## EDI and the Oracle Application



Michael Guthrie, Sceptre September 21, 2004





#### Overview

- What is EDI?
- Communicating with your customers
- Communicating with 3<sup>rd</sup> party/Outsourced warehouses
- Putting it all together technology and process





#### What Is EDI?

- Electronic data interchange
  - Computer-to-computer exchange of business data in standard formats
  - Data is organized according to a specified format set by both parties
  - In most cases, provides for much more detailed information as the "conventional" printed document





# Advantages of EDI

- One-time data entry
- Reduced errors
- On-line data storage
- Faster management reporting
- Automatic data reconciliation





#### **EDI Standards**

- Developed under the guidelines of various INDEPENDENT standards institutes:
- Accredited Standards Committee X12 (ASC X12) United States
- EDIFACT European Union





#### Customer EDI Business Flow

• Common Transactions that a Customer might request from a Supplier:







# Outsourced Warehouse Business Flow

• Large Volumes make these transactions extremely important:



X12 940 Warehouse Order

X12 945 Warehouse Advice

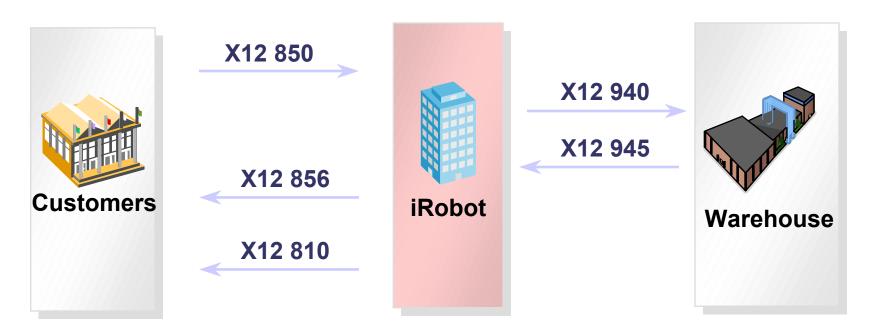






## "Fully Automated" EDI Flow

• Implementing ALL transactions seamlessly ties the supplier with their CUSTOMERS and WAREHOUSE...







## **EDI Components**

- <u>In addition</u> to supplier's ERP System:
  - Components to import/extract data from ERP
  - EDI Translation Software:

    - ASP or In-House
  - Communication Methods:
    - VANs: Value Added Networks
    - Direct: Modem-to-Modem
    - Internet: e-mail or FTP (utilizing VPN connections)





#### iRobot: CHALLENGES

- Magnified For the Supplier:
  - Complex EDI Standards can vary across different customers
  - New Communication and Software
     Technologies need to be implemented
  - Production Support requirements are multiplied





# iRobot: Business Requirements

- Customers REQUIRED:
  - 850 Sales Orders
  - 810 Invoices
  - 856 Shipment Notices
- Volumes Required Integration to 3<sup>rd</sup> Party Warehouse:
  - 940 Ship Orders (Larger Volumes)
  - 945 Warehouse Advices (UCC Codes)
- "Cartonization" of Shipping Transactions:
  - New Shipping Setup Required: Items/Carton





# iRobot: Import/Extract from Oracle

- Process to import/extract data from ERP:
  - Manual Entry:
    - 850 Sales Orders from Printed Report
  - Programmatic Customizations:
    - Automatic extract of 940 Ship Orders
    - Automatic import of 945 Warehouse Advices
  - Oracle eCommerce Gateway:
    - Automatic extract of 856 Ship Notices
    - Automatic extract of 810 Invoices





#### iRobot: EDI Translation Software

- Outsourced all EDI Translation functions to EDI ASP:
  - Translation Software Installation/Maintenance
  - Coding of translation Maps based on iRobot's specifications
  - VAN Connectivity
  - VAN Private Mailbox Setup/Maintenance
  - Transmission of TEST and PRODUCTION files to/from iRobot's EDI Trading Partners





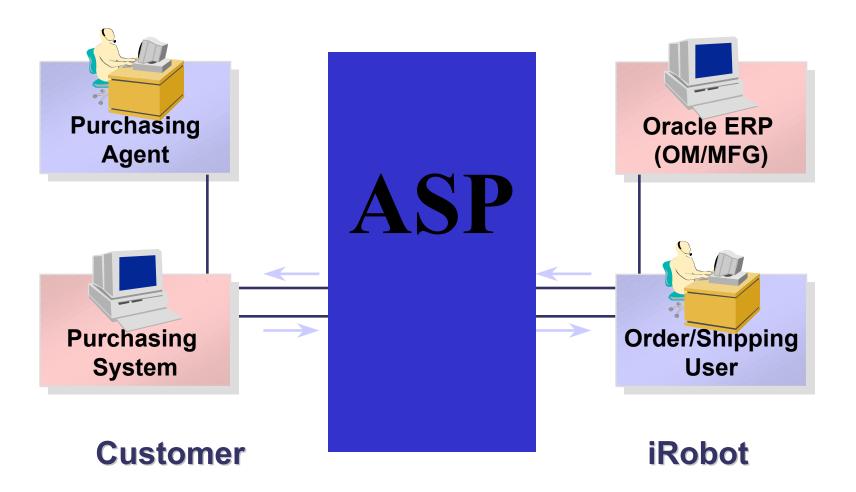
#### iRobot: Communication Method

- Outsourced all EDI communications functions to EDI ASP:
  - VAN Connectivity
  - VAN Private Mailbox Setup/Maintenance
  - Transmission of TEST and PRODUCTION files to/from iRobot's EDI Trading Partners
  - Management Reporting





# iRobot: Customer-facing EDI







## Project Phase: MAPPING

- Each transaction, version, and trading partner MUST be MAPPED between Oracle AND X12:
  - BOTH Oracle Technical Resources AND Translator
     Technical Resources need to be very familiar with X12
  - COMMON communication mechanism between Technical Resources
  - Frequent use of sample files DURING this phase ensures success





# Project Phase: MAPPING

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20	1 0010	CT	CTL		TP_REFERENCE_EXT2	XSCP_ECE_OWO_HEADERS_V	VARCHAR2	110	80	371			
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												When Loop N101 = 'BT';	
												concatenate with	
												BILL_TO_ADDRESS3,	
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## Project Phase: BUILD

- eCommerce Gateway Setup/Configuration:
  - Trading Partner Configuration
  - "Extensible Architecture" (856, 810 Outbound)
  - − Code Conversion Setup ("Each" ← "EA")
- Custom Program EXTRACT (940, 945)
  - Flat Files are designed like eCommerce Gateway Files
  - Common Standards for PL/SQL Packages (GET, MAP, FORMAT)





## Project Phase: TEST

#### • UNIT Test:

- Test Oracle Application EXTRACT/IMPORT Process
- Oracle and EDI Translation TECHNICAL Resources
- Each Transaction TESTED Individually

#### SYSTEM Test:

- Test ALL processes, including new BUSINESS processes
- Test team expanded to INCLUDE:
  - Trading Partners
  - Oracle Application Users





# Shipping: Release Order

•After Sales Order is BOOKED, Release using Standard Functionality:

Release Sales Orders For Pic	king			≝⊼X
Batch		Document Set	IROBOT PICK RELEAS	r 1
		Based On Rule	Roomba REG Release	
Release Criteria Order Shipping Inver	ntory			
Orders A	All -			
Order Type R	toomba Standard Ord	Order Number 1252		
Ship Set		□ <u>Prior</u> Re	eservations Only	_
Item				
Customer B	sed Bath & Beyond	Ship To		
Scheduled Ship	Dates —	Requested Dates		
From		From		
То		То		
		Online	Concurrent	
		<u></u>	<u></u>	





## Shipping: AutoPack Deliveries

Run Custom Program that automatically PACKS the delivery into CARTONS using WSH API:

Shipping Interfaces - Run this Request			
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Name	XSCP WSH Autopack Delivery Line	s	
Parameters			
Language	American English		Lacourona
			Languages
Parameters			
Delivery Name From 4	056		edesboro2575, Swedesbo
Delivery Name To 4	056	Sw	edesboro2575, Swedesbo
Debug Level 0		nary/Basic Logging	
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# Shipping: 940 Shipping Order

- Run Custom Program that automatically creates 940 Shipping Order Extract:
  - □ File is manually/automatically delivered to EDI ASP for translation and delivery

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Parameters						
Language	American English				Languages.	$\rightarrow$
Parameters					Lariyuayes.	·· X
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Create Extract	Yes					
Output File Path	/u01/app/apprbtt/RBTTST/c	ommon/temp/outbou	und	_		
Output File Name	OW03081.dat					
Debug Level	O Sum	mary/Basic Logging				
Delivery Status	Open			Delivery	is Open, has i	not been
Warehouse Ship Status	AUTOPACKED			Delivery	Created and .	Autopack
Delivery Name From	<del>4056</del>			Swedes	boro2575, Sw	redesbori
Delivery Name To	4056			Swedes	boro2575, Sw	redesbori
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# Shipping: 945 Warehouse Advice

- Run Custom Program that automatically imports 945 Warehouse Advice:
  - □ File is manually/automatically delivered from EDI ASP
  - □ Program updates DELIVERIES and SHIP CONFIRMS delivery

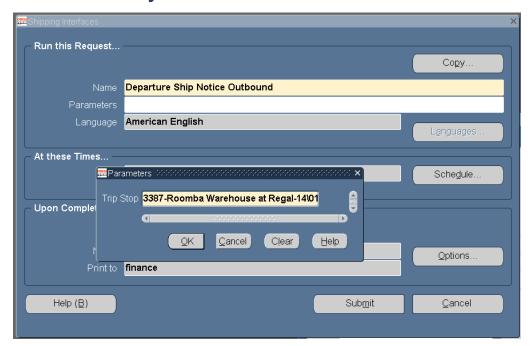
Shipping Interfaces		×
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Help ( <u>B</u> )		Sub <u>m</u> it <u>C</u> ancel





# Shipping: 856 Ship Notice

- Standard Ship Set Automatically Runs 856 Departure Based Ship Notice Extract:
  - □ All "EDI-enabled" Customers
  - □ File is manually/automatically delivered to EDI ASP for translation and delivery

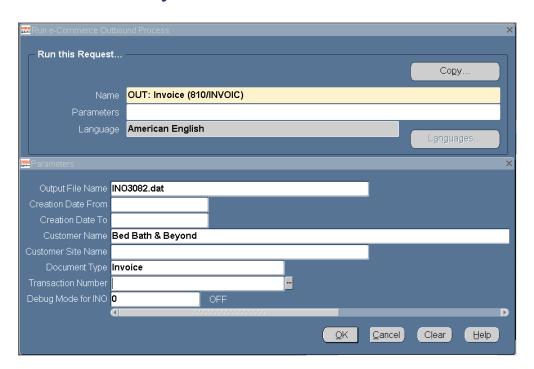






# Shipping: 810 Invoice

- Schedule 810 Invoice Extract:
  - □ All "EDI-enabled" Customers with OPTIONAL parameters
  - □ File is manually/automatically delivered to EDI ASP for translation and delivery







#### Lessons Learned

- Outsource NON-CRITICAL, highly complex functions:
  - VAN Services
  - X12 Translations
  - Oracle Application <u>EDI</u> Mapping
  - Oracle Application <u>EDI</u> Technical
     Development





#### Thank You

#### **Presented By**

Mike Guthrie

mike\_guthrie@sceptredb.com

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