



# 3 Major Trends in the Oracle World NYOUG - 2005



*Rich Niemiec*  
*CEO, TUSC*

The Oracle Experts



## This paper will cover

- ◆ Oracle in the Fast Lane
- ◆ 3 Trends in the Oracle World Today
  - Grid Computing
  - Acceleration of Linux
  - Shifting Labor Trends
- ◆ Secret of Success





## Why Focus on Oracle: Oracle... Always in the Fast Lane!



*“If everything seems under control, you’re just not going fast enough.”  
- Mario Andretti*



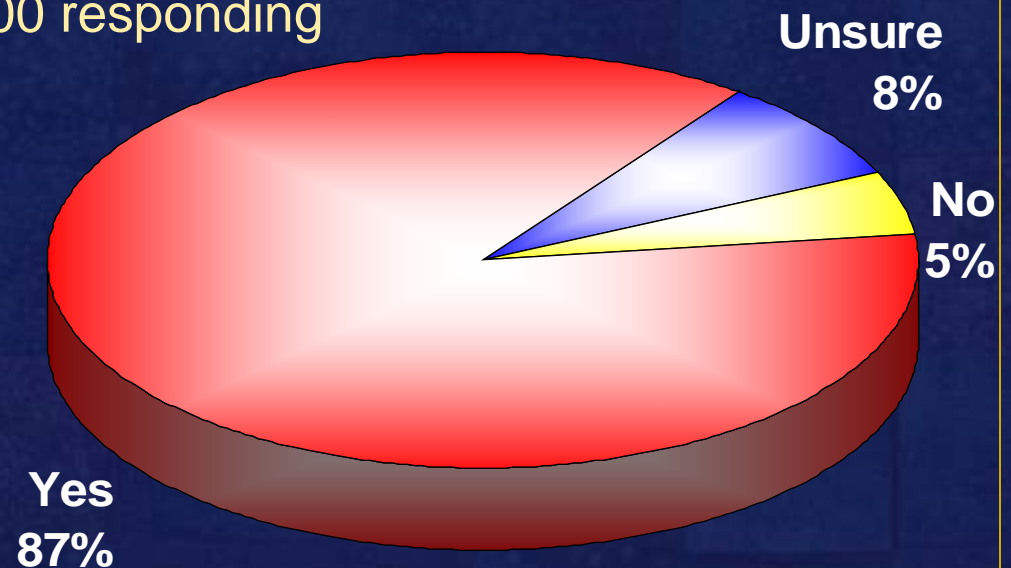
## Why Oracle?

- ♦ Oracle is the leader!
- ♦ The Fortune 500 runs their primary systems on the Oracle database. Over 100,000 Oracle DBAs.
- ♦ Hundreds of thousands of developers and growing; 2,000,000+ subscribers on technet.
- ♦ Block level manipulation of data and memory is a substantial competitive advantage over Microsoft and IBM especially on the Grid.
- ♦ Oracle has not been caught from behind in 25+ years!



# Oracle: Best Database among IOUG

- ♦ 87% say yes
  - Over 50% run multiple databases (over 100 different ones)
  - With 36%; Oracle is not primary database provider
  - Still Oracle Wins hands down
  - IOUG Survey of over 400 responding

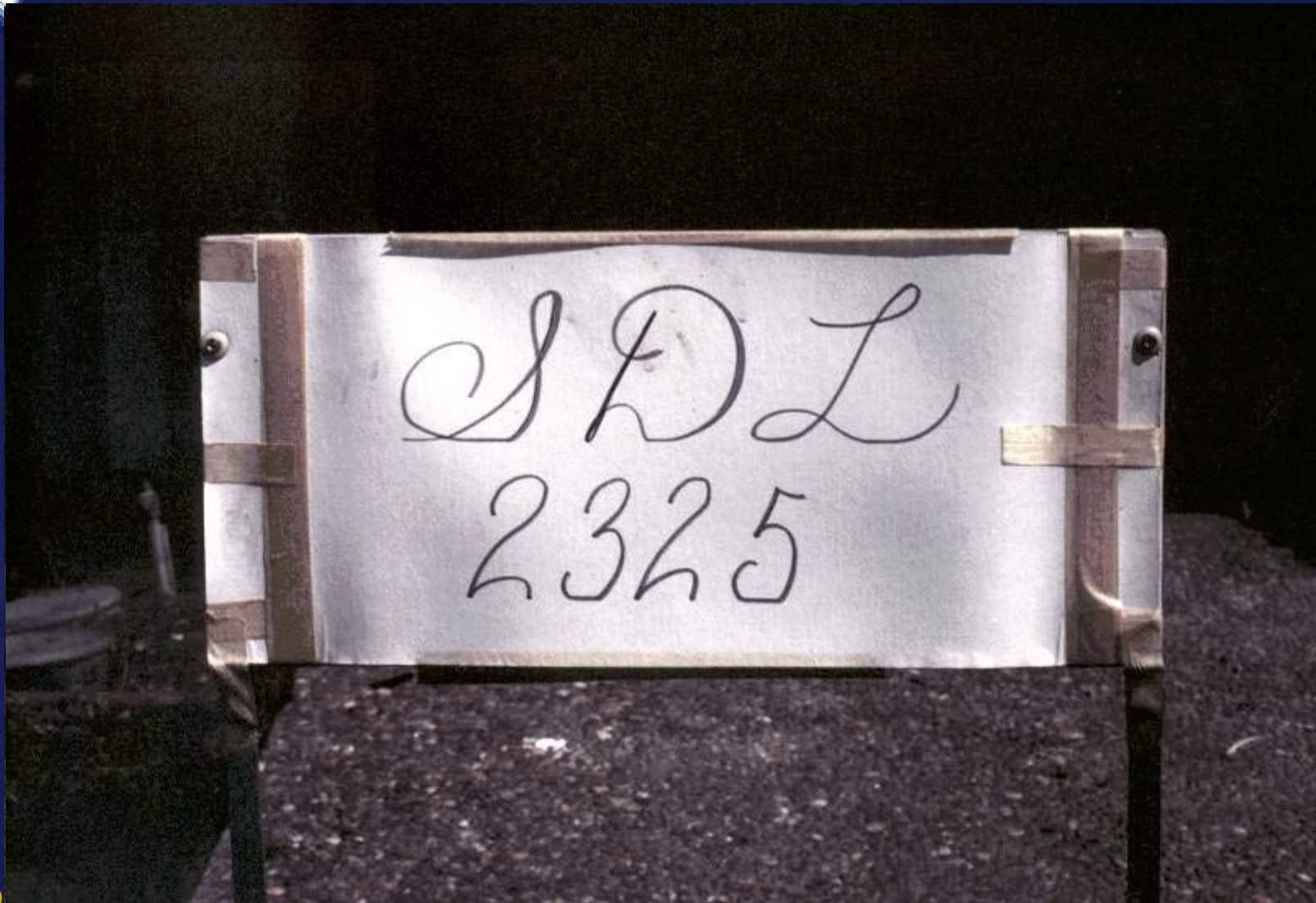


Source: IOUG / Morgan Stanley  
The Oracle Experts





# Oracle Corporation – 1<sup>st</sup> Anniversary



The Oracle Experts

First Corporate Sign for SDL



# Oracle Firsts – *Innovation!*

1979 First commercial SQL relational database management system

**1983 First 32-bit mode RDBMS**

1984 First database with read consistency

**1987 First client-server database**

1988 First RDBMS with SMP support

1994 First commercial and multilevel secure database evaluations

**1995 First 64-bit mode RDBMS**

1996 First to break the 30,000 TPC-C barrier

**1997 First Web database**

1998 First Database with Native Java Support

1998 First database to break the 100,000 TPC-C barrier

1999 First RDBMS ported to Linux

2000 First database with XML

2001 First middle-tier database cache

2001 First RDBMS with Real Application Clusters (June 2001)

2004 First True Grid Database

2005 First FREE Oracle Database (10g Express Edition)



# Oracle Corporation – 25<sup>th</sup>+ Anniversary



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## I've Learned as the DBA

- ♦ The flux capacitor doesn't work yet
- ♦ Don't use the "rm -r command" in UNIX
- ♦ A rollback doesn't work after a drop or truncate
- ♦ Shutdown abort is the greatest Oracle command ever
- ♦ Don't let developers use Toad!
- ♦ Trying all of the combinations in a 10 table join is tough since there are 3,628,800 possibilities
- ♦ You need to be able to stay up 63 hours





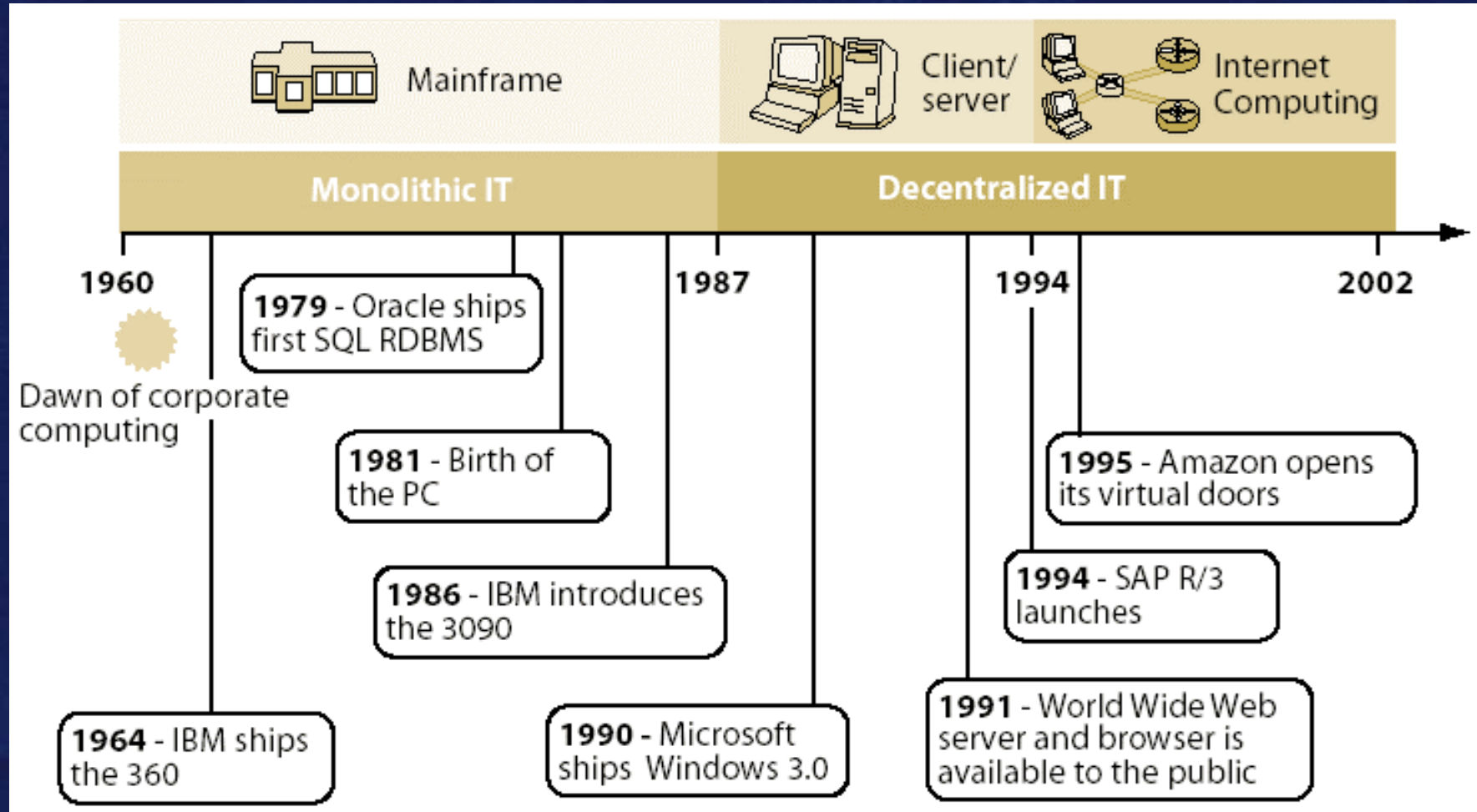
# I've Learned as the Developer



- ♦ Future key 4GL is JDeveloper & HTML DB
- ♦ Other companies only catch Oracle for a moment or two (case in point: PowerBuilder)
- ♦ Execute Immediate instead of open/parse/execute/close
- ♦ Autonomous\_transaction pragma to commit within
- ♦ Use Toad!
  
- ♦ Get DBA privilege
- ♦ Alter session set sort\_area\_size=1000000000;
- ♦ Even a developer can tune Oracle on NT



# Computing has Shifted from Monolithic to Decentralized





# Through History Business Gained at IT's Expense

|          |                     | Mainframe | Client/server | Internet Computing |
|----------|---------------------|-----------|---------------|--------------------|
| Business | Business impact     |           |               |                    |
|          | Speed of delivery   |           |               |                    |
|          | Ease of partnering  |           |               |                    |
| IT       | Utilization         |           |               |                    |
|          | Ease of integration |           |               |                    |
|          | Manageability       |           |               |                    |

Strong
 Middling
 Weak

Source: Forrester Research, Inc.





# Organic IT Needs

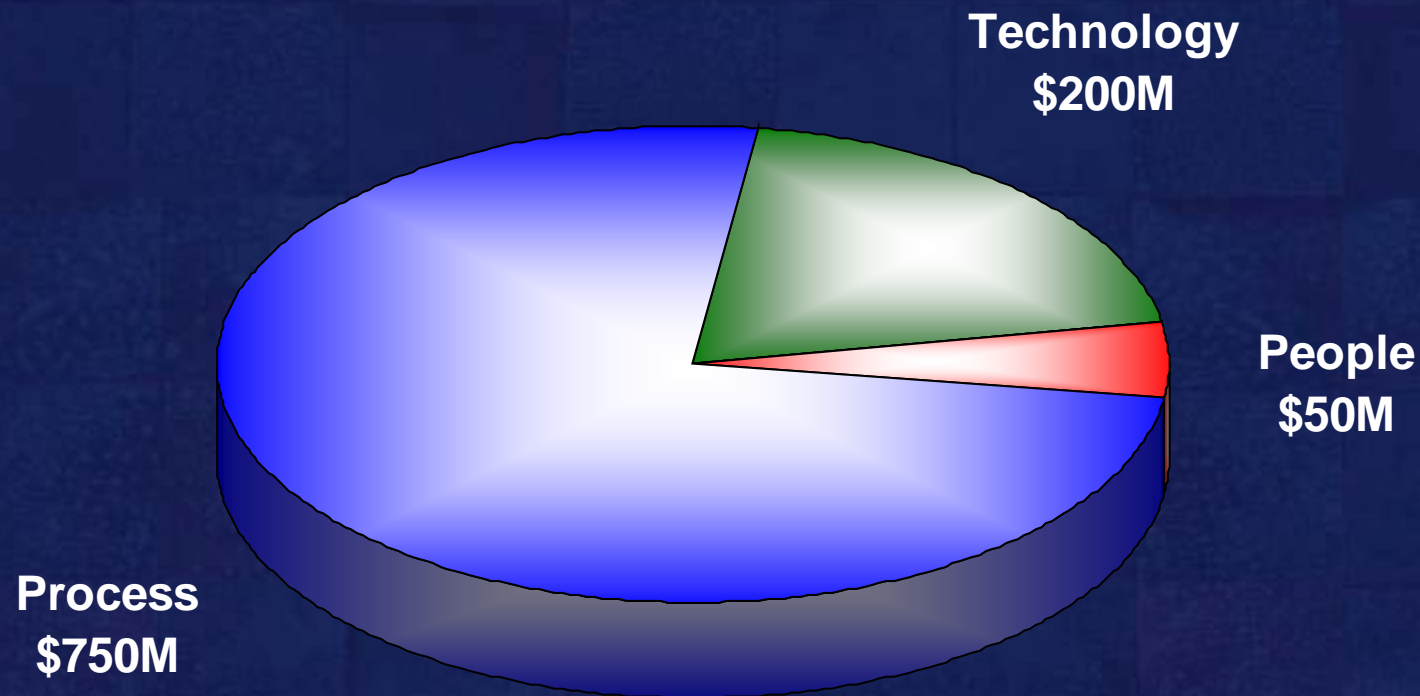
- ♦ A single management console / Automated manageability
- ♦ Self-healing infrastructure
- ♦ Squeeze maximum use out of technology
- ♦ Easily integrate applications and business processes
- ♦ Infrastructure to handle business problems
- ♦ Faster time-to-impact

## Forrester Timeline:

- ♦ 2002-2004: Vendor Awakening
- ♦ 2004-2005: Mainstream Adoption
- ♦ **2006+: Breakaway**



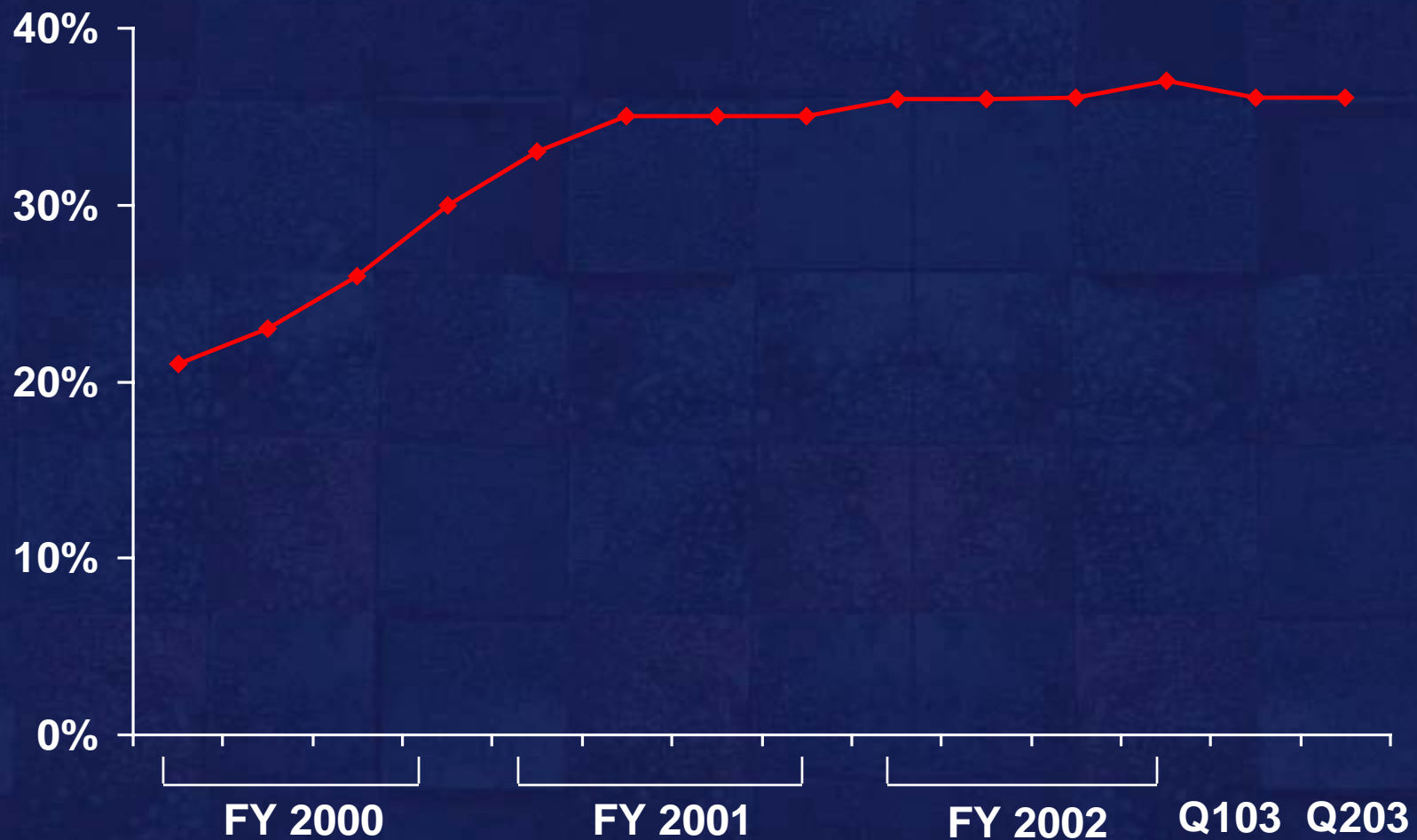
# How Oracle saved \$1B: CONSOLIDATION! & Process





# Operating Margin Improvement

## *Trailing 12 Month Operating Margin Trend*



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Note: Oracle Corporation - Ending November 2002



## PROJECT FUSION

Protect, Extend, Evolve  
Your Applications Investment

# Future Goal is to do this for Others:

## Oracle and PeopleSoft – Better Together



**ORACLE**

### Oracle Agrees to Buy Siebel

- Vaults Oracle to #1 in Customer Relationship Management
- Together Oracle and Siebel will be our customers' most valued partner

\* Rule 425 Disclosure



## Not to be confused with... Fusion Middleware Acquisitions:

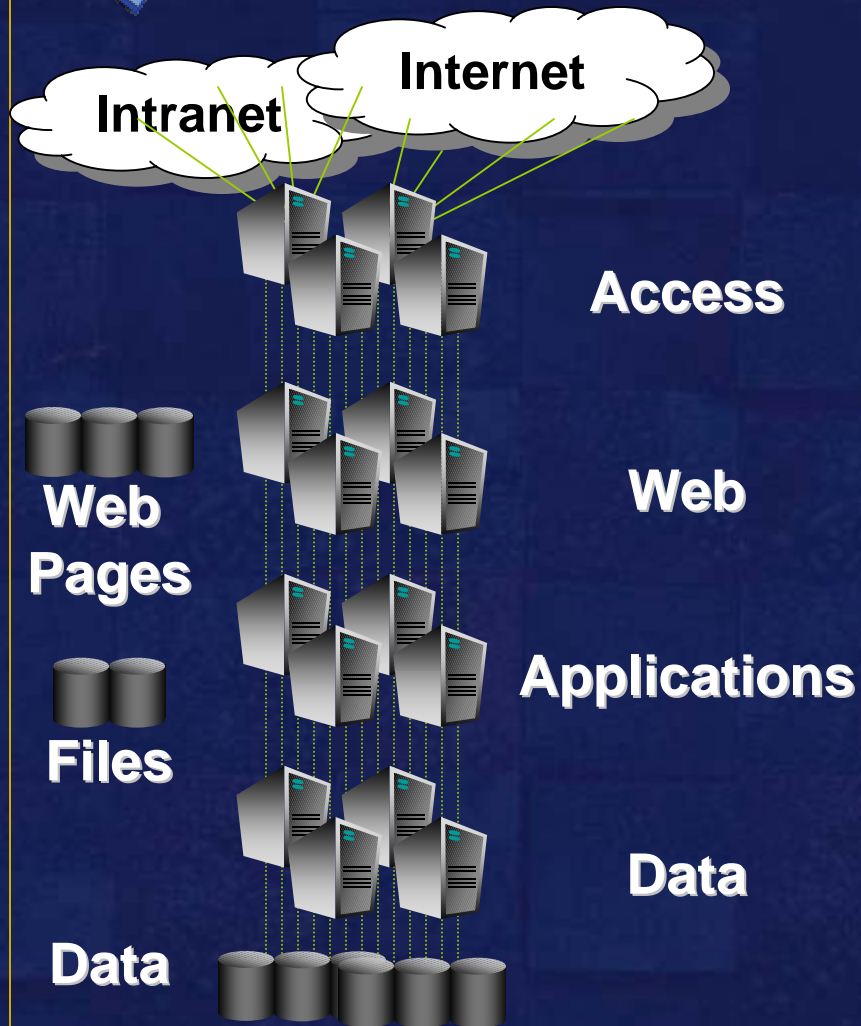


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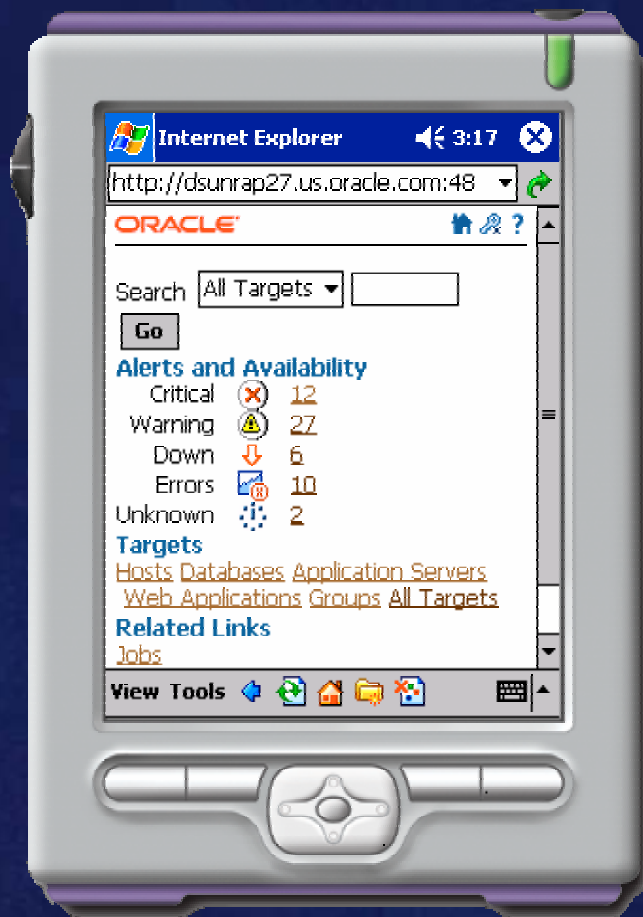
# The problem with hardware and system infrastructure



- ◆ Islands of Data
- ◆ Low utilization of server CPU's
  - Dedicated to an application
  - Utilization often less than 20%
- ◆ Low utilization of storage
  - Tied to server
  - Utilization often less than 50%
- ◆ Too much labor
- ◆ Slow application provisioning



# The Future .... Manage end to end



**Web Services**

**Service Framework**

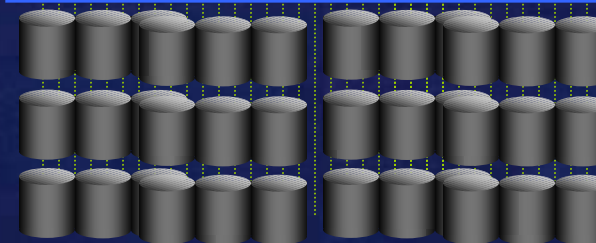
**Processor Virtualization**



**Server  
Pool**

**Data Management**

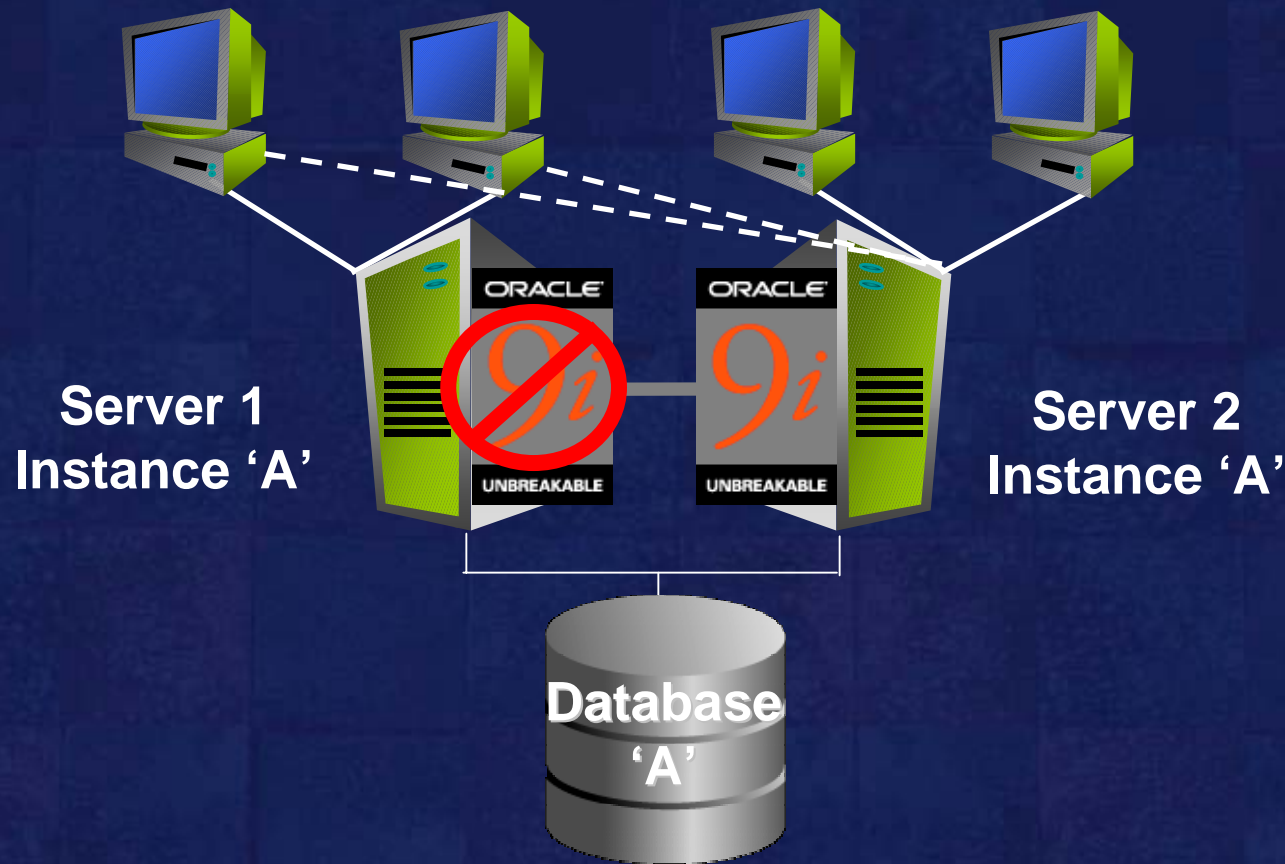
**Storage Virtualization**



**Storage  
Pool**



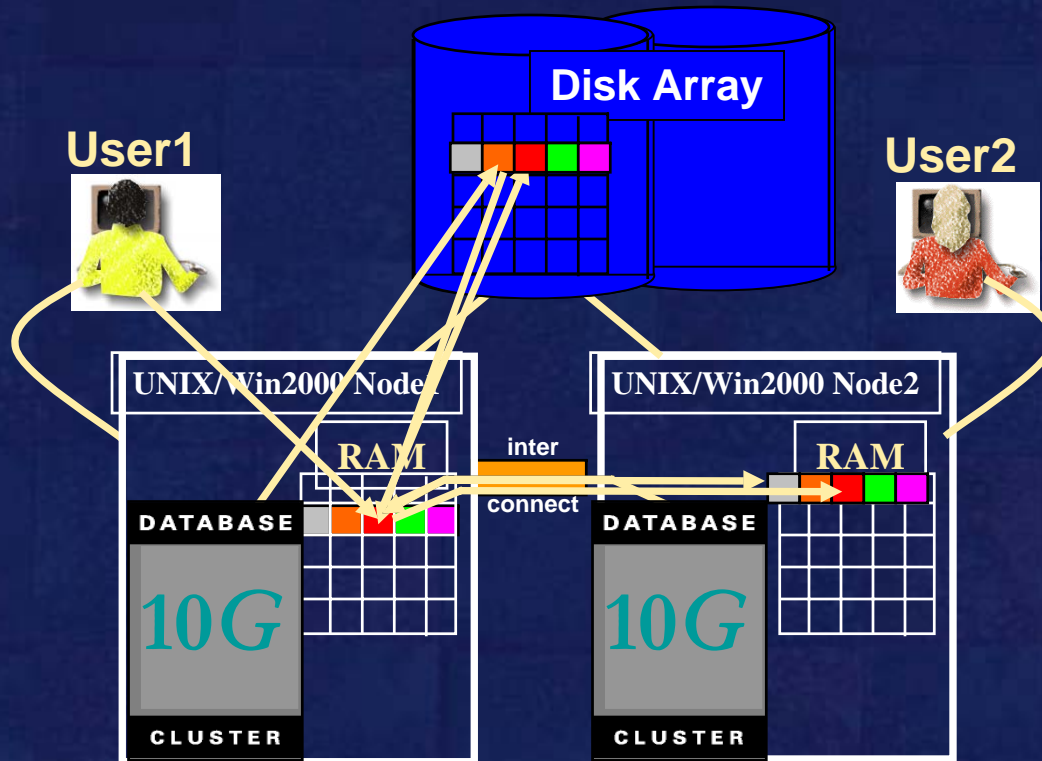
# Step 1: Real Application Clusters



**SERVER 1 is not available** **SERVER 2 is available**



# Real Applications Clusters - Cache Fusion

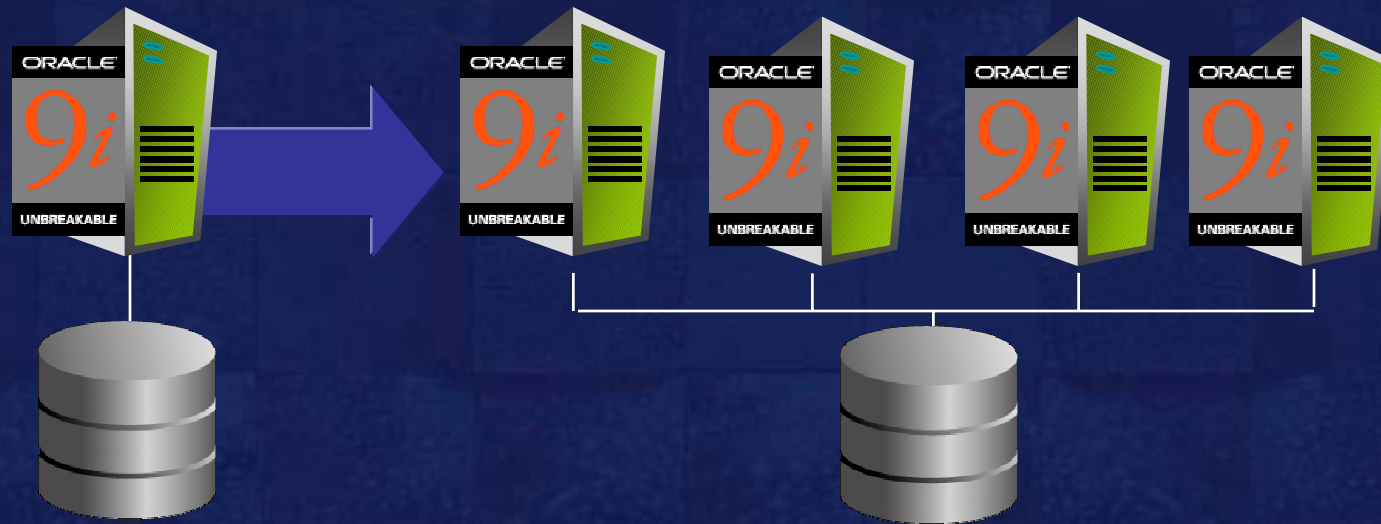


1. User1 queries data
2. User2 queries same data - via interconnect with no disc I/O
3. User1 updates a row of data and commits
4. User2 wants to update same block of data – 10g keeps data concurrency via interconnect





## Step 2 – Grow the Model



- ♦ Start small, grow incrementally
- ♦ Scalable AND highly available
- ♦ NO downtime to add servers and disk



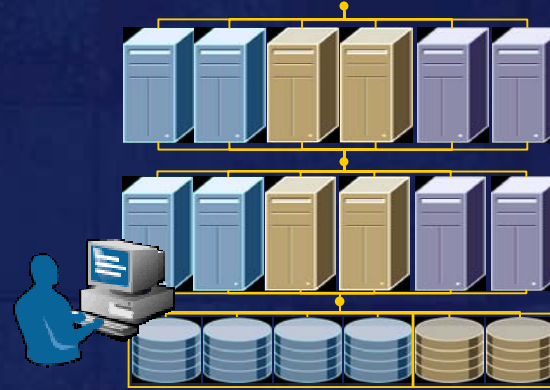
## Step 3: 10g Grid for Consolidation:

### Mainframe Model



- ◆ Partitioning of one large server
- ◆ Built with high quality, high cost parts
- ◆ Complete, integrated software
- ◆ High quality of service at high cost

### Grid Computing Model



- ◆ Coordinated use of many small servers
- ◆ Built with **low cost, standard, modular** parts
- ◆ **Open**, Complete, integrated software
- ◆ High quality of service at **low cost**



# Oracle DB 10g ULDB – Store ALL Your Data

- ◆ Database size limit raised to is 8 Exabytes (8 EB),  
which is 8 million Terabytes

5 Exabytes (5 EB)= Every word ever spoken!

8-12 Petabytes (.012 EB) = Entire Internet

In ONE oracle Database you could fit:

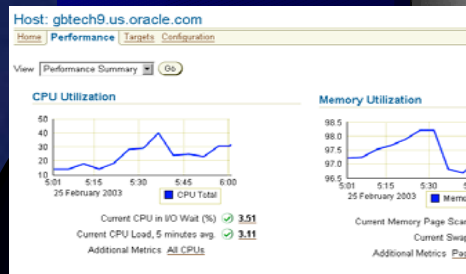
- ◆ 1000 Internets (8P each) or
- ◆ 400,000 Libraries of Congress  
(20T each and 17-18 million books in each) or
- ◆ 8 Billion Movies on CD (1 G each) or
- ◆ 1 Mount Everest filled with Documents (approx.)





# Enterprise Manager for the Grid

## Host and Hardware



## Database

### State

Active Sessions 19  
SQL Response Time (%) **83.87**  
(compared to baseline)  
Bad SQL **11**  
Top SQL Report 238  
Duplicate SQL **738**  
Latest Alert Log Entry **No ORA- errors**

## Oracle9iAS

Application Server: ias902.dlsun1641.us.oracle.com

Home | Applications | Websites | Performance

View | Top Applications by Average Servlet/JSP Processing Time

| Name    | OC4J Instance | Total Processing Time (seconds) | Average Servlet/JSP Processing Time (seconds) | Servlet/JSP Requests Processed | Servlet Process Time (secs) |
|---------|---------------|---------------------------------|---|--------------------------------|-----------------------------|
| hrapp   | home          | 167.20                          | 12.69   | 11                             | 1.1                         |
| default | home          | 562.77                          | 0.17  | 3 235                          | 5.1                         |

## Network and Load Balancer

### Alerts

| Metric              | Transaction        | Severity |
|---------------------|--------------------|----------|
| Packets Dropped (%) | mail.us.oracle.com | <b>X</b> |
| Status              | mail.us.oracle.com | <b>X</b> |

## Administration Monitoring Provisioning Security

Enterprise  
Manager

## Applications

Collaboration Suite: My Collab Suite

Home | Infrastructure | Administration | Performance | Monitoring

**Component Status**

| Component Name | Status | Details              |
|----------------|--------|----------------------|
| Calendar       | OK     | Calendar is running. |
| File           | OK     | File is running.     |
| Workflow       | OK     | Workflow is running. |
| Workflow       | OK     | Workflow is running. |

**Alerts**

| Alert Name            | Target Name     | Target Type    | Severity | Alert Text                        |
|-----------------------|-----------------|----------------|----------|-----------------------------------|
| Alert: Infrastructure | My Collab Suite | Infrastructure | OK       | Alert: Infrastructure is running. |
| Alert: Infrastructure | My Collab Suite | Infrastructure | OK       | Alert: Infrastructure is running. |
| Alert: Infrastructure | My Collab Suite | Infrastructure | OK       | Alert: Infrastructure is running. |

**Related Links**

Home | Infrastructure | Administration | Performance | Monitoring

**Components**

| Component Name | Status | Status Details       | Refresh |
|----------------|--------|----------------------|---------|
| Calendar       | OK     | Calendar is running. | Refresh |
| File           | OK     | File is running.     | Refresh |
| Workflow       | OK     | Workflow is running. | Refresh |

## Storage

The Oracle Ex

### Qtree (ordered by Used (%))

| Status   | Name         | Volume    | Total (GB) | Used (GB) | Used (%) |
|----------|--------------|-----------|------------|-----------|----------|
| <b>X</b> | slot3        | eb04      | 60.0       | 58.82     | 98.03    |
| <b>X</b> | edw_top      | app1top04 | 250.0      | 231.48    | 92.59    |
| <b>X</b> | local_backup | back04    | 250.0      | 219.68    | 87.87    |
| <b>X</b> | qdm_top      | app1top04 | 350.0      | 298.05    | 85.18    |
| OK       | slot1        | eb04      | 60.0       | 48.51     | 80.85    |
| OK       | slot2        | eb04      | 60.0       | 47.92     | 79.87    |
| OK       | slot4        | eb04      | 60.0       | 47.65     | 79.41    |
| OK       | andubackup   | back04    | 100.0      | 62.67     | 62.67    |
| OK       | app901sun    | app1top04 | 50.0       | 26.3      | 52.61    |





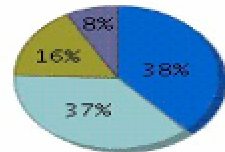
# Grid Services - Automatic Workload Management

## Cluster Database Top Consumers

Collected From Target Oct 9, 2003 9:28:11 AM

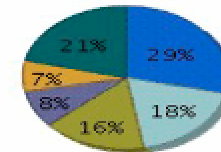
Overview [Top Services](#) [Top Modules](#) [Top Actions](#) [Top Clients](#) [Top Sessions](#)

### Top Services



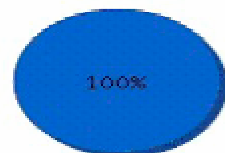
CRM.us.oracle.com (38.3%)  
ERP.us.oracle.com (37.2%)  
AR.us.oracle.com (16.3%)  
BETA2.us.oracle.com (8.1%)

### Top Modules (by Service)



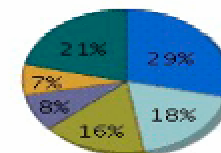
trans\_2 (CRM.us.oracle.com) (28.7%)  
trans\_6 (ERP.us.oracle.com) (18.4%)  
trans\_2 (ERP.us.oracle.com) (16.2%)  
trans\_2 (AR.us.oracle.com) (8.4%)  
trans\_6 (CRM.us.oracle.com) (6.9%)  
Other (21.3%)

### Top Clients



Unnamed (100%)

### Top Actions (by Module) (by Service)



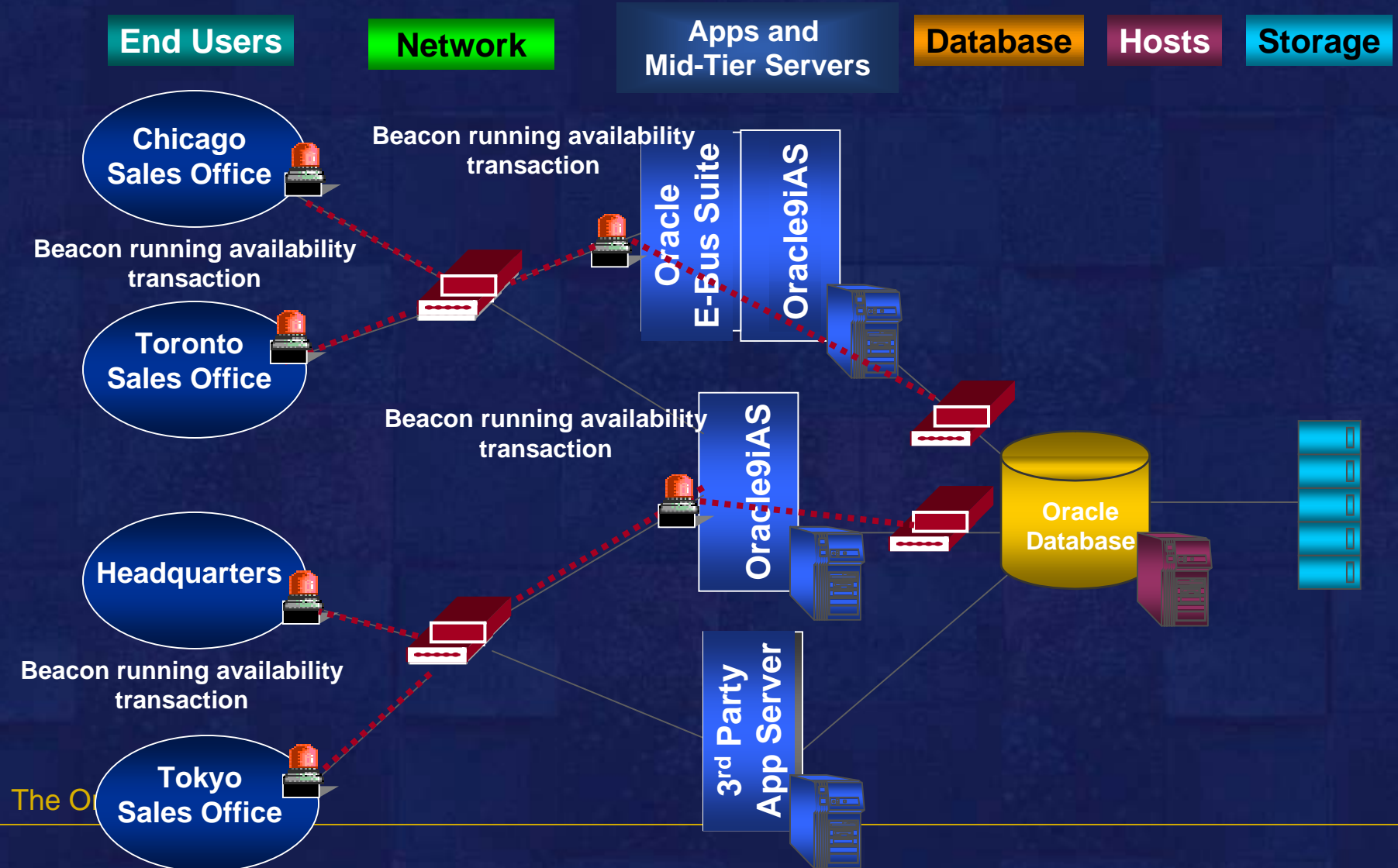
Insert-RA (trans\_2) (CRM.us.oracle.com) (28.7%)  
Insert-Orders (trans\_6) (ERP.us.oracle.com) (18.4%)  
Insert-RA (trans\_2) (ERP.us.oracle.com) (16.2%)  
Insert-RA (trans\_2) (AR.us.oracle.com) (8.4%)  
Insert-Orders (trans\_6) (CRM.us.oracle.com) (6.9%)

Top Services

Top Modules

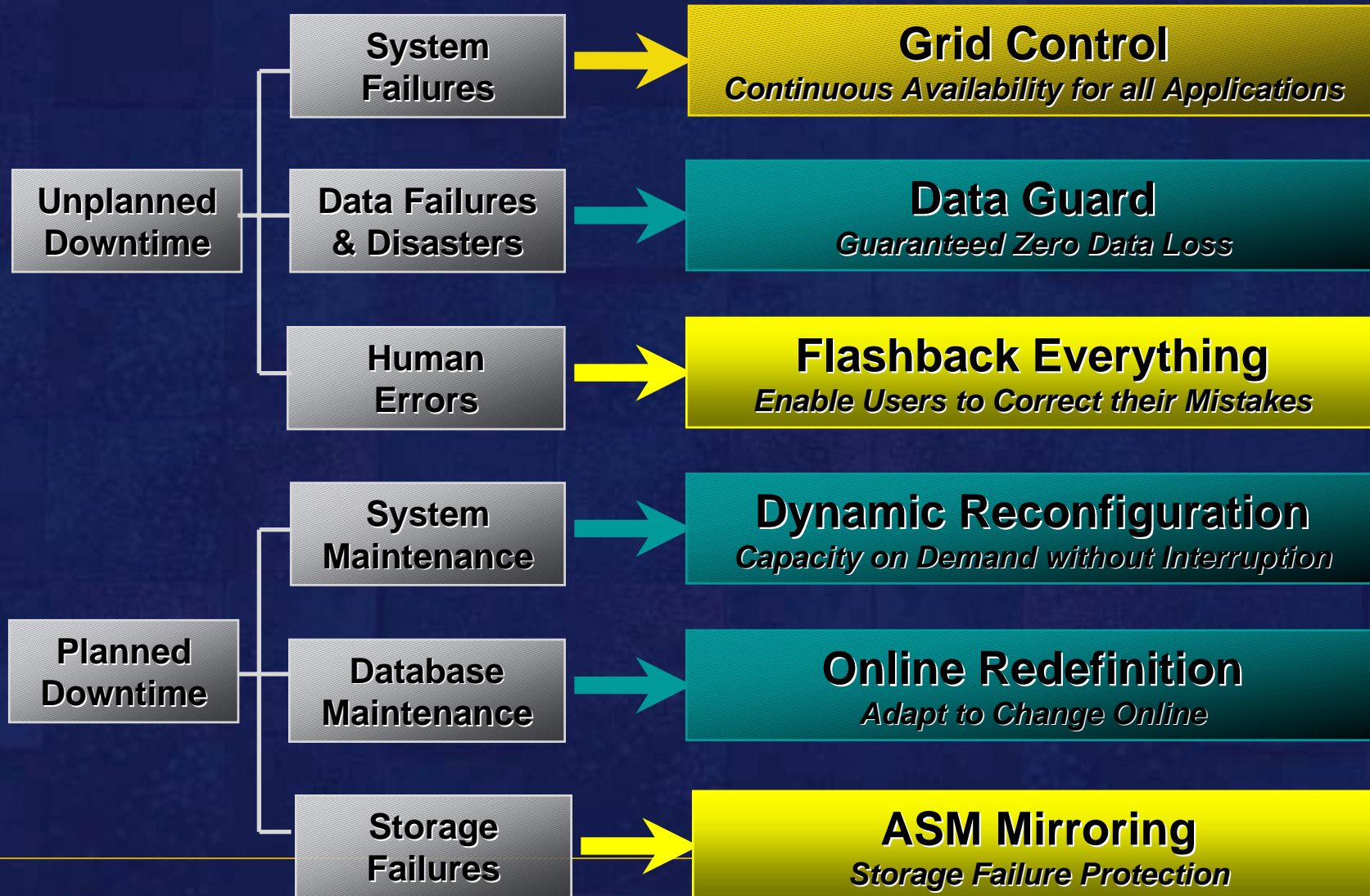


# Availability Monitoring Topology





# Oracle10g Database - ensures business information is always available





## Trend #2

# A Shift Toward Linux

*“First they laugh at you,  
then, they ignore you,  
then they fight you,  
and Then you win.”*

*- Mahatma Ghandi*







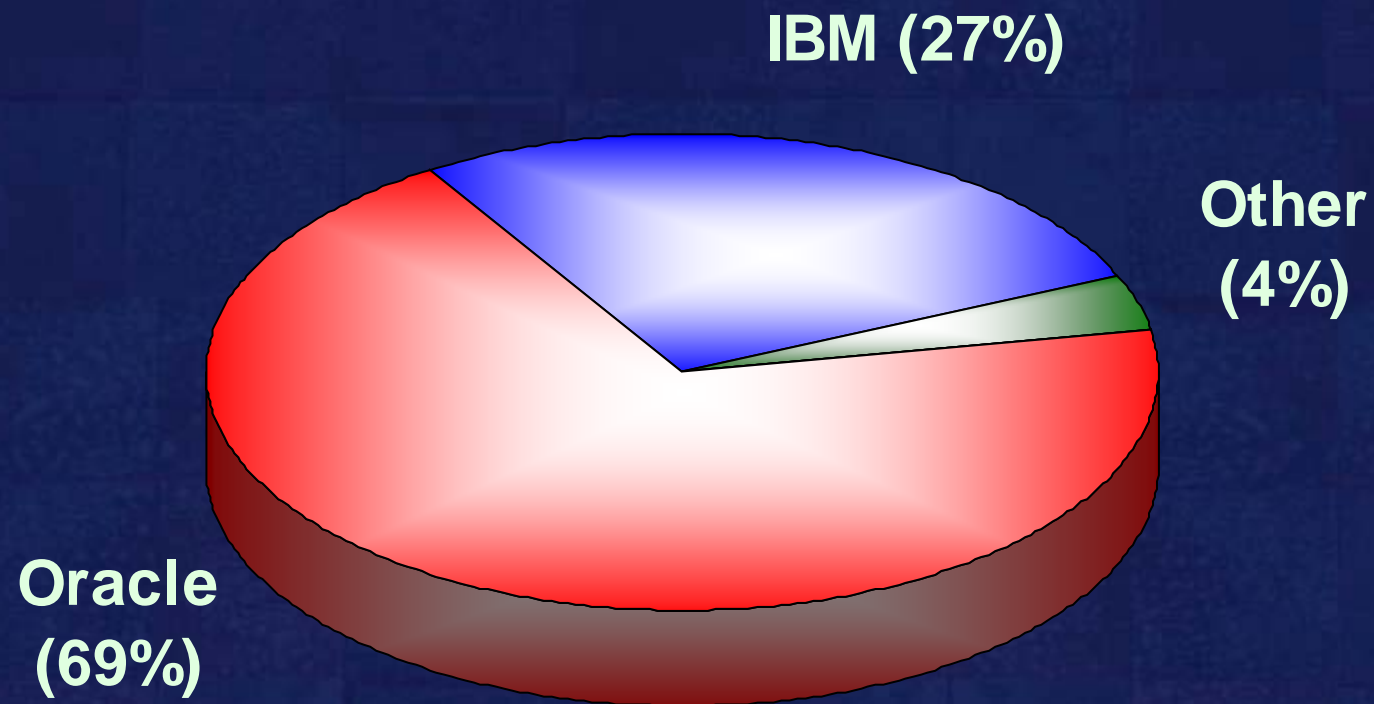
## Why Linux?

- ◆ Performance via Grid
- ◆ Availability via Grid
- ◆ Stability via Grid
- ◆ Security via Oracle
- ◆ Cost Savings via Smaller Servers (Grid)
- ◆ Larry says so:
  - Companies start building, supporting and creating once Larry charts a bend in the road.





# Linux Database Market 2003

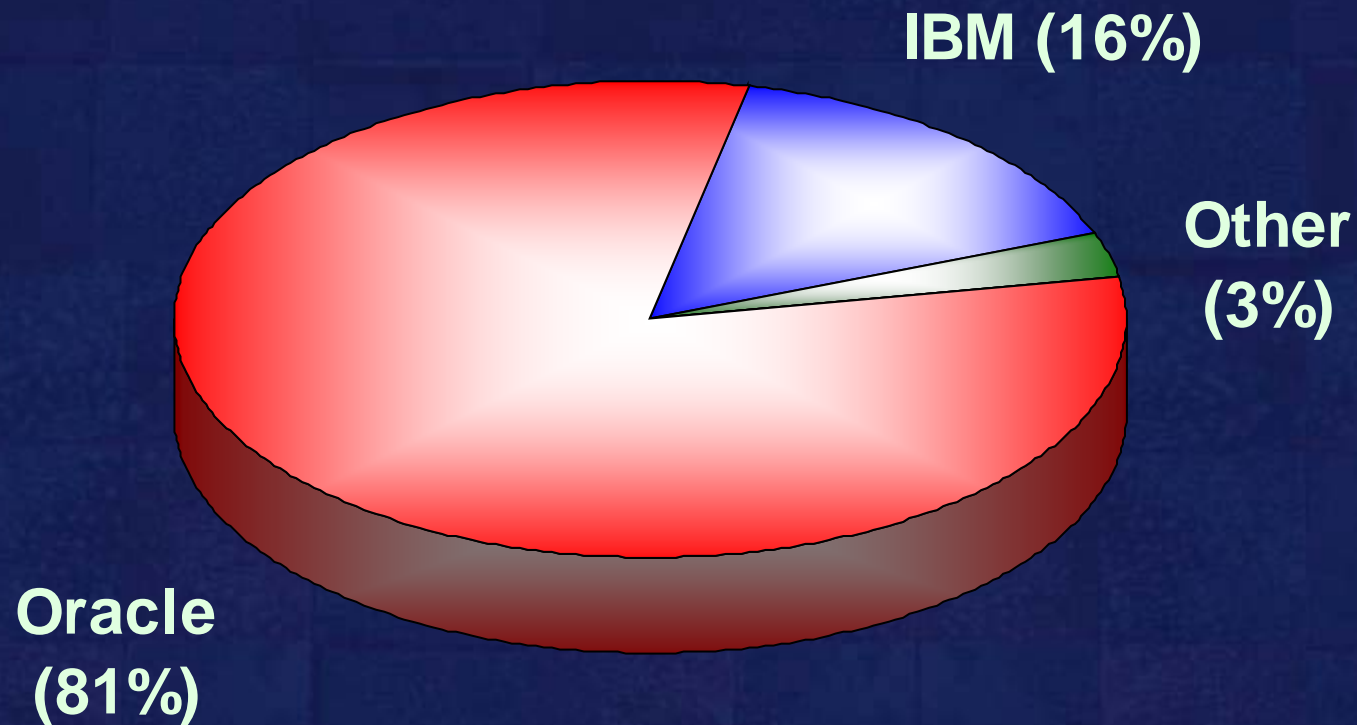


Source: Gartner, May 2005

The Oracle Experts



# Linux Database Market 2004

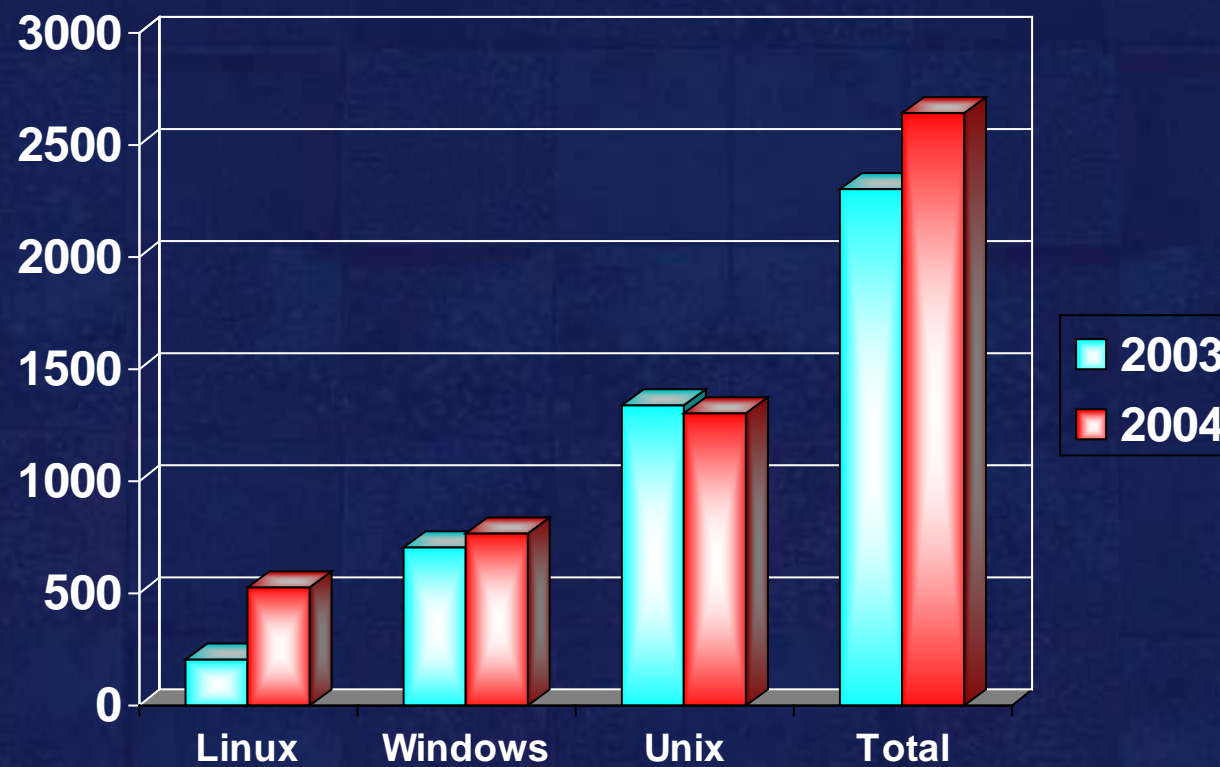


Source: Gartner, May 2005

The Oracle Experts



# Oracle Sales Market 2003/2004



Source: Gartner, May 2005

The Oracle Experts





## Trend toward Linux

*"Moving to Oracle on Linux has exceeded our expectations in terms of performance and cost efficiencies"*

- Michael Kress, Director of Enterprise Services,  
MLT Vacations (largest US supplier of vacation packages)

### MLT Vacations Stack

- ♦ Red Hat Linux Operating System
- ♦ Oracle Database
- ♦ Oracle Real Application Clusters (RAC)
- ♦ Oracle Data Warehouse



## TUSC working with Linux

- ◆ Supported an Online E-Commerce site a 4 node 10g RAC cluster on RHEL 3.
- ◆ Upgraded standalone / Windows / 8i to 9i RAC on Linux RH Enterprise 3.0.  
(Performance improved quite a bit)
- ◆ 9204/RAC database on Red Hat ES 2.0.
- ◆ Upgrade from 8.1.7 on SCO to 9.2.x on Red hat ES 2.0.
- ◆ Conversion for ERP from 8.1.7/Win32 to 10g on Red Hat 3.0.
- ◆ Moving a 3-node RHEL RAC to 6-node.



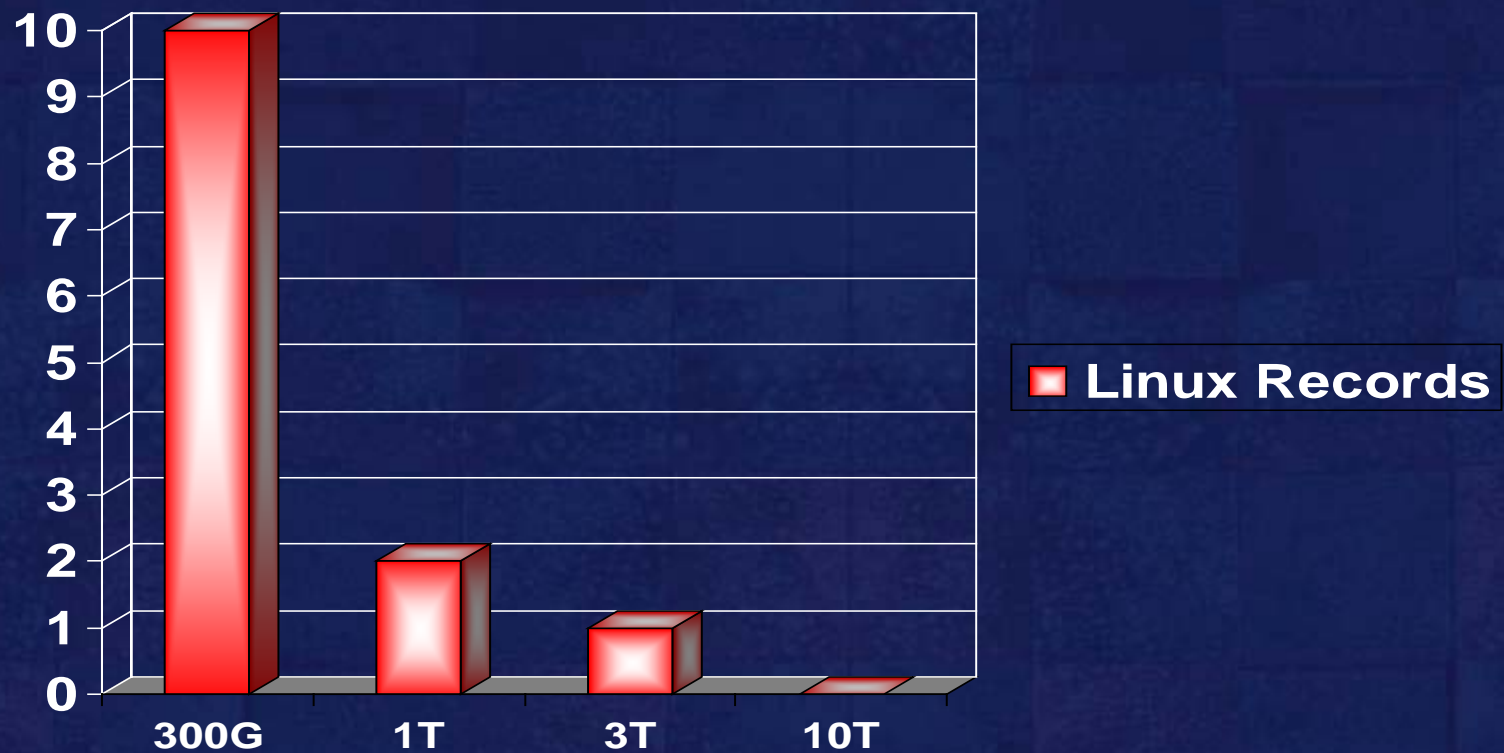
## Fastest Database - TPC-H

| <u>Size</u> | <u>Database</u> | <u>Hardware</u> | <u>CPU/OS</u> | <u>Cost</u> |
|-------------|-----------------|-----------------|---------------|-------------|
| 300G        | Oracle 10g      | HP/Proliant     | 8/RHEL4       | 524K        |
| 1T          | Oracle 10g      | HP/Superdome    | 64/HP UX      | 4.0M        |
| 3T          | Oracle 10g      | IBM/P5 595      | 64/AIX        | 5.4M        |
| 10T         | Oracle 10g      | Sun/E25K        | 72/Solaris    | 5.8M        |

“The performance metric reported by TPC-H is called the TPC-H Composite Query-per-Hour Performance Metric(QphH@Size). The TPC Benchmark™H (TPC-H) is a decision support benchmark. **It consists of a suite of business oriented ad-hoc queries and concurrent data modifications.** The queries and the data populating the database have been chosen to have broad industry-wide relevance. This benchmark illustrates decision support systems that examine large volumes of data, execute queries with a high degree of complexity, and give answers to critical business questions.”



## Records in Top 10 – TPC-H







## Trend #3

# Shift to a Mixed Resource Model



*“Vision without action is a daydream.  
Action without vision is a nightmare.”*



## Peter Drucker's 6 Certainties\*

- ◆ Collapsing Birthrate in the Developed World
- ◆ Shifts in the Distribution of Disposable Income
- ◆ Growing Incongruence Between Economic Globalization and Political Splintering
- ◆ Defining Performance
- ◆ Global Competitiveness
- ◆ New Information Revolution
  - Data / Information / Meaning & Purpose

\* *Management Challenges for the 21<sup>st</sup> Century, Peter Drucker*



## Friedman's Dimensions of Understanding Globalization\*

- ♦ Politics (Merging)
- ♦ Culture (Still disparate)
- ♦ Technology (Merging/Merged)
- ♦ Finance (Merging/Merged)
- ♦ National security (Disparate)
- ♦ Ecology (Merging)

*\* The Lexus and the Olive Tree; Understanding Globalization, Thomas Friedman*



# Waves of Acceleration!

| <u>Country</u> | <u>Time to Oust Ruling Communist Govt.</u> |
|----------------|--|
| Poland         | 10 Years                                   |
| Hungary        | 10 Months                                  |
| E. Germany     | 10 Weeks                                   |
| Czechoslovakia | 10 Days                                    |
| Romania        | 10 Hours                                   |

*“Human history becomes more and more a race between education and disaster.”*  
- HG Wells





## Ways to Determine Knowledge Worker Productivity\*

- We ask the question: "What is the task?" - Measure
- Knowledge workers have to manage themselves.
- Continuing innovation has to be part of the work.
- Requires continuous learning & teaching
- Productivity not just quantity; Quality is as important
- Knowledge worker is seen/treated as "asset" not a "cost."

20th-century company – Key asset was production equipment

21st-century institution – Key asset is workers & productivity

*\* Management Challenges for the 21st Century, Peter Drucker*

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# IT Is Under Scrutiny

- ♦ Too much complexity
- ♦ Lots of labor
- ♦ Under-utilized capital
- ♦ Vulnerable infrastructure
- ♦ Hard to set service levels
- ♦ Un-gated demand



**Inefficient, Unresponsive, Unaligned**



# Off Shore Model

- ◆ Savings takes time
  - Usually realized after 3-4 years
  - Hidden costs often not counted in success stories
  - Outsourcer still has to be managed – “Off-shore Baby Sitters”
- ◆ Service level interpretation is costing companies
  - Overall expectations not being met
  - Differences in measurement and remediation
- ◆ Security a major consideration
  - Piracy and confidentiality issues
- ◆ Not really the easy cost relief expected
  - Still need cost reductions to compete
  - Need a better solution!



# New “Mixed” Model

- ◆ Large Companies
  - Large IT Staff manages systems and leaders drive business goals
  - Outside firm used for expert level “boutique” specialized work
  - Outside firm used for augmentation with large projects on site
  - Off-shore work for repetitive conversion and “boxed” tasks
- ◆ Mid-Sized Companies
  - Minimal IT Staff levels drive business goals and growth projects
  - Outsource firm does maintenance tasks and repetitive tasks
- ◆ Small Companies
  - Business Goals driven from inside the company with no IT staff
  - Applications are “bought not built” and rarely customized
  - Outsource maintenance and all IT related tasks
- ◆ Cost relief
  - Strategic items are done by in-house resources with expert influence
  - Limited inside maintenance or repetitive work

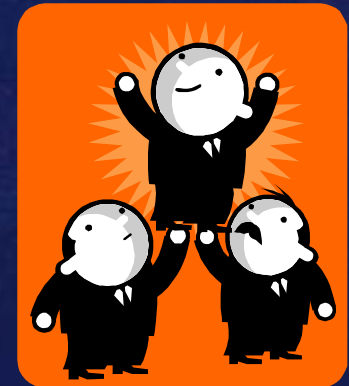




## Summary

- ◆ Oracle in the Fast Lane
- ◆ 3 Trends in the Oracle World Today
  - Grid Computing
  - Acceleration of Linux
  - Shifting Labor Trends
- ◆ Secret of Success

**Thanks for Coming!**





*“The strength of the team is each individual member...the strength of each member is the team.”*

*--Phil Jackson*



# Teamwork!

Fact 1: When you see geese flying in a "V" formation, did you know that as each bird flaps its wings, it creates uplift for the bird immediately following. By flying in a "V" formation, the whole flock **adds at least 71% greater flying range** than if each bird flew on its own.

Lesson 1: People who share a common direction and sense of community can **get where they are going quicker and easier** when they work or travel on the thrust of each other, rather than working solely by themselves.



# Teamwork!

Fact 2: When a goose falls out of formation, it suddenly feels the **drag and resistance of flying alone**; therefore, it quickly moves back into formation to take advantage of the **lifting power that the team provides**.

Lesson 2: If we have as much sense as a goose, we **stay in formation** with those headed where we want to go. **With teamwork, everything becomes easier**.





# Teamwork!

Fact 3: When the lead goose tires, it rotates back into the formation to **take advantage of the lifting power of the flock** working together.

Lesson 3: As with geese, **people are interdependent on each other's** skills, capabilities, and unique arrangements of gifts, talents, or resources.



# Teamwork!

Fact 4: The geese flying in formation **honk to encourage those up front** to keep up their speed.

Lesson 4: We all need to **make sure our honking is encouraging**. The power of encouragement is a strong attribute of teamwork.



# Teamwork!

Fact 5: When a goose gets sick, wounded or shot down, **two geese drop out of formation and follow it down to help and protect it.** They stay with it until it dies or is able to fly again.

Lesson 5: If we had as much sense as geese did, we would **stand by each other in difficult times** as well as when we are strong.



*“The strength of the team is each individual member...the strength of each member is the team.”*

*--Phil Jackson*





# Thank You for Coming!

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[www.tusc.com](http://www.tusc.com)



“Oracle PartnerNetwork is a great way to find the right partner for your business. We have found many great partners through this program and we are looking forward to continuing our partnership with Oracle.”

— Oracle PartnerNetwork

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## References

- ♦ 3 Trends shape the Oracle World, Rich Niemiec; Database Trends and Applications
- ♦ Mark Hasson, PSU; Global Pricing and International Marketing
- ♦ CEO Update: Database Management is Changing, *Transformation is a better option than outsourcing*, Sponsored by Computer Associates with Rich Niemiec & Steve Lemme
- ♦ The Lexus and the Olive Tree; Understanding Globalization, Thomas Friedman
- ♦ Management Challenges for the 21<sup>st</sup> Century, Peter Drucker
- ♦ 60 Minute Manager - Joe Trezzo, TUSC
- ♦ Uncommon Leaders; TUSC, 1989
- ♦ What's next for IT?; Larry Geisel, Netscape
- ♦ The making of a leader - Frank Damazio
- ♦ Bullet Proof Manager Seminars, Krestcom Productions, Inc.
- ♦ [www.motivateus.com](http://www.motivateus.com); [www.cs.virginia.edu/~robins/quotes.html](http://www.cs.virginia.edu/~robins/quotes.html)