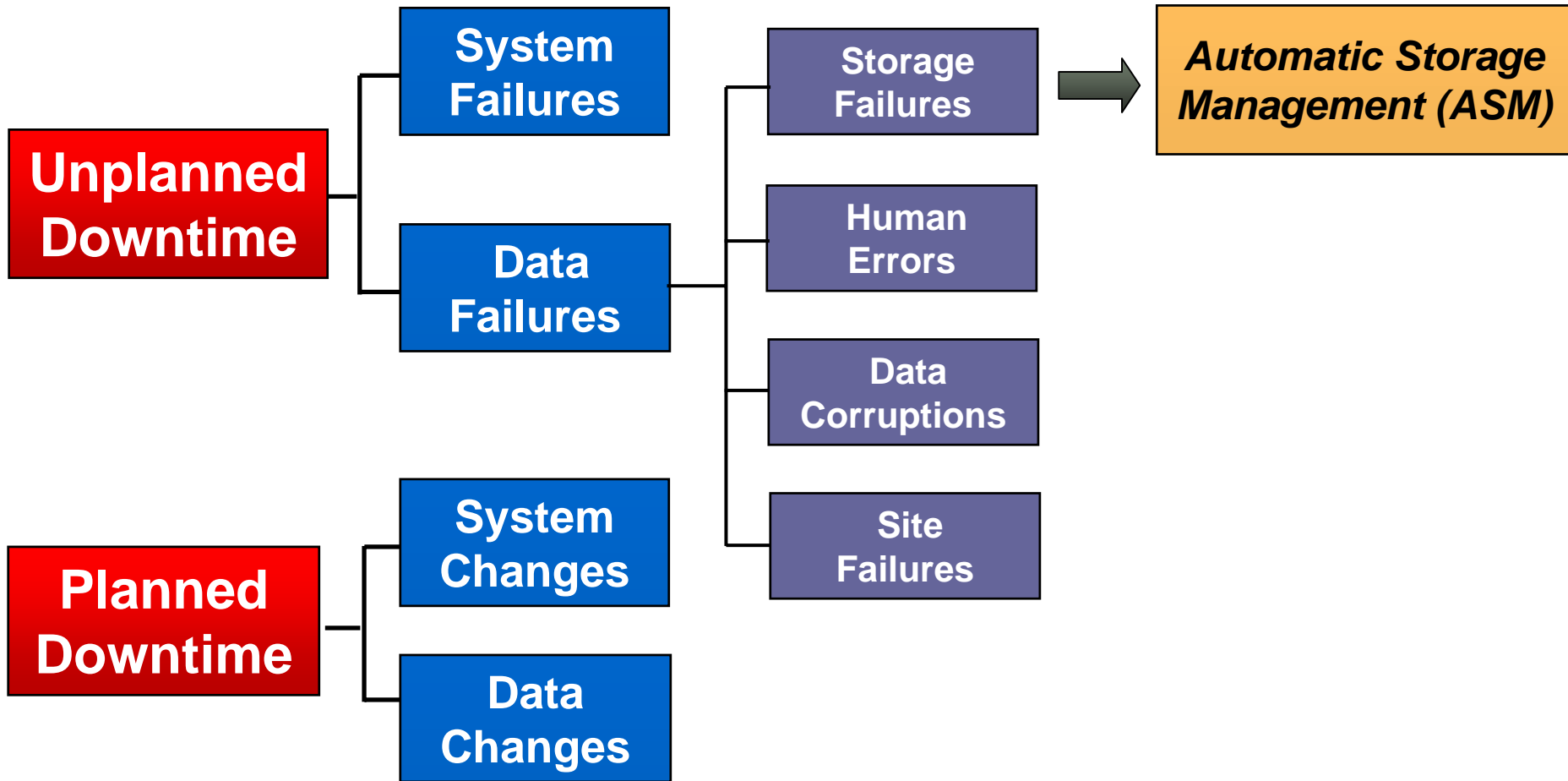


- Fine-tuned performance, scaling, failover, management
- Enhanced, seamless integration with XA

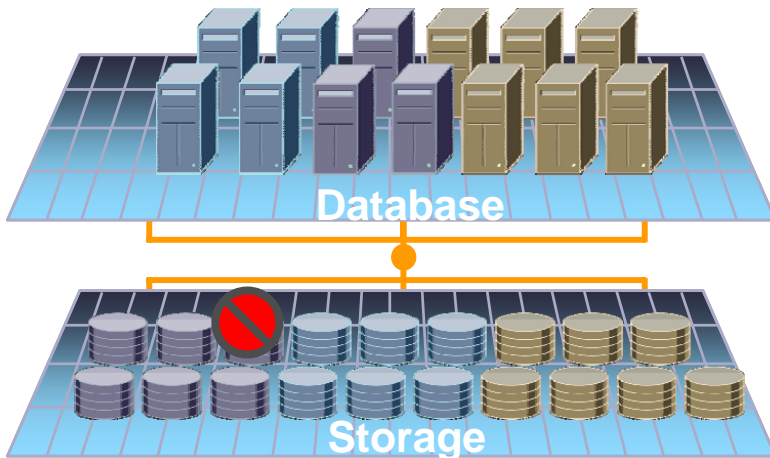
Designed to Tolerate Server Failures

Best-of-Breed Storage Protection

At Lowest Cost



Data Mirroring with ASM



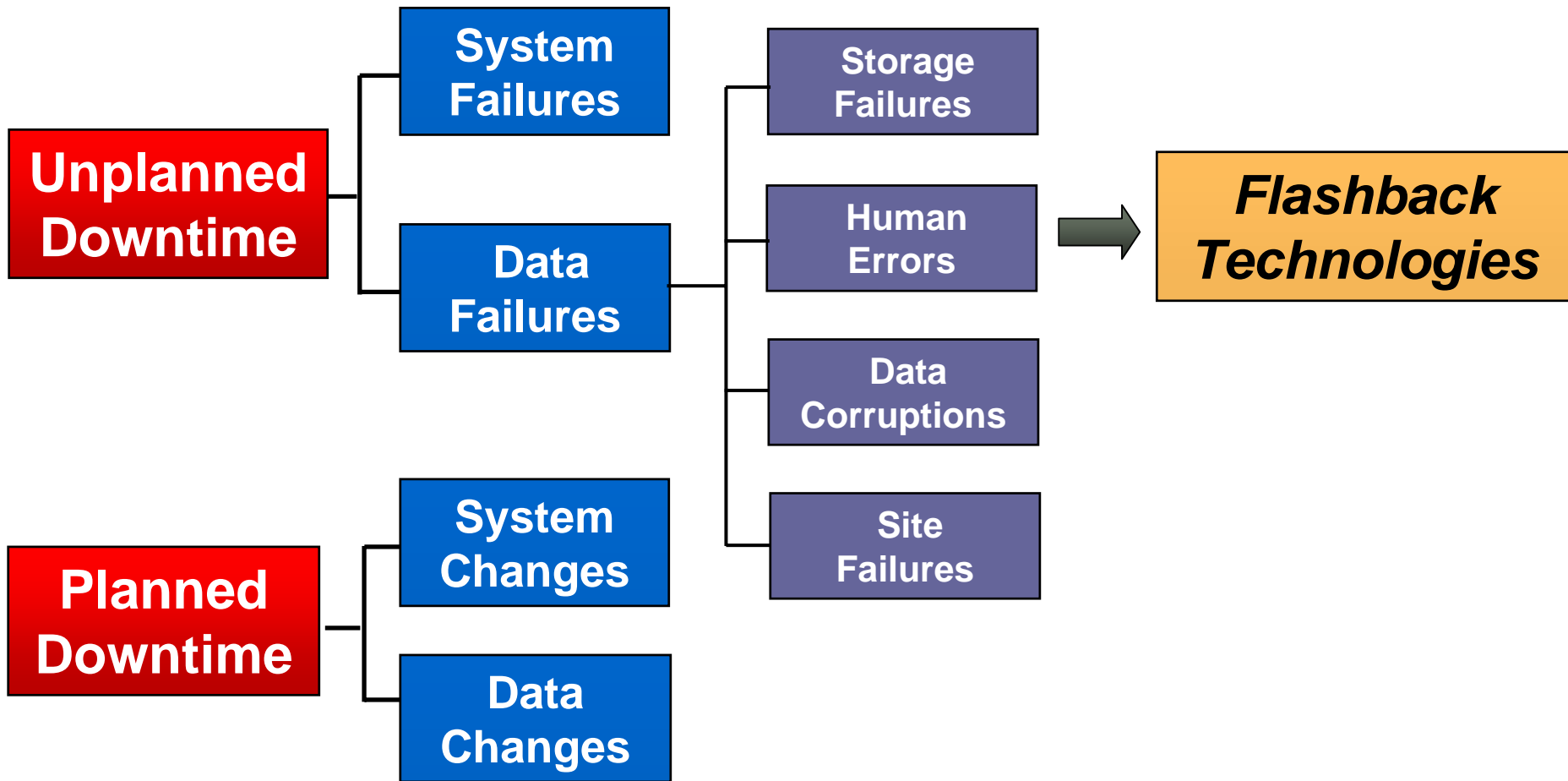
- ASM mirrors data across low cost modular storage arrays
 - Automatically remirrors when disk or array fails
- ASM Enhancements
 - Automatically repair corrupt blocks from mirror copy
 - Fast resync of mirror copy upon recovery from transient disk failures – uses only changed blocks
 - Rolling Upgrade for ASM instances

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DATABASE 11^g

Designed to Tolerate Storage Array Failures

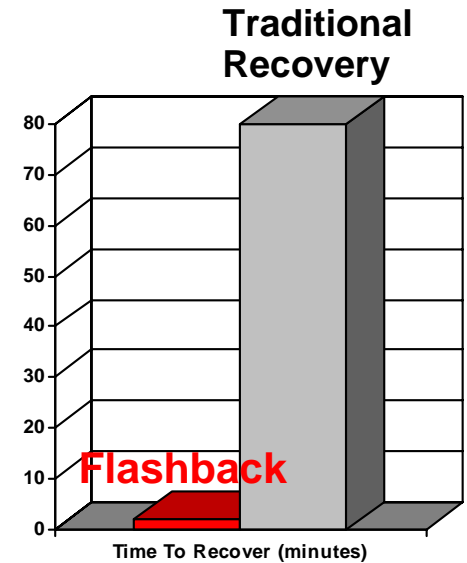
Best-of-Breed Human Error Protection

At Lowest Cost



Revolution in Recovery

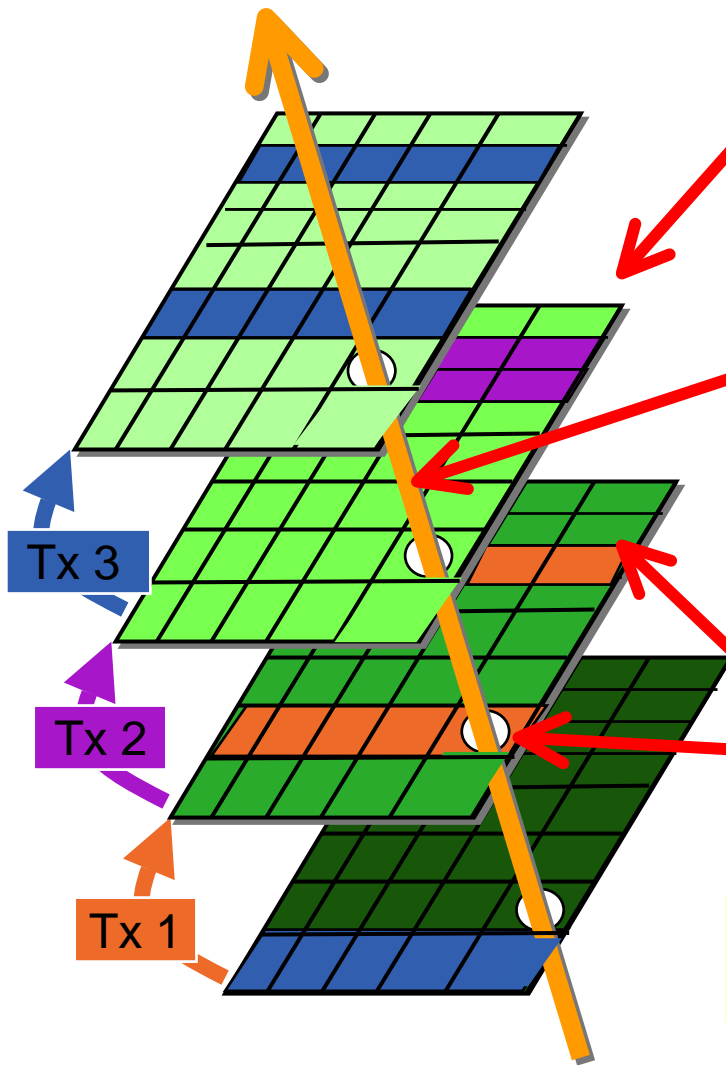
- Flashback Revolutionizes Error Recovery
 - Operates on just changed data
 - Time to correct error equals time to make error
 - Minutes instead of hours



$$\text{Correction Time} = \text{Error Time} + \cancel{\frac{1}{f}(\text{DB_SIZE})}$$

- Flashback is Easy
 - Single command instead of complex procedure
- Very low performance overhead – less than 2%
- Great for testing also!

Error Investigation with Flashback



- **Flashback Query**

- Query all data at point in time

```
select * from Salary AS OF '12:00 P.M.' where ...
```

- **Flashback Version Query**

- See all versions of a row between times
- See transactions that changed the row

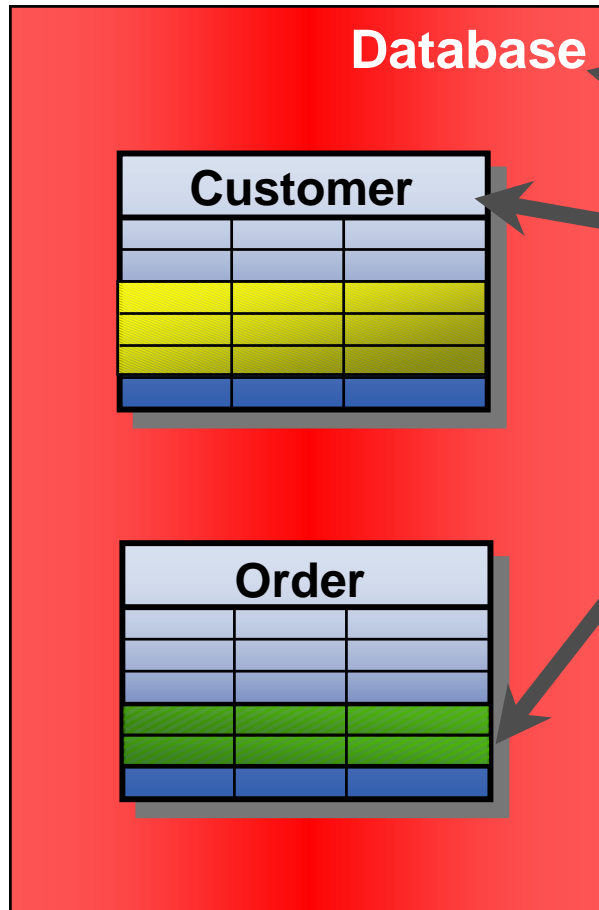
```
select * from Salary VERSIONS BETWEEN  
'12:00 PM' and '2:00 PM' where ...
```

- **Flashback Transaction Query**

- See all changes made by a transaction

```
select * from FLASHBACK_TRANSACTION_QUERY  
where xid = '000200030000002D';
```


Error Correction with Flashback



- Correct errors at any level
- **Flashback Database** – restore database to time
- **Flashback Table** – restore contents of tables to time

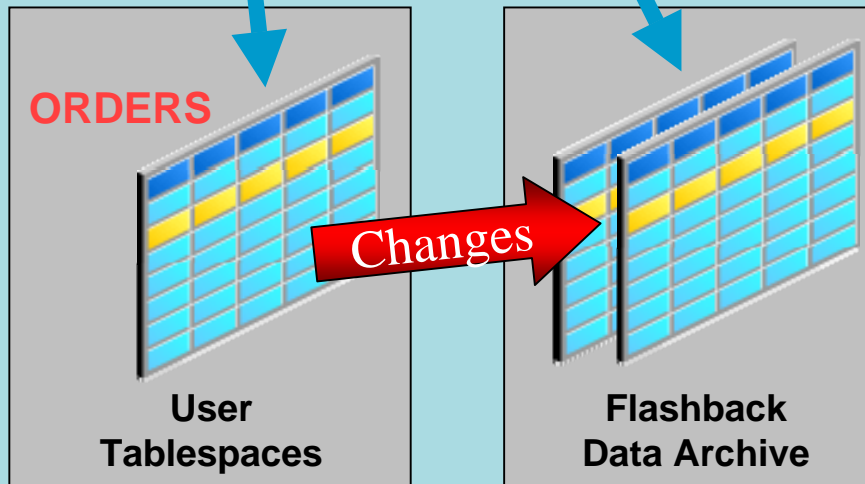
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DATABASE

- **Flashback Transaction** – back out transaction and all subsequent conflicting transactions

Also Great for Testing

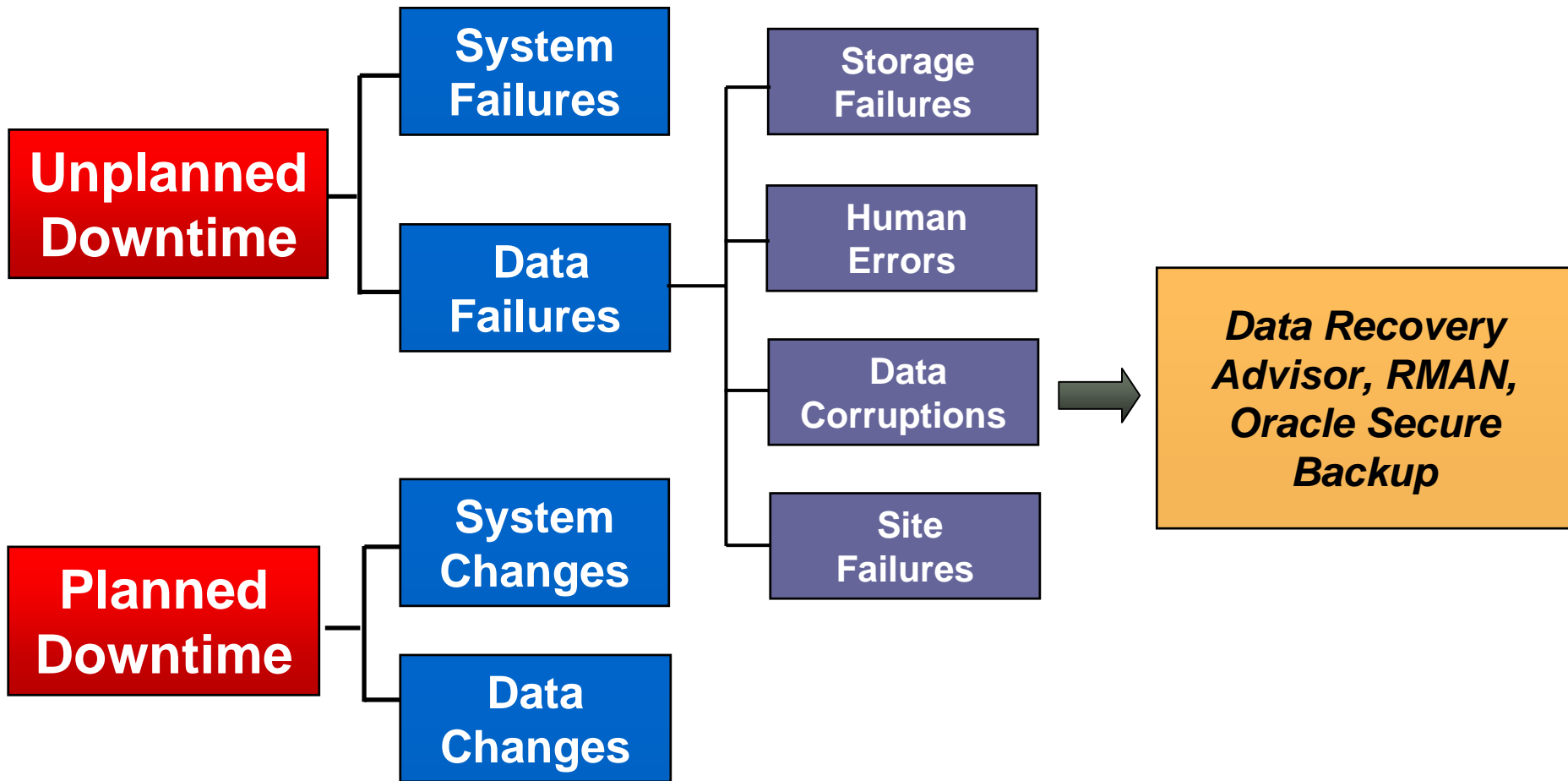
Flashback Data Archive

Select * from orders
AS OF
'Midnight 31-Dec-2004'

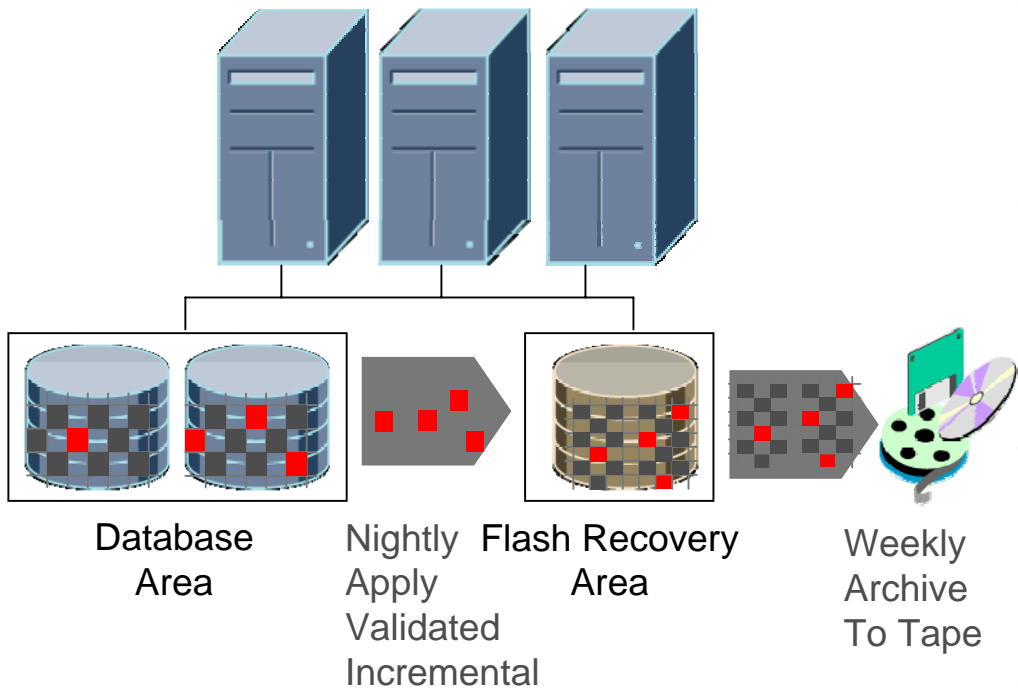


- Long term retention - years
- Automatically stores all changes to selected tables in Flashback Data Archive
 - Archive cannot be modified
 - Old data purged per retention policy
- View table contents as of any time using Flashback Query
- Uses
 - Change tracking/long term history
 - ILM
 - Auditing
 - Compliance

Best-of-Breed Data Corruption Protection *At Lowest Cost*



Automated Disk Backups

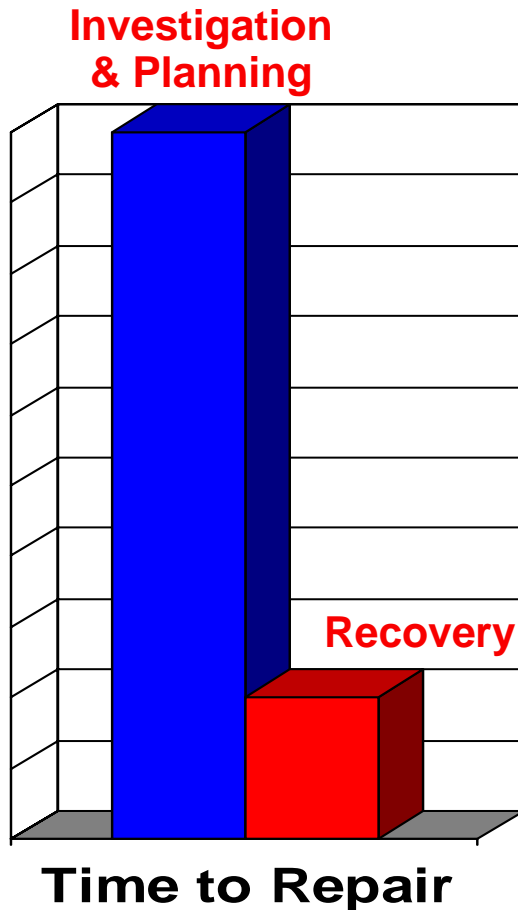


***Integrated storage tiering
within the database!***

- Fully automatic disk-based backup and recovery
 - Set and Forget
- Nightly incremental backup rolls forward recovery area backup
 - Changed blocks are tracked in production DB
- Full scan is never needed
 - Dramatically faster (20x)
 - Blocks validated to prevent corruption of backup copy
- Low cost ATA disks can be used for recovery area

Data Recovery Advisor

The Motivation



- Oracle provides robust tools for data repair:
 - ✓ RMAN – physical media loss or corruptions
 - ✓ Flashback – logical errors
 - ✓ Data Guard – physical or logical problems
- However, problem diagnosis and choosing the right solution can be error prone and time consuming
 - Errors more likely during emergencies

Data Recovery Advisor

- Oracle Database tool that automatically diagnoses data failures, presents repair options, and executes repairs at the user's request
- Determines failures based on symptoms
 - E.g. an “open failed” because datafiles f045.dbf and f003.dbf are missing
 - Failure Information recorded in diagnostic repository (ADR)
 - Flags problems before user discovers them, via automated health monitoring
- Intelligently determines recovery strategies
 - Consolidates failures for efficient recovery
 - Presents only feasible recovery options
 - Indicates any data loss for each option
- Can automatically perform selected recovery steps

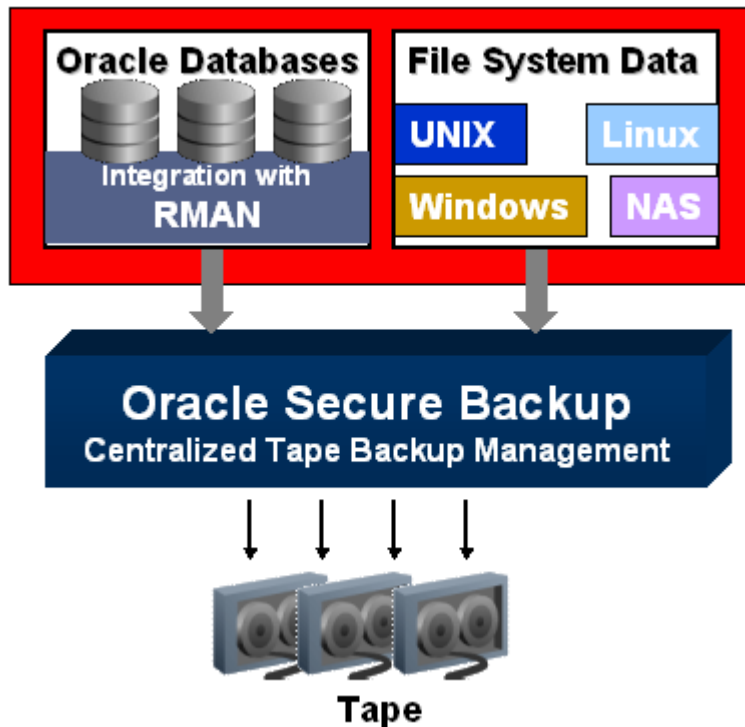
Reduces downtime by eliminating confusion

RMAN Enhancements

- **Better performance**
 - Intra-file parallel backup and restore of single data files ≥ 1 GB (*multi-section backup*)
 - Faster backup compression (ZLIB, ~40% faster)
- **Better security**
 - Virtual Private Catalog - allows the catalog administrator to grant visibility of a subset of registered databases in the catalog to specific RMAN users
- **Lower space consumption**
 - Duplicate database or create standby database over the network, avoiding intermediate staging areas
- **Integration with Windows Volume Shadow Copy Services (VSS) API**
 - Allows database to participate in snapshots coordinated by VSS-compliant backup management tools and storage products
 - Database is automatically recovered upon snapshot restore via RMAN

Oracle Secure Backup

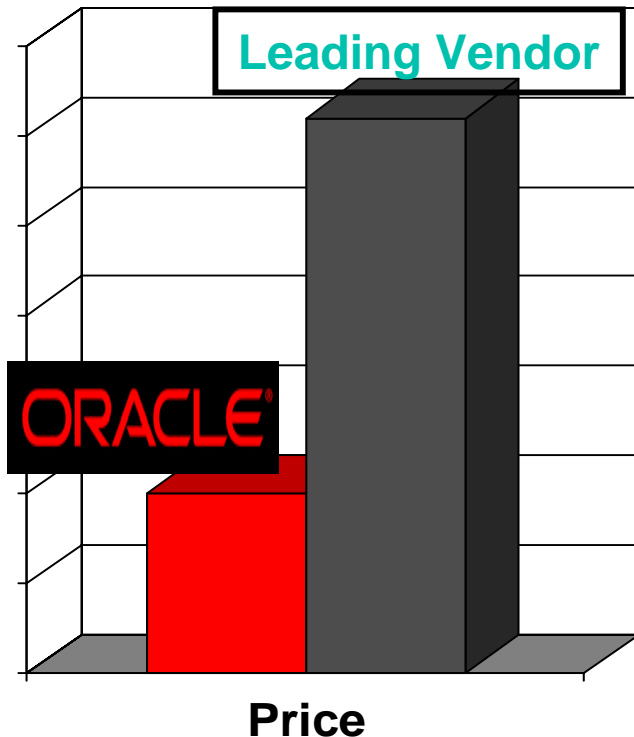
Integrated Tape Backup Management



- Protects entire environment
 - Oracle9i forward
 - Application files
- Free Express edition bundled with the Oracle Database
- **Low cost licensed edition**
- Independent release schedule
 - Available: 10.1
 - Upcoming: 10.2
 - Beta planned for mid-summer

<http://www.oracle.com/technology/products/secure-backup/index.html>

Dare to Compare - Lowest Cost



Feature	Leading Vendor	Oracle Secure Backup
Tape Drive	\$3,000	\$3,000
SAN Backup per drive	\$2,000	Free
UNIX Client Host	\$600	Free
UNIX Media Server	\$13,000	Free
Linux Media Server	\$5,500	Free
Oracle Agent	\$7,500	Free
NAS Filer-NDMP	\$6,500	Free
Advanced Features: Vaulting, Encryption etc.	\$\$\$\$\$\$\$	Free

- Oracle Secure Backup price is just \$3000 per tape drive
 - Backup to virtual tape device (disk) is **Free**
 - **Free** Express Edition protects one database server to one attached tape drive

Oracle Secure Backup 10.2 Enhancements

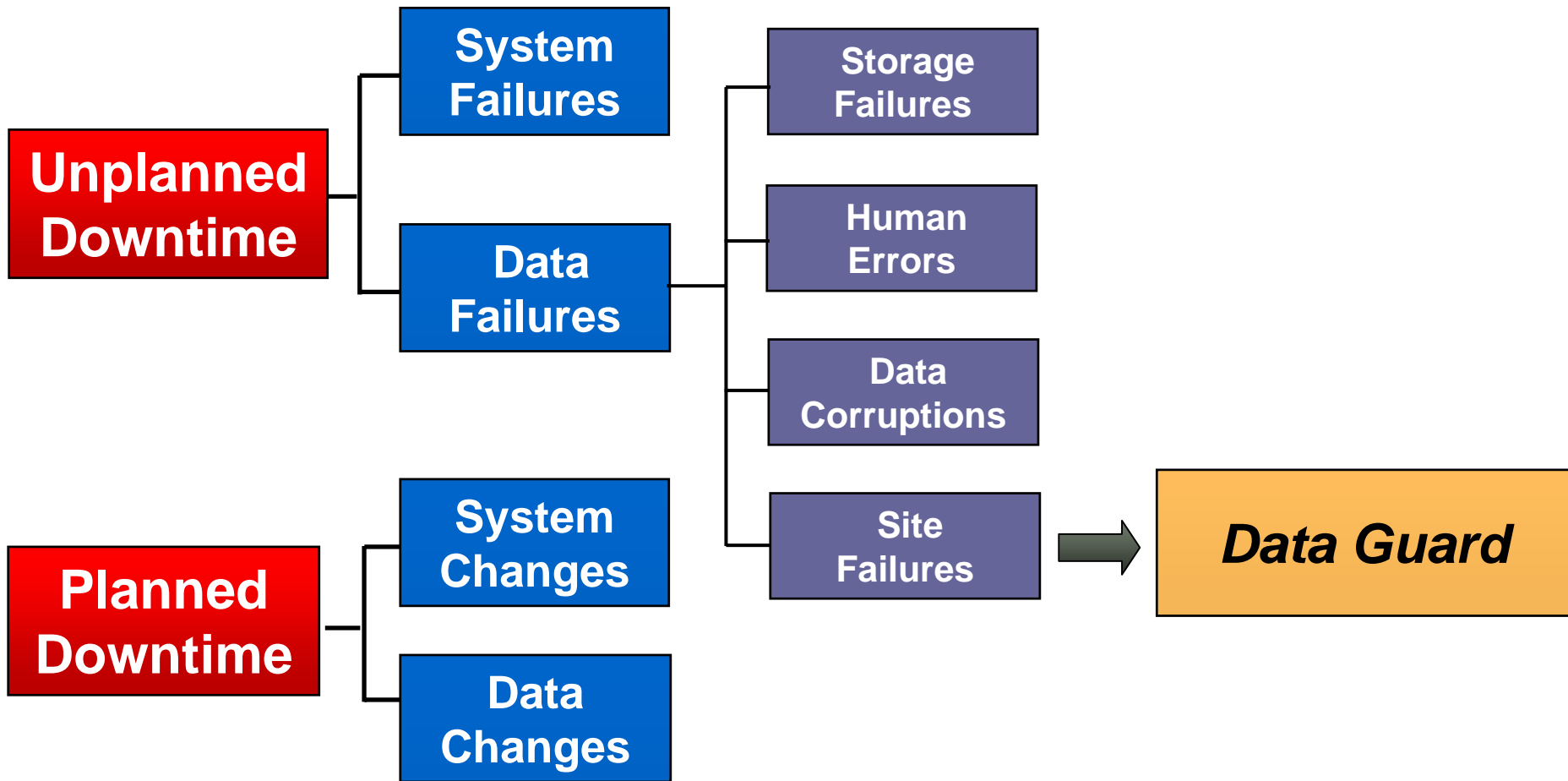
- **Increased Security for data and backup domain**
 - Backup encryption for file systems and Oracle9i forward
- **Advanced media management**
 - Vaulting
 - Tape duplication
 - ACSLS support
- **Improved Manageability**
 - Automated backup of OSB catalog
 - Policy-based migration from VTL to tape
- **Performance improvements**
 - Strengthened RMAN and OSB Integration



Advanced Functionality at NO Extra Cost!

Best-of-Breed Disaster Protection

At Lowest Cost



Disaster Recovery (DR) Realities

- **Customers don't benefit from DR investment**

1. Expensive – choose no DR, or under-configure DR
2. Idle systems – no productive use
3. Rarely used – so no confidence failover will work
4. Loses data – leads to downstream problems
5. Slow – prefer to fix problems instead of using DR
6. Limited protection – site failures only

- **Requirements for useful / ubiquitous DR**

1. Cost-effective – hardware and software
2. Efficient systems utilization
3. Easy DR testing
4. Fast automatic failover over long distances, with zero data loss
5. Covers all common failures – not just site failures
6. Application transparency
7. Bonus – reduce planned downtime

- ***Need all of the above!***

Data Guard: Best Failure Protection at Lowest Cost

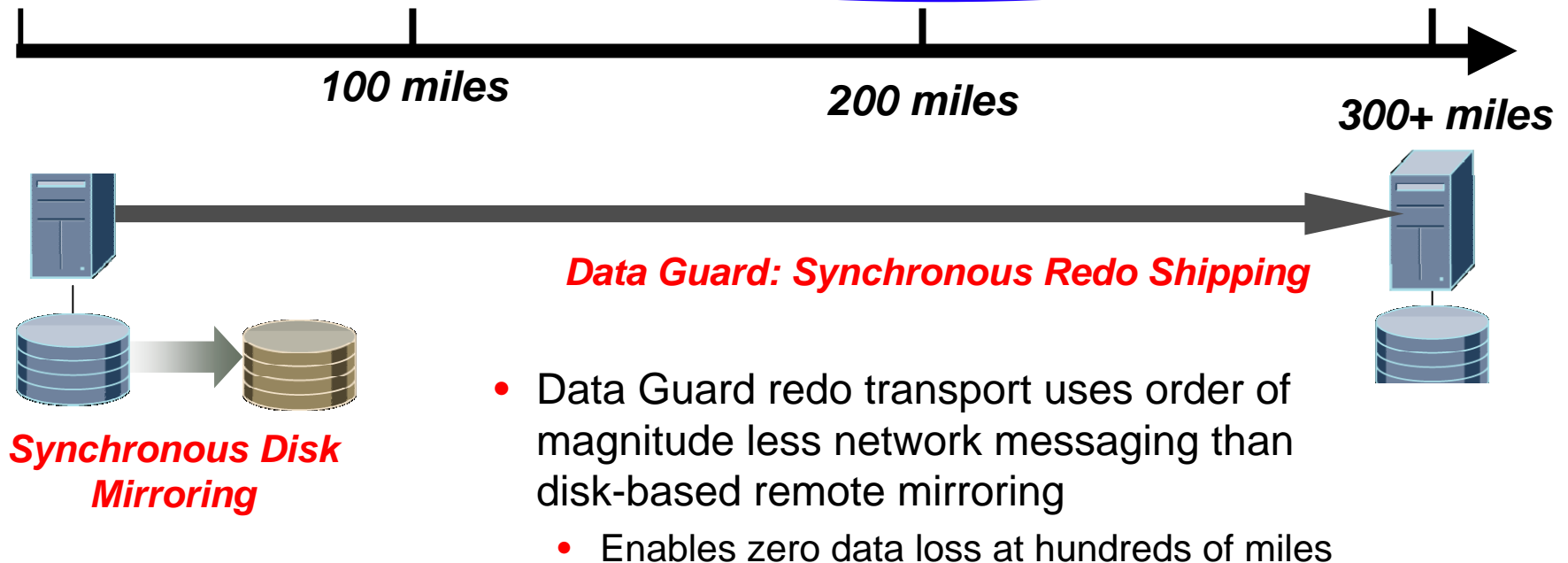


- Synchronous or asynchronous redo shipping
- Corruptions don't propagate
- Low cost servers and storage
- Data Guard is free with EE
- Thousands of production customers

Zero Data Loss over Long Distance

Data Guard DR Sweet Spot

- Far enough to avoid regional disaster
- Close enough for zero data loss

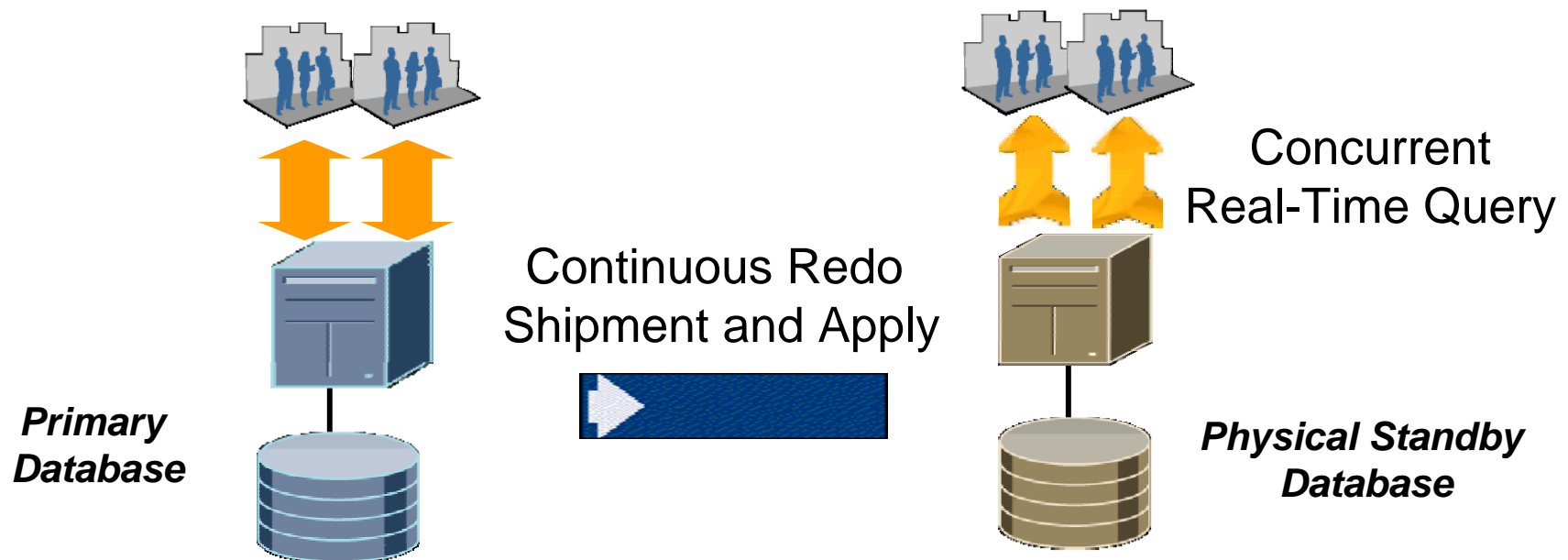


Data Guard Enhancements

- Better standby resource utilization
- Enhanced HA / DR functionality
- Improved performance

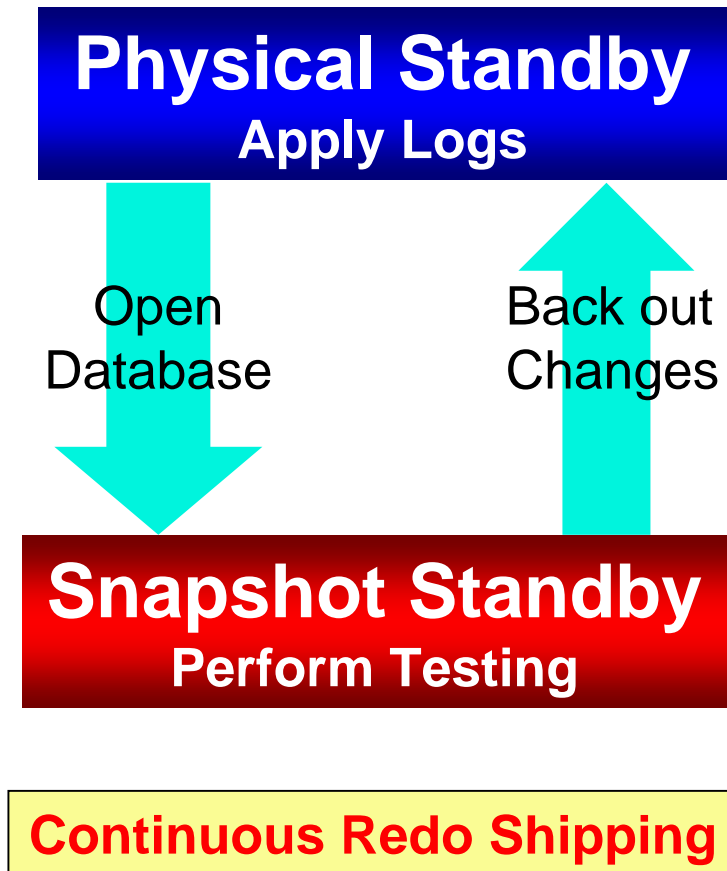
Data Guard becomes an integral part of IT operations

Physical Standby with Real-Time Query



- Read-only queries on physical standby concurrent with redo apply
 - Supports RAC on primary / standby
 - Queries see transactionally consistent results
 - Handles all data types, but not as flexible as logical standby

Snapshot Standby – Leverage Standby Database for Testing



- Convert Physical Standby to Snapshot Standby and open for writes by testing applications
 - **ALTER DATABASE CONVERT TO SNAPSHOT STANDBY;**
- Discard testing writes and catch-up to primary by applying logs
 - **ALTER DATABASE CONVERT TO PHYSICAL STANDBY;**
- Preserves zero data loss
 - But no real time query or fast failover
- No idle resources
- Similar to storage snapshots, but:
 - Provides DR at the same time
 - Uses single copy of storage

Enhanced Fast-Start Failover

- Supports Maximum Performance (ASYNC) Mode
 - Automatic failover for long distance standby
 - Data loss exposure limited using Broker property **FastStartFailoverLagLimit** (*default = 30 secs*)
- Immediate fast-start failover for user-configurable health conditions
 - **ENABLE FAST_START FAILOVER [CONDITION <value>];**
 - Condition examples:
 - Datafile Offline
 - Corrupted Controlfile
 - Corrupted Dictionary
 - Inaccessible Logfile
 - Stuck Archiver
 - Any explicit ORA-xyz error
- Apps can request fast-start failover using **DBMS_DG.INITIALIZE_FS_FAILOVER**

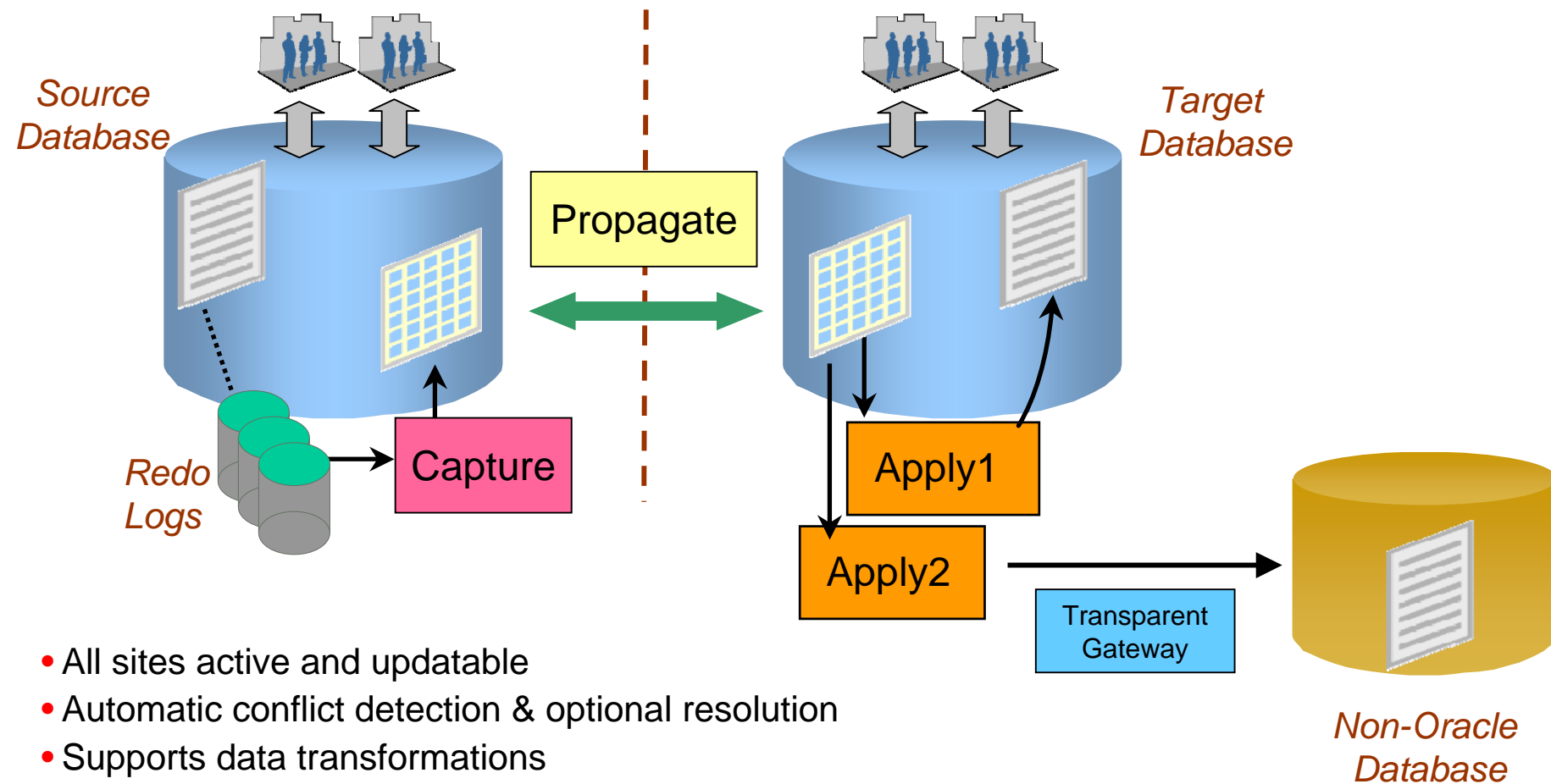
Performance Improvements

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- Faster Failover
 - Failover in seconds with Fast-Start Failover
- Faster Redo Transport
 - Optimized async transport for Maximum Performance Mode
 - Redo Transport Compression for gap fetching: new **compression** attribute for **log_archive_dest_n**
- Faster Redo Apply
 - Parallel media recovery optimization
- Faster SQL Apply
 - Internal optimizations
- Fast incremental backup on physical standby database
 - Support for block change tracking

Streams: Another Popular HA Solution



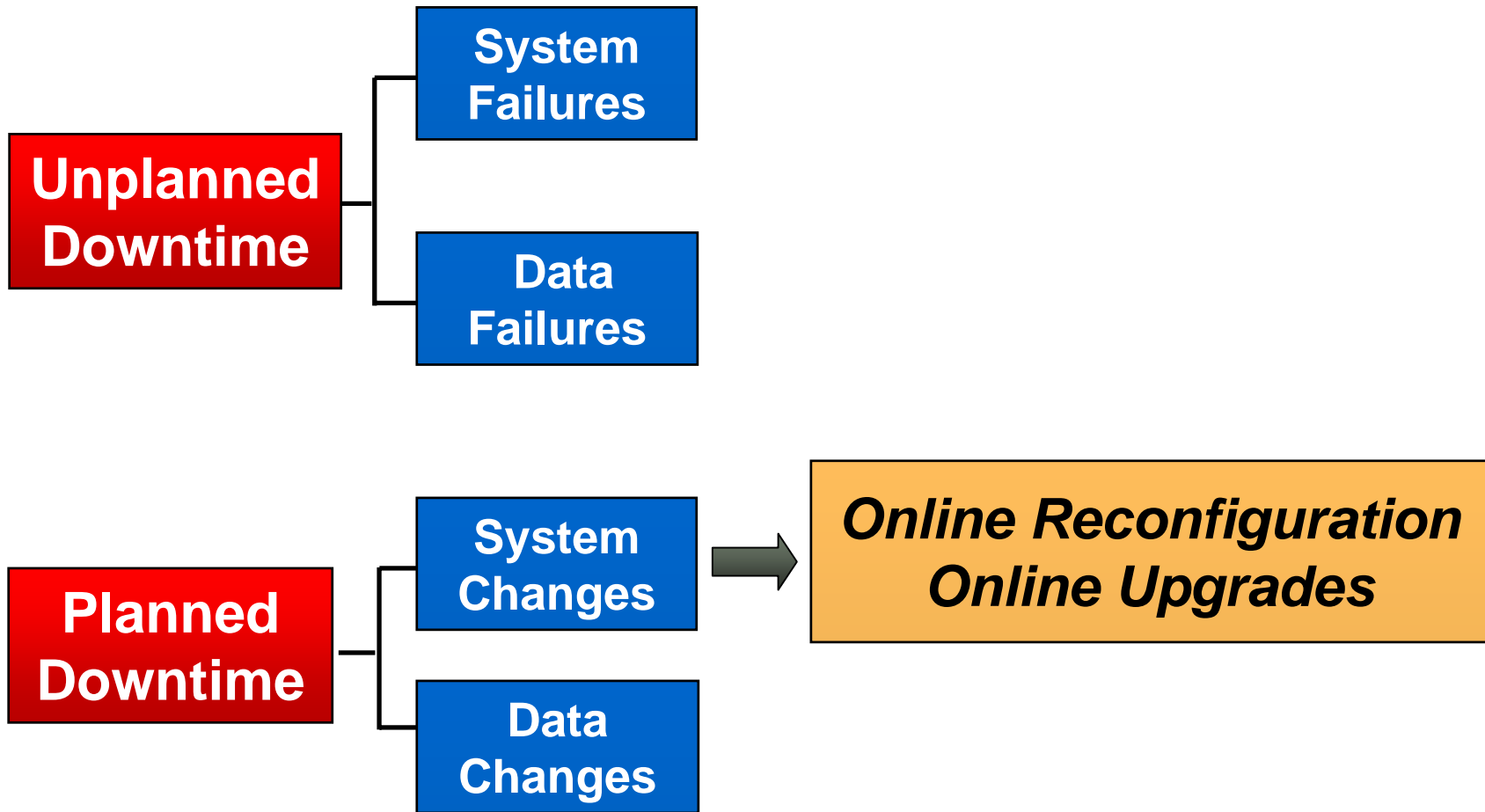
- All sites active and updatable
- Automatic conflict detection & optional resolution
- Supports data transformations
- Flexible configurations – n-way, hub & spoke, ...
- Database platform / release / schema structure can differ
- Provides HA for custom apps where update conflicts can be avoided or managed

Streams Enhancements

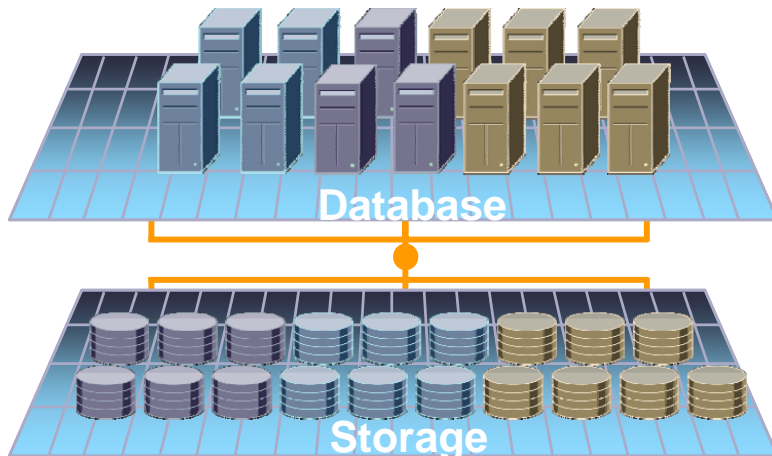
- Streams Synchronous Capture
 - Available in all Editions of Oracle Database 11g
 - Efficient internal mechanism to immediately capture change
- Source and Target data compare & converge
- Streams Performance Advisor
- Split/Merge of Streams for Hub & Spoke replication
 - Maintains high performance for all replicas
 - Automated, fast “catch-up” for unavailable replica
- Cross-database LCR tracking
 - Trace Streams messages from start to finish in single view
- Performance optimizations

Best Online System Changes

At Lowest Cost

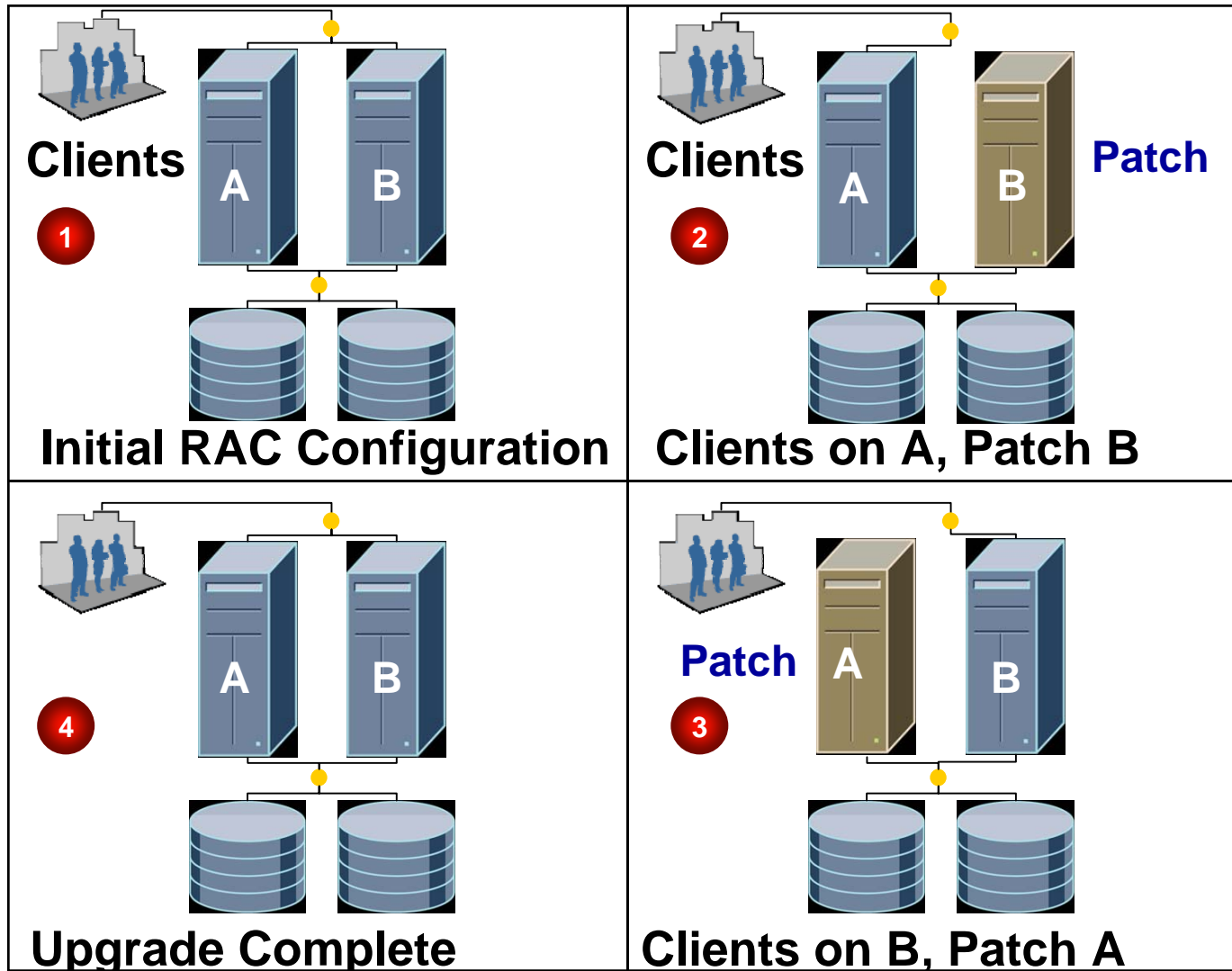


Online Reconfiguration – Scaling on Demand



- **CPU**
 - Add/remove CPUs on SMP online
- **Cluster Nodes**
 - Add/remove RAC nodes online
 - No data movement needed
- **Memory**
 - Grow and shrink shared memory and buffer cache online
 - Auto tuning of memory online
- **Disk**
 - Add/remove ASM disks online
 - Automatically rebalance

Rolling Patch Update using RAC

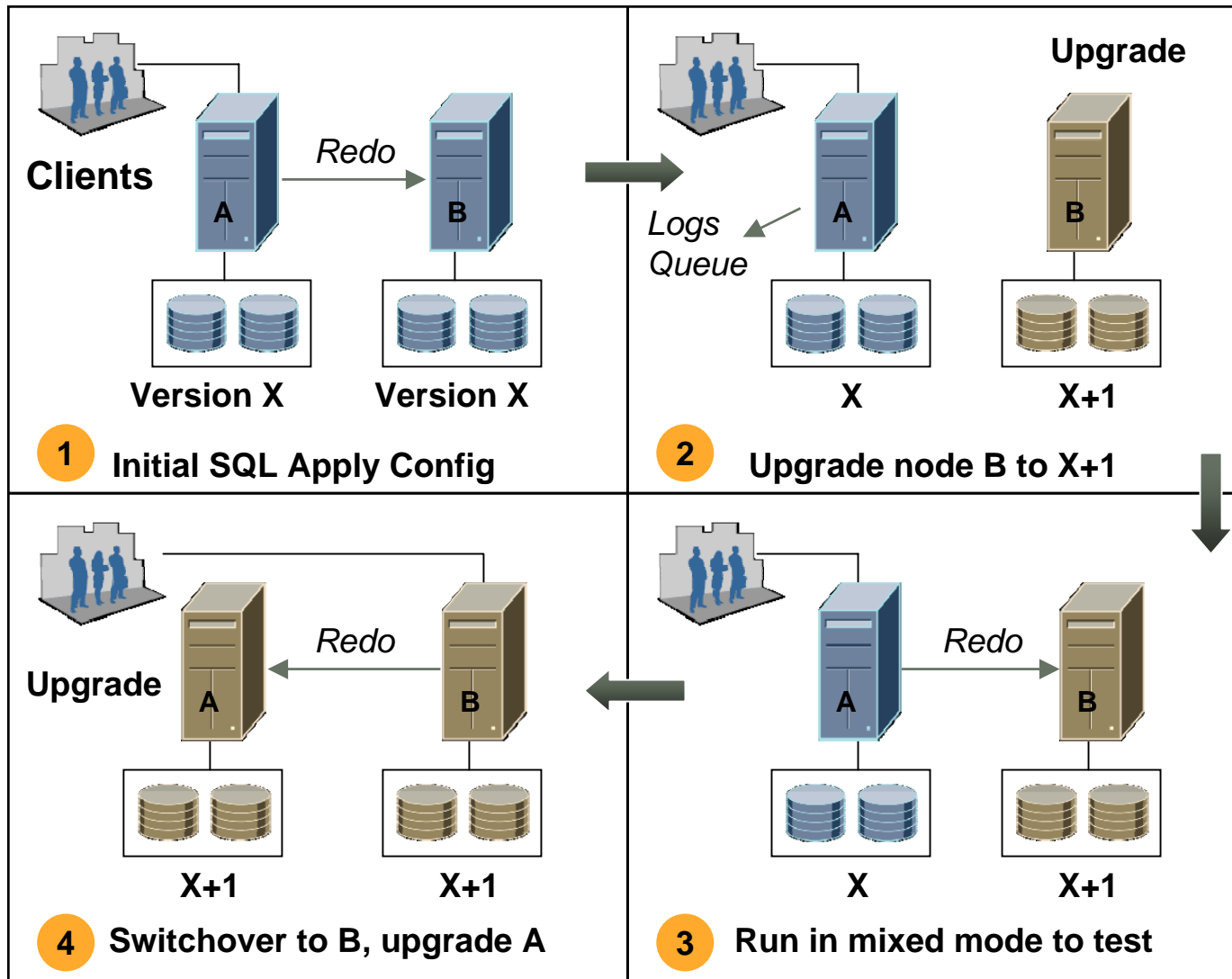


Oracle
Patch
Upgrades,
including
Critical
Patch
Updates
(CPUs)

Operating
System
Upgrades

Hardware
Upgrades

SQL Apply – Rolling Database Upgrades



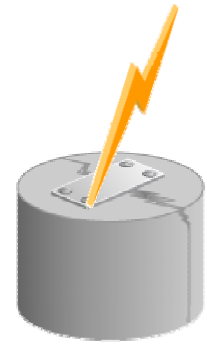
Patch Set
Upgrades

Major
Release
Upgrades

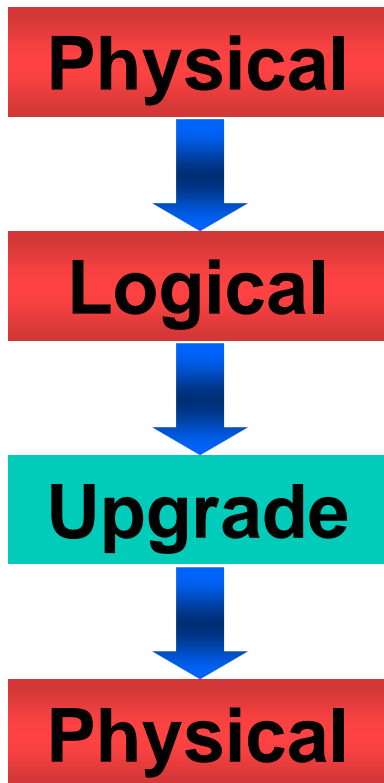
Cluster
Software &
Hardware
Upgrades

Online Patching of One-off Patches

- Ability to patch running Oracle executable
 - No downtime
 - No need to do rolling upgrades using RAC / Data Guard
 - Many one-off patches can be patched online
 - Great for diagnostic patches
 - E.g. debugging changes to better understand a problem before applying fix
- Supports enabling, disabling, de-installing patches with no downtime
- Integrated with Opatch
 - E.g. determine if a patch can be applied online:
 - **opatch query -is_online**
- Initially available on Linux (32 & 64-bit) and Solaris (64-bit)
- Long term goal is online patching of Critical Patch Updates (CPUs)



Rolling Database Upgrades Using Transient Logical Standby

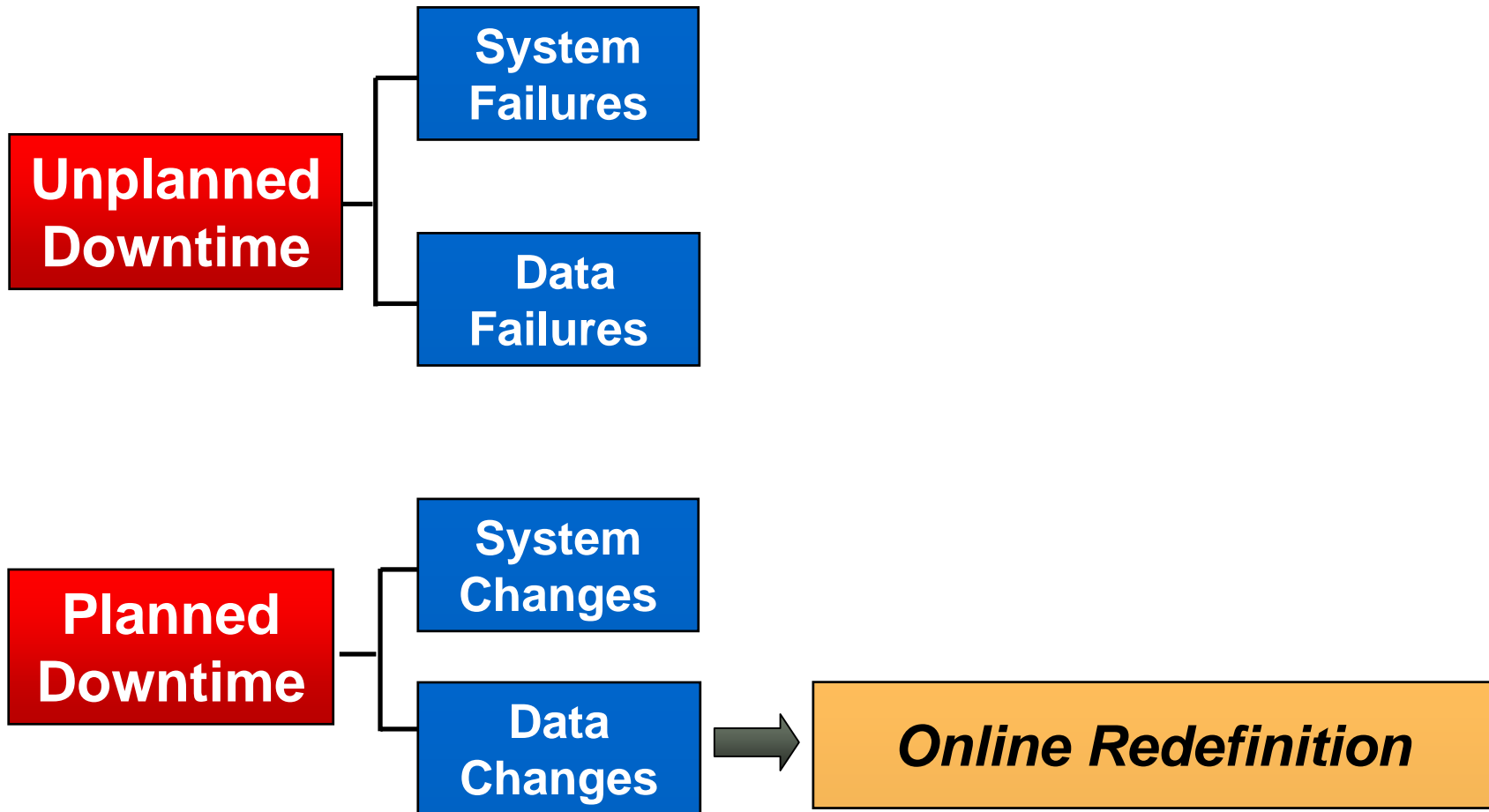


- Start rolling database upgrades with physical standbys
- Temporarily convert physical standby to logical to perform the upgrade
 - Data type restrictions limited to short upgrade window
- No need for separate logical standby for upgrade
- Also possible in 10.2 (more manual steps)

Leverage your physical standbys!

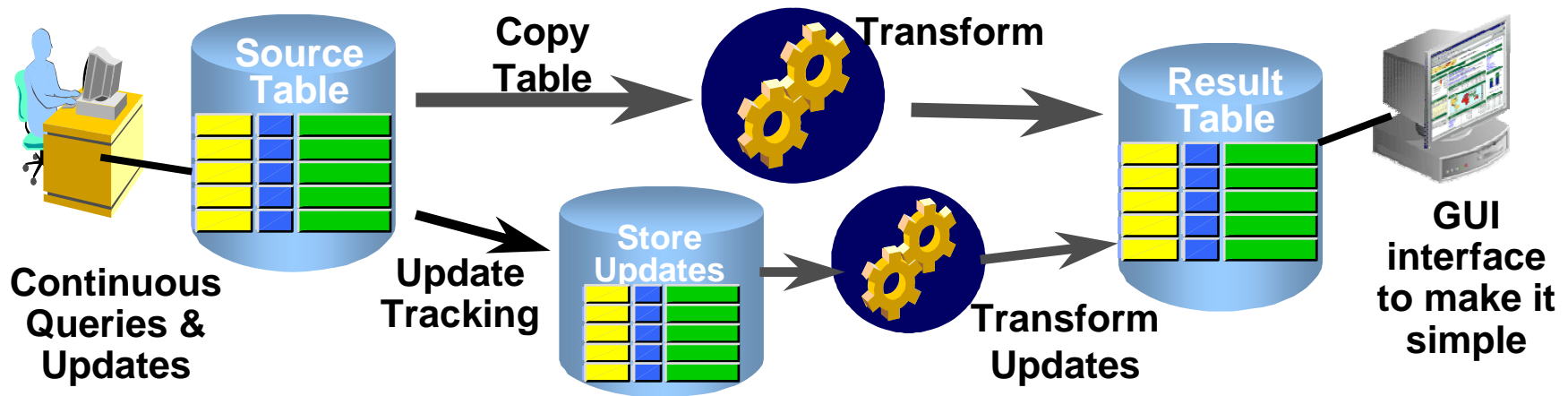
Best Online Data Changes

At Lowest Cost

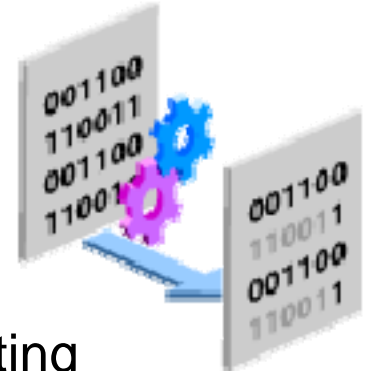


Online Redefinition

- All indexing operations can be done online
 - Create new index, move index, defragment index
- Tables can be Reorganized & Redefined online (**DBMS_REDEFINITION**)
 - Table contents are copied to a new table
 - Defragments and allows changing location, table type, partitioning
 - Contents can be transformed as they are copied
 - Can change columns, types, sizes - specified using SQL "Select"
- Updates and Queries can continue uninterrupted



Online Operations & Redefinition Improvements



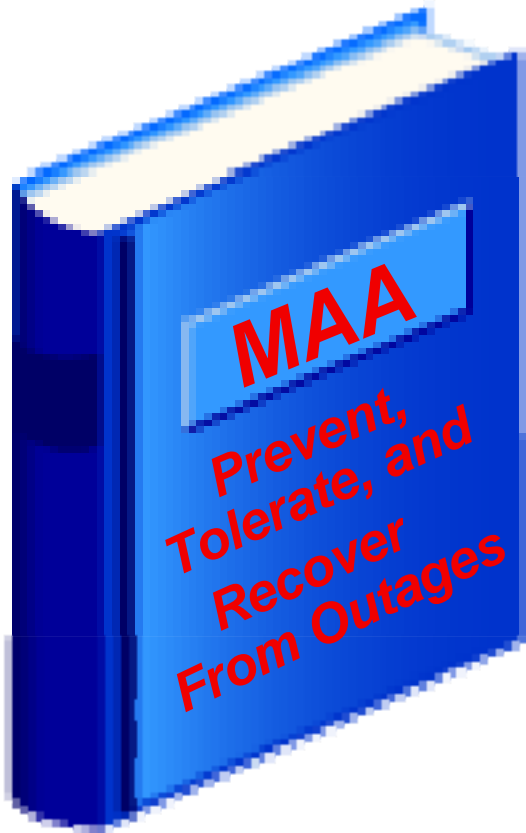
- Fast 'add column' with default value
- Invisible indexes speed application migration and testing
- No recompilation of dependent objects when Online Redefinition does not logically affect objects
- Support Online Redefinition for tables with Materialized Views
- Enhanced Online DDL execution
 - DDL operations now wait if underlying resource is busy (configured through **DDL_LOCK_TIMEOUT** parameter)
 - Some DDL operations (add/modify constraint, add column, Index create/rebuild) only require shared lock



Oracle Maximum Availability Architecture

Maximum Availability Architecture (MAA)

Integrated set of HA best practices



- Technology alone is not enough
- MAA is also a blueprint for achieving HA
 - Brings together all that has been discussed
 - Operational best practices
 - Prevent, tolerate, and recover
- Tested, validated, and documented
 - Database, Storage, Cluster, Network
 - 35 person year effort

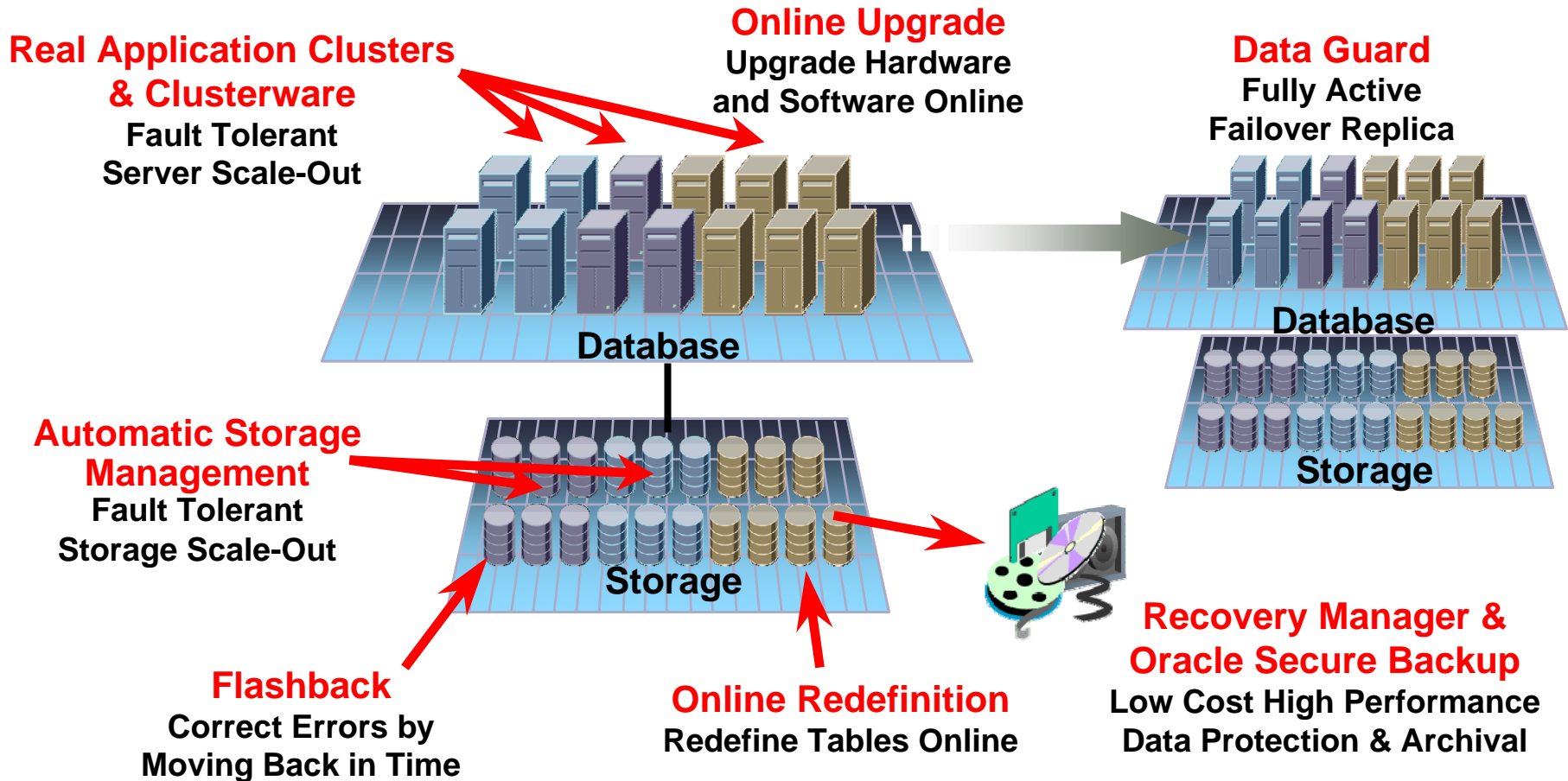
otn.oracle.com/deploy/availability

Maximum Availability = Unbreakable Architecture + Best Practices

Oracle Maximum Availability Architecture

Integrated suite of best-of-breed HA technologies
- Each is scale-out, fully active, data centric

**Best Availability AND
Lowest Cost**



Oracle MAA Changes

Traditional HA/DR Paradigm

- Many businesses implement localized component level HA solutions
- DR is an afterthought, often implemented using mirroring technologies which do not offer adequate protection
 - Correlated failures, inter-component failures, software failures, upgrades, etc. remain significant vulnerabilities
 - Requires integration of disparate technologies
- MAA: integration of HA and DR
 - Data Guard standby database becomes an essential HA element of any systems architecture
 - Integrated with RAC for server HA
 - Provides highly effective fault isolation
 - Capable of failovers in seconds, with zero data loss
 - Standby database provides a productive computing resource

Resources

- **Maximum Availability Architecture white papers:**

<http://www.oracle.com/technology/deploy/availability/htdocs/maa.htm>

- **Oracle HA Portal on OTN:**

<http://www.oracle.com/technology/deploy/availability/>

- **Oracle HA Customer Success Stories on OTN:**

http://www.oracle.com/technology/deploy/availability/htdocs/HA_CaseStudies.html



Q & A

QUESTIONS
ANSWERS